

Amadeus

Quick Reference Guide

January 2006

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Introduction

Welcome to the 2006 version of the Amadeus Quick Reference Guide. This edition replaces all previous editions.

Scope and Purpose of This Guide

The Amadeus Quick Reference guide is intended for travel and airline office agents who use the distribution system. It provides a comprehensive list of the entries and options available through the cryptic interface to the system.

Some entries described in this guide are not available to all agents, or all markets, or all airlines.

- Entries not supported in all markets are indicated as *market-specific*.
- Entries not supported by all airlines are indicated as *airline-specific*.

This version of the guide does not include entries that are for airline agent use only.

Using This Guide

This guide is divided into the main functional areas. These are listed in the table of contents at the front of the document. There is also a detailed index at the back of the document to help you quickly find information.

Finding Help In Amadeus

For Amadeus Online Help on any subject that you find in the Quick Reference Guide, enter HE followed by the relevant transaction code, always shown in bold. You can also enter HELP for other ways to find information.

Amadeus Information Pages

Category list	GO
Online Help subject list	GO/HEL
Car page list	GO/HEL/CAR
Main topic list	GGAIS
Index	GGA
Airlines in Amadeus	GGPCA
Airlines in Amadeus: access levels	GGPCALACC
Airlines in Amadeus: function levels	GGPCALFUN
Amadeus functions supported by a specific airline	GGPCA LH
Airlines supporting Electronic Ticketing	GGPCALETT
Airlines “on request”	GGPCA, GPREQ
Airlines recently removed from availability displays	GGPCA, GPCNL
Airlines with rate desk pricing	GGPCA, GPRDP
List of airlines having their own Information Pages	GGAIR AIS
Information provided by a specific airline	GGAIR LH
Airline’s city information	GGAIR LH JNB
Air alliances index	GGALLIANCE
Display a page in your language	GGAIRAFBAGS;FR
Amadeus training schedule	GGTRAINING
Information about Amadeus Car Reservation	GGCAR
Information about a specific car company	GGCAR ZE
Information about car company’s facilities at airport	GGCARZI LHR
Information about Amadeus Hotel Reservation	GGHTL
Information about a specific hotel chain	GGHTL SI
Information about Amadeus Rail Reservation	GGRAIL
Information about Amadeus Ferry Reservation	GGFERRY
Product announcements in Amadeus	GGNEWS
Weather forecast for a specific city	GGWEA NCE
Information about a specific airport	GGAPT NCE
Information about a specific country	GGCOU IE
Information from a specific Amadeus NMC	GGAMA GB
Information about Amadeus input and output codes	GGCODE

Office Briefing Pages

Display your office briefing page	GD
Display another office's briefing page	GD/NCE1A0900
Edit your office briefing page	GMD

Displaying the Amadeus Information Pages Update Summary Panel

Updated today and yesterday	GN
Updated during the last xx days (up to 59 days)	GNxx
Updated during a specific date range	GN15AUG-30AUG

Printing, Scrolling, and Searching in Information Pages and Online Help

Print an Amadeus Information Pages page	GL
Print a line	GL5
Print a range of lines	GL7-19
Print the first 10 lines	GL/10
Search for text on an Amadeus Information Pages page	GSL/ fares /
Move to a page within the same subject, by keyword	GPCOR
Redisplay the last Amadeus Information Pages screen	MPGG
Move to a line within the page	MS22
Move down, move up, move top, move bottom	M or MD, MU, MT, MB
Return and move down	MDGG
Return and move up	MUGG
Return and move to the bottom of the page	MBGG
Return and move to the top of the page	MTGG
Display current page in another language	GP ; SP

Updating Amadeus Information Pages

These entries are dependent on security.

Edit an Amadeus Information Pages page	GMP
Edit a language version of a page	GMP ; FR
Modify keywords for a page	GMI
Create a page	GAI
Delete a page	GDI
Delete a language version of a page	GDI ; FR
Insert a number of blank lines in a screen	I08
Delete a number of blank lines in a screen	D12
Copy and add lines within a page	GCC 1-3.106
Copy and replace lines within a page	GCO 1-3.106
Move and add lines within a page	GMM 1-3.106
Move and replace lines within a page	GMO 1-3.106
Copy and add lines from one page to another	GCO 1-3.106 AF/MIN 12
Copy and replace lines from one page to another	GCO/AIR/IB/FAR 1-3.AIR/ IB/BAG 12
Display first occurrence of a text string in a page	GSL/TRAINING MANUAL/
Display all lines in a page that contain a text string	GAL/CAR VOUCHER/
Display instant marketing messages	GG AIM
Globally find and replace text	G@C/OLDTEXT/NEWTEXT / **
Explanation of how to edit Amadeus Information Pages	HE AIS EDIT

Amadeus Online Help Pages

Main subject index	HE
Help on help	HE HE
Help index by letter	HE A
Help on a specific transaction	HE NM
Help on a specific topic	HE PNR NAME
Step-by-step instructions for common tasks	HE STEPS
Help on the last transaction entered	HE /
List of updates to online help	HE UPDATES
Move to the table of contents for the current subject	GPIND
Redisplay the last help screen	MPHE

Signing In and Signing Out

Basic sign-in entry to the first available work area	JI2345XY/GS
Sign in to work area A	JIA2345XY/GS
Sign in to multiple work areas	JIA/B/C/D2345XY/GS
Sign in to all work areas	JI*2345XY/GS
Sign in to another work area	JXB
Redisplay the sign-in message	JB
Display the status of work areas	JD
Move to a specific work area	JMB
Move to a work area by agent sign	JMXY
Suspend a work area temporarily	JS
Sign out of the current active work area	JO
Sign out of multiple work areas, with the same agent	JOB/C/D
Sign out of all work areas	JO*
Remote sign-out (with password)	JUR1234XY/AMADEUS1
Remote sign-out of shared agent sign (with password)	JUR1234XY/AMADEUS1 / T-0908C4CD
Remote office jump	JUM/0-AMS1A2100 / T-09ABC123/1234AB/SU
Remote office sign-in	JUI/0-NCE1A0900
Remote office sign-out	JU0
Recall last entry	RE
Recall entry before last	RE2

AGENT PREFERENCES

Depending on the security settings for your office, you may be able to set and change some system attributes such as your preferred insurance provider, whether you want to see distances in miles or kilometers, and in which language you want to see information. See Preferences Attributes on page 187 for a list of attributes and the possible values.

Display agent preferences	JGD
Update agent preferences	JGU/LNG-SP/RAI-2V
Reset preferences to office defaults	JGR/ALL

PRACTICE TRAINING

Practice Training is a reproduction of the distribution system. All Amadeus cryptic transactions can be used in this environment.

Sign in to Practice Training	JJ2345XY / GS
Sign out of Practice Training	JO

When signed in to Practice Training in the Amadeus Selling Platform, do not make bookings in market-specific applications such as Tour and Rail providers, as these applications are not part of the Practice Training environment.

Calculating, Encoding, And Decoding

CALCULATING

Add	DF 50 ; 40	Divide	DF 40 / 20
Subtract	DF 20 - 10	Multiply	DF 20 * 30
Divide, then divide again	DF 40/4/2	Add then multiply	DF (8 ; 3) *4
Decimal to hexadecimal	DKDH 103	Tax base and totals	DF 386P10

ENCODING AND DECODING

Find code for a location	DAN CHICAGO	Decode a nationality code	DC NOR
Code from part of name	DAN CIN*	Decode a country	DC GB
Show associated locations	DAN PARIS/S	Decode the EMU	DC EMU
Encode a country, find a nationality code	DC FRANCE	Decode a state	DNS USFL
Encode a state	DNS FLORIDA	Decode an airline code	DNA LF
Encode an airline	DNA DELTA	Decode an airline number	DNA 057
Encode an aircraft	DNE AIRBUS	List the boarding points for a city	DB LON
Encode a hotel	DNH RAMADA	Decode an aircraft type	DNE M54
Encode a car company	DNC AVIS	Decode a hotel chain	DNH RA
Encode a hotel rate	DNN AMERI	Decode a car company	DNC ZI
Encode tour or rail provider	DNP AMTRAK	Decode a hotel rate	DNN AMX
Decode car equipment	CE PHN	Decode tour or rail provider	DNP 2V
List connect points	DXCCDANC	List the states or provinces for a country	DNS US DNS CA
Find location for a code	DAC CHI	Specify one connect point	DXSACANC/LAX
All associated locations	DAC CHI/ALL	List of provider's special car equipment	CE/CO-ZI

CONVERTING

Converting Between Metric And Imperial

Miles to kilometers	DKMK50	Kilometers to miles	DKKM80
Celsius to Fahrenheit	DKCF32	Fahrenheit to Celsius	DKFC90
Pounds to kilograms	DKPK 20	Kilograms to pounds	DKKP 9

Converting Currency

See *Currency Conversion* on page 109.

DATES, DAYS, AND TIMES

Display current system day/date/time	DD
Day for a specific date	DD19JUL05
Date a number of days earlier	DD15MAR/ -35
Date a number of days later	DD12APR/21
Dates earlier and later	DD15MAR/ -23/14
Days between dates	DD3MAR/15APR
Days between dates in different years	DD3MAR05/12FEB06
Current time in a city	DDPAR
Compare times in different cities	DDPAR1800/NYC
Elapsed journey time	DDFRA2125/SYD0535+2
Elapsed journey time allowing for US time zones	DDP0640/E2229

CHECK DIGIT

(OP)ATB Tickets

(OP)ATB tickets:	
all coupons except flight coupons	DG 057 2190154701/7
specific flight coupons	DG 3 057 2190154701/7
all unused flight coupons	DG 1 057 2190154701/7
(OP)TAT tickets: all coupons except flight coupons	DG 1234567890/7
specific flight coupons	DG 1 1234567890/7

Timatic

Amadeus Online Help on Timatic	HETI
Timatic Help on Timatic	TIHELP
Index for rules, terms and definitions	TIRULES
Index for news items	TINEWS
Mask for visa information	TIFV or TI/VISA
Mask for health information	TIFH or TI/HEALTH
Mask for visa and health information	TIFA or TI/ALL
Visa information referencing the PNR	TIRV/NAUS/S4-6
Health information referencing the PNR	TIRH/S4-6
Health and Visa information referencing the PNR	TIRA/NAMIA/S4-6
Display country names and country codes	TIRCC
Display the city list for a specific country	TIRCC/IT
Display country group codes and country group names	TIRGL
Display member countries from group codes (example EEC)	TIRGL/EEC

Australian Visas (ETAS)

Application	TIETAR
Inquiry	TIETAQ
History Inquiry	TIETAH
Check-in Inquiry	TIETAC

Printing a Timatic Response

First page	WRAP581A06BF/TIRA/NAUS/EMLON/DEDEL
Next page	WRAP581A06BF/TIPN

Scrolling in Timatic

Next screen	MD	Last page	MB
Previous screen	MU	Top of the page	MT

Timatic Database Full Text

You can search for information using the Timatic full text database. You specify the country and section you are interested in (mandatory), and you can also specify a subsection (optional).

Entry Format

TIDFT /	3-letter city or airport code or 2-letter country code /Section (see below) /Subsection (optional, see below)
----------------	--

Sections	Subsections that can be used with each section (described below)
CS Customs	IM PE EX BC NO
CY Currency	IM EX NO
GE Geographical	
HE Health	
PA Passport	WA PT VA RE CR ML AI MI NO
PV Passport and visa	WA PT VA RE CR ML AI MI NO
SR Stateless persons and refugees	
TX Airport tax	
VI Visa	WA VS TW SE CR ML IS AI MI CO

Subsections (optional)

WA Warning	SE Merchant Seaman
PT Passport Exemptions	IS Issue
VA Validity	CO Compulsory Currency Exchange
RE Admission or Transit Restrictions	RP Re-entry Permit
AI Additional Information	EP Exit Permit
MI Minors	IM Imports
NO Notes	PE Pets
VS Visa Exemptions (except TWOV)	EX Exports
TW Transit without visa (TWOV)	BC Baggage Clearance

Example Entries

Customs policy on pets in USA	TIDFT/NYC/CS/PE
French geography	TIDFT/FR/GE
Passport validity for UK	TIDFT/ABZ/PA/VA
Currency export restrictions from Russian Federation	TIDFT/LED/CY/EX

Amadeus Air

AVAILABILITY AND SCHEDULES

Availability Display Codes

Neutral Availability	AN
Availability by arrival time	AA
Availability by departure time	AD
Availability by elapsed time	AE

Schedule Display Codes

Neutral Schedule	SN
Schedule by arrival time	SA
Schedule by departure time	SD
Schedule by elapsed time	SE

Unless otherwise specified, these codes can be used with any of the entries and options listed for Availability and Schedules. Since the AN code has been used in all the examples, simply replace it with AA, AD, AE, SN, SA, SD, or SE to request the corresponding display.

Also note that all basic entries below can be used in combination with any of the display options.

Basic Entries: One-Way Routing

One-way routing, specified date, city pair, time	AN11JULHOULAX1430
Local time if today is 11JUL, or 0000 in the future	AN11JULHOULAX
Current day departure, specified time	ANMIAATL1130
Current day departure, local time	ANMIAATL
Departure city is the same as the office profile	AN11JULNYC1130
Current location and current day departure, local time	ANATL
Seven-day search	AN/11JULMADNYC1430
Day of the week	ANTU/MIAATL
Carrier-preferred display	ANC011JULMADNYC1430
Alliance display: Star Alliance (*A)	AN*A15APRAMSBKK
One World Alliance (*O)	AN*O15JANLONNYC
Sky Team Alliance (*S)	AN*S15SEPPARMEX
Back to Amadeus display	AN1A11JULMADCPH1430

Basic Entries: Round Trip

Round-trip routing, specified dates and times	AN11JULMADCPH8A*23AUG2P
Round trip, returning on the same day	AN11JULMADCPH*
Departure on current day, local time	ANMADSCLE*11JUL1200
Carrier-preferred display	ANC011JULHOULAS*15JUL2P
Seven-day search	AN/11JULMADBKK*29JUL7A

Basic Entries: Dual City Pair

Dual city pair display, specified dates	AN9JULFRAMAD*23JULBCNDUS
Second pair a number of days later	AN11JULMADCPH*+4ST0BCN
Same day availability	AN9JULMADFRA*DUSBCN
Carrier-preferred display	ANTG50CTBKKJKT*90CTHKG SIN
Open-jaw availability	AN120CTFRAMAD*BCN
Seven-day search	AN/8FEBANCNOU*//3MARPPTANC

Display Options

Airline preference (maximum three)	AN11JULMADCPH13/ASK, IB
Airline preference for at least one segment	AN11JULDUBMEX/AEI, YY
Availability for a specific flight number	AN11JULATHROM/AAZ717
Operating flights only	AN15JANLONSYD/A+BA
Exclude specific airlines (up to three)	AN11JULMADCPH/A-SK, IB
Number of seats (maximum nine)	AN11JULSINFRA/B3
Specified cabin type (maximum two)	AN11JULSINSYD/KF, C AN11JULSINSYD/KY AN11JULSINSYD/KW AN11JULSINSYD/KM
Specified classes (maximum three)	AN11JULLHRBOM/CF
Specified classes on at least one segment	AN15SEPJFKAMS/CF, Y, +
Specified classes on all segments	AN15SEPJFKAMS/CF-Y
Group classes	AN12JUNLONSIN/ABA/RGRP
Frequent flyer redemption classes	AN01NOVLONMAN/ABA/RRED
Time window	AN12JUNLHRFRA1000/W2, 3
Connecting city, minimum connecting time	AN11JULMADTY014/XBKK
Connecting city, specified connecting time	AN11JULMADTY015/XBKK150
Connecting cities (up to two)	AN11JULLONTY014/XBKKHKG
Connecting cities, specified connecting time	AN11JULLONTY014/XBKK150HKG120
Exclude a connecting city (up to two)	AN11JULLONTY014/X-BKK

Non-stop flights only	AN11JULLAXNYC / FN
Direct flights only	AN11JULLAXNYC / FD
Connections only	AN29APRLAXNYC / FC
Online connections only	AN29APRBRENYC / O
Flights with meals only	AN29APRNCEMRS / FM
Charter flights only	AN29APRYOWFLL / DC
Scheduled flights only	AN29APRYOWFLL / DS
Both scheduled and charter flights	AN29APRYOWFLL / DM
Combination of flight options	AN11JULLAXNYC / FN , D , M
Time in 12-hour clock format	AN29APRJKTPER / T12
Time in 24-hour clock format	AN29APRJKTPER / T24
European Union zone neutral display	AN29APRSYDTY0 / ZEU
United States zone neutral display	AN29APRSYDTY0 / ZUS
Expand horizontal display (79 characters)	AN29APROSLCPH / H - 0N
Reduce horizontal display (64 characters)	AN29APRATHCDG / H - OFF
Expand vertical display (12 flights)	AN29APRCDGLIS / V - 0N
Reduce vertical display (six flights)	AN29APRCDGLIS / V - OFF
Availability with discount (product availability)	AN28APRMPLCAS / RCH

Scrolling Entries: One-Way Display

Move to the previous screen	MU	Move to the next screen	M or MD
Move to the original screen	MO	Redisplay a cleared screen	MP
Move to the previous day	MY	Move to the next day	MN

Scrolling Entries: Round Trip and Dual City Pair

Move down, first city pair	MDF	Move down, second city pair	MDS
Move up, first city pair	MUF	Move up, second city pair	MUS
Previous day, first city pair	MYF	Previous day, second city pair	MYS
Next day, first city pair	MNF	Next day, second city pair	MNS

Return to Neutral Display or Seven-Day Search

Last screen displayed	MPAN	Original screen displayed	MOAN
Previous screen	MUAN	Next screen	MDAN

Change Entries

To change from an availability display **AC** To change from a schedule display **SC**

All the change entry examples below use the AC code: simply replace AC with SC to request the corresponding display.

Change Entries: One-Way Routing

Airline preference (maximum, three)	AC/ALH, IB
City pair	ACBCNFRA
City of origin	ACBCN
City of destination	AC//FRA
Continuation from current destination	AC/NLAX
Number of seats	AC/B4
Class of service (maximum, three)	AC/CF
Cancel, show all classes	AC/C
Flights with meals	AC/FM
Connecting city, minimum connect time	AC/XLON90
Connecting cities, minimum connect time	AC/XBCN20LON90
Departure time	AC1845
Departure date	AC18MAY
Departure five days earlier	AC-5
Departure three days later	AC3
Change to carrier-preferred display	ACAF/
Change to Amadeus display	AC1A/
Return to last Direct Access display	1YY/
Direct Access for a specified airline by referencing display line	ACL2
Direct Access by referencing display line and connecting flight line	ACL2/3-4
Direct Access to a specified airline and class by display line	ACL2Y
Direct Access for airline/class by display and connecting flight lines	ACL2/3Y
Return routing, date and time specified	ACR24JUL2130
Return routing on the day of arrival after 1800 hours	ACR
Return routing on the day of arrival, time specified	ACR1345
Return seven-day search from the day of arrival	AC/R
Change to a fare display (common fares)	ACFQ
Change to a fare display for the airline on line one	ACFQ1
Change to a fare display, specific airline	ACFQ/ALH
Change to a fare display, specific class of service	ACFQ/CY
Change to a fare display for specific airline and class of service	ACFQ/ALH/CF

Change Entries: Round Trip and Dual City Pair

Departure times, both city pairs	AC0800*1700
Date of travel, both city pairs	AC15NOV*20DEC
Class of service, both city pairs	AC/CC*/CF
Cancel, show all classes, both city pairs	AC/C*/C
Departure date three days earlier, first city pair	AC-3*
Board point, first city pair	ACCPH*
Connection point and connecting time, first city pair	AC/XBRU50*
Display return flights, first city pair	ACR19NOV0800*
Change to single city pair display, using first city pair	ACF
Departure date three days later, second city pair	AC*3
Destination city, second city pair	AC*///FRA
Origin and destination cities, for second city pair	AC*MRSPAR
Change to single city pair display using second city pair	ACS

Change Display Type to:

Availability by: arrival time, departure time, elapsed time, neutral order	ACAA , ACAD ACAE , ACAN
Schedule by: arrival time, departure time elapsed time, neutral order	ACSA , ACSD ACSE , ACSN
Timetable by: arrival time, departure time, elapsed time, neutral order	ACTA , ACTD ACTE , ACTN

TIMETABLE**Timetable Display Codes**

Neutral Timetable	TN	By departure time	TD
By arrival time	TA	By elapsed time	TE

These codes can be used with any of the entries and options listed here. In the examples below, simply replace TN with TA, TD, or TE to request the corresponding display.

Basic Entries

One-way routing, specified date, city pair, time	TN11JULCPTCAI0830
Departures from 0000 for a date in the future	TN11JULCPTCAI
Current day, specified time	TNCPTCAI0830
Departure city is the same as the office profile	TN11JULRIO0830
Current day, local time	TNMIARIO
Departure city is the same as the office profile, current day	TNRIO

Display Options

Flights operating on a specific day of the week	TN29AUGHOUDEX1430/WE
Airline preference (maximum three)	TN29AUGFRAROM/ALH,AZ
Include airlines not participating in Amadeus	TN11JULLTNCE/AYY

Scrolling Entries

Move to the previous screen	MU	Move to the next screen	MD
Move to the original screen	MO	Redisplay a cleared screen	MP
Move to the next week	MN	Move to the previous week	MY
Last neutral display viewed	MPTN	Previous neutral display	MUTN
Original neutral display	MOTN	Next neutral display	MDTN

Change Entries

City pair	TCMUCNCE
Only origin city	TCMUC
Only destination city	TC//FRA
Departure time	TC1845
Date period for a specific date	TC15JUN
Return routing for same city pair, specify date, time, day	TCR16JUL1430/MO
Return routing for same city pair and period as arrival, specified time	TCR1430
Return routing: same city pair and period, arrival after 1800 (6 pm)	TCR
Day of operation	TC/TU
Timetable by: arrival time, departure time, elapsed time, neutral order	TCTA, TCTD TCTE, TCTN
Availability by: arrival time, departure time, elapsed time, neutral order	TCAA, TCAD TCAE, TCAN
Schedule by: arrival time, departure time elapsed time, neutral order	TCSA, TCSD TCSE, TCSN

DIRECT ACCESS

These entries are for availability displays in Direct Access. Except for 1XXSCAD (change to availability from schedule display), they also apply to schedule displays in Direct Access; simply replace 1XXAD with 1XXSD, for example. In all cases, replace XX with the two-letter airline code.

To find out if an airline supports Direct Access, enter GGPCA followed by the airline code. Some Direct Access entries are not supported by all airlines. To view online help for a Direct Access airline, enter HEDIRXX, where XX is the airline code.

Availability

Basic entry, current day	1XXADMIALIM
Current day, time specified	1XXADMIALIM0900
Date specified	1XXAD8FEBMEXRIO
Date and time specified	1XXAD8FEBMEXRIO0900
Number of seats (maximum nine)	1XXAD8FEBMEXRIO/B3
Class of service	1XXAD8FEBPENSIN/CY
Class of service and number of seats	1XXAD8FEBPENSIN/CY/B3
Specific flight	1XXAD24JULDFWFRA/AXX2510
Specific flight and class of service	1XXAD26JUNMELSYD/AXX100/CF
Specific flight request for other airline	1XXADXX2345Y8FEBWAWATH
Connect point, today	1XXADATLDUS/XFRA
Departure date and minimum connect time	1XXAD8FEBMIAHAM/XFRA90
Departure date and time, connect point	1XXAD3FEBHOUMUC0700/XFRA
Date, time, connect point and class	1XXAD1FEBMELMNL0700/XSIN/CY
Date, time, connect point and time, class	1XXAD8FEBBJSHKG0700/XSHA90/CY

Change Entries

Change to schedule display	1XXACSD
Change to availability display	1XXSCAD
Change to fare display	1XXACFQD
Departure date	1XXAC24FEB
Departure date and time	1XXAC24FEB1400
Departure a number of days later	1XXAC5
Departure a number of days earlier	1XXAC-3
Departure time	1XXAC1400
Class of service	1XXAC/CM
Connect point	1XXAC/XHKG
Connect point and minimum connect time	1XXAC/XHKG120
City of origin	1XXACDEN

Destination city	1XXAC // SYD
Origin and destination cities	1XXACDENSYD
Return flights, same date and time	1XXACR
Return flights, time specified	1XXACR1400
Return flights, connection point	1XXACR / XATL
Return flights, change of class	1XXACR / CY
Return flights, date specified	1XXACR28FEB
Return flights, date and time specified	1XXACR28FEB1400

Scrolling Entries

Move down	1XXMD	Move up	1XXMU	Last dir access flights display	1YY /
Next day	1XXMN	Previous day	1XXMY		

Fare Display

Basic entry, all fares	1XXFQDHNLLAX
Date specified	1XXFQDHNLLAX8FEB
Airline specified	1XXFQDHNLLAX / ACO
Fare type specified	1XXFQDOSAMNL8FEB / EXCN
One-way fares	1XXFQDOSAMNL8FEB / O
Round-trip fares	1XXFQDOSAMNL8FEB / R
Currency	1XXFQDATLSIN8FEB / EUR
Fares in NUCs	1XXFQDATLSIN8FEB / NUC
Airline and global direction specified	1XXFQDATLSIN8FEB / XX / AT
All fare options combined	1XXFQDATLSIN8FEB / XX / NUC / EXCN / R / AT

Flight Information

Basic entry, current day	1XXDO2345
Date specified	1XXDO2345 / 8FEB
By departure or arrival city	1XXDO2345SF0
By departure and arrival city	1XXDO2345NYCSF0
Airline code, date specified	1XXDOXX2345 / 8FEB
Airline code, arrival or destination city	1XXDOXX2345 / 8FEBSF0

Seat Maps

In all cases, replace XX with the appropriate two-letter airline code.

Specific class	1XXSM231/Y/8FEBDUBATL
Class and number of passengers	1XXSM231/Y/8FEBDUBATL/B4

PNR Retrieval

In all cases, replace XX with the appropriate two-letter airline code.

Using the airline's record locator	1XXRTRQB623
Using name	1XXRT100-MILLER
Using date and name	1XXRT100/15JUL-MILLER
Using origin, name and date	1XXRT100/15JULATL-MILLER
Using origin and destination, name and date	1XXRT830A/15JULATLDCA-MILLER
Other airline	1XXRTAF801/15JULMIAJFK-MILLER
Waitlist display	1XXRTWL801/15JULMIAJFK-MILLER
Time specified	1XXRT830A/15JULATLDCA-MILLER
Display advance seat request	1XX/*B
Display history	1XXRH
From name list	1XXRT10
Display waitlist segments	1XXRTW

FLIGHT INFORMATION

Search and Display

From an availability or schedule display (line two)	D02
From an availability display, third flight from line one	D01, 3
From a Direct Access display	D021
From a PNR element	D03
By airline flight number, current day (short entry)	DOAF2418
By airline flight number (long entry)	DOAF2418/28NOV/NCECDG
By airline flight number, 12-hour clock format	DOAY831/16JUN/T12
By arrival time	DOAF1430/A/12DECMADCDG
By departure time	DOAF1430/D/12DECMADCDG
Flight information history, if available	DHRG916/10SEP

MCT

Minimum connection time for a specific airport	DMFRA
Minimum connection time for a specific airport, specific date	DMFRA / 15DEC
Multiple airport city	DMLON
Multiple airport city, specific date	DMLON / 15DEC
Inter-airport connections	DMLGW - LHR
Specific inbound airline	DMBA / LHR
Online	DMCO / IAH / CO
Interline	DMCO / IAH / DL
Interline and inter-airport	DMAF / CDG - ORY / LH
Display a mask for two specific flights	DMS
From PNR flight segments	DM2 / 4
From availability, dual city pair	DM2 * 12
Specified arrival terminal	DMCDG2A
Specified departure terminal	DMCDG - 2B
Specified arrival and departure terminals	DMCDG2A - 2B
Specified airlines and terminals	DMAF / CDG2A - 2B / SQ
Specified airlines, airports, and terminals	DMAF / CDG2A - ORYW / AF
Specified terminals at different airports	DMORYW - CDG2B
Check MCT and segment continuity in a PNR	DMI
For a specific segment only	DMI9
For a range of segments	DMI7 / 9

List Connect Points

Basic entry	DXLAXANC
One connect point specified	DXSACANC / LAX
Number of legs specified	DXSACANC / 2

NEGOTIATED SPACE

This functionality is only available to you if your office has the security agreements in place to use negotiated space for specific airlines.

Requesting Negotiated Space Availability

Negotiated Space display	AT30JUNFRALAX
Amadeus Availability including Negotiated Space	AN30JUNFRALAX
Negotiated Space by event name	AV18MAYJAPANCULTURETRIP
Negotiated Space information from availability	LOTI3

Displaying Negotiated Space

Display current Negotiated Space handling table	LOFDIB
Change to Function 1 display method for a specific airline, at office level	LOFSAF/0/1
Change Negotiated Space display method for specific airline, at agent sign level	LOFSIB/S/1
Display Negotiated Space handling defaults	LOPDAF
Display Negotiated Space handling exceptions, for a specific office	LOPDIB/LOCNMIAIF2100
Display Negotiated Space handling exceptions, for a specific agent	LOPDAF/LOCNMIAIF2100 /SINE0001AA
Display Negotiated Space blocks for a specific flight, all dates	LOTDIB/FLTNIB450
Display Negotiated Space blocks for a specific flight when the display is too long	LOTDIB/FLTNIB450/ITEM37
Display Negotiated Space blocks for a specific flight and date	LOTDIB/FLTNIB450/DATE30JUN
Display Negotiated Space blocks for a specific flight and effective date	LOTDIB/FLTNIB450/EFFD30JUL
Display suspended Negotiated Space blocks, specific flight	LOTDCC/FLTNCC1234-SUSP
Display suspended Negotiated Space blocks, specific date	LOTDCC/DATE12AUG-SUSP
Display suspended Negotiated Space blocks, specific flight and date	LOTDCC/FLTNCC1234 /DATE12AUG-SUSP
Display inactive Negotiated Space blocks	LOTD6X/FLTN6X710 /DATE30AUG06-INAC
View bookings made against a specific Negotiated Space block	LOTB1

Display the history of a specific Negotiated Space	LOTH1
Display the full history of a specific Negotiated Space	LOTH1 -ALL
Display flights on which your company owns space	LOTLAF /MAY -CC2
Display general Negotiated Space statistics, specific date	LORELH /DATE01DEC05
Display general Negotiated Space statistics, date range	LORELH /DATE01DEC05 - 31DEC05
Display general Negotiated Space statistics, several dates (up to 6)	LORELH /DATE02MAY05 , 15MAY05
Display Negotiated Space creation statistics	LORNIB
Display Negotiated Space sales statistics	LORSLH

Creating Negotiated Space

These entries are not available to all users.

Display a list of Negotiated Space update entries	LOT
Create Negotiated Space, single date	LOTAIB
Create Negotiated Space, multiple dates	LOTMAF
Change Negotiated Space: number of seats sales start date sales end date seat reduction date percentage amount of reduction multiple parameters	LOTC1 /ALOT30 LOTC1 /COMM120 LOTC1 /EXPY100 LOTC1 /REDU10 LOTC1 /AMNT50 LOTC1 /ALOT30 /COMM10 /EXPY30
Update number of seats only	LOTS1 /ALOT30
Change Negotiated Space: Tour reference Authorization code Airline reference Tour name	LOTU1 /TREF0868969677800 LOTU1 /AUTH362538 LOTU1 /ALIDJ7G2G LOTU2 /TOURBIGAPPLETOURS__
Delete Negotiated Space	LOTX1
Suspend Negotiated Space, single date	LOTQCC /FLTNCC1234 /DATE18MAY -ON
Suspend Negotiated Space, date range	LOTQCC /FLTNCC1234 /EFFD01DEC05 /DISC01JAN06 /DAYS67 / -ON
Reinstate a suspended Negotiated Space block, single date	LOTQCC /FLTNCC1234 /DATE18MAY -OFF
Reinstate a suspended Negotiated Space block, date range	LOTQCC /FLTNCC1234 /EFFD01DEC05 /DISC01JAN06 /DAYS67 / -OFF

PNR

PNR NAME ELEMENT

Add a name element	NM1SMITH/JOHN MR
One passenger with infant	NM1LEAVEY/KIM (INF/MICHAEL)
One passenger with infant, different surname	NM1OHARA/SIOBHAN (INF/TROY/HANNAH)
One passenger - child	NM1JONES/JIM (CHD)
Cabin baggage - airline requires only one ticket	NM2ADAMS/ARTHUR MR (IDCBBG) /CBBG
Cabin baggage - airline requires two tickets	NM2ADAMS/ARTHUR MR/CBBG
Extra seat	NM2ADAMS/ARTHUR MR (IDEXST) /EXST
Multiple passengers with the same surname	NM3LEE/SAM MR/JO MRS/TOM MR
Multiple passengers with passenger types	NM2COX/BOB MR/GUS (CHD)
One bookable staff passenger	NM1SMITH/JOHN MR (BKB)
One standby staff passenger	NM1SMITH/JOHN MR (SBY)
One passenger with an ID code	NM1CASEY/BILL (ID123456)
One child with an ID code	NM1GERBER/TERRY (CHD) (ID234567)
Passenger with ID code and infant	NM1ERICSON/ANITA (ID3214) (INF/JAN)
ID code for stretcher passenger	NM1SMITH/JOHN MR (IDSTCR)
ID code for date of birth	NM1SMITH/JOHN MR (IDD0B15JAN1960)
Multiple passengers with different surnames	NM1SCHWARZ/FRED MR1BLACK/ANDREW MR
Correct a surname and a given name	NU1/1SMITH/JOHN MR
Correct a surname for a passenger with cabin baggage	NU1-2/2SMITH/ARTHUR MR (IDCBBG) /CBBG
Change a surname and a given name	1/1SMITH/JOHN MR
Correct a given name only	NU1/JAMES
Change multiple surnames, given names and passenger type	NU1-3/5/4COX/DAN/ROSA/JIM/BETTY (CHD)
Change a given name only	1/JAMES
Change or add an ID code	3/ (ID123456)
Delete an ID code or passenger type	3/
Change or add a passenger-type code	3/ (CHD)

PNR FLIGHT SEGMENTS

Segment Sell - From Availability

Sell one seat on line 2 in C class	SS1C2
Sell two seats on line 1, in C class for first flight, remaining flights in B class	SS2CB1
Sell seats from dual availability display, same class	SS1Y2*11
Sell seats from dual availability display, different class	SS1Y3*C12
Frequent flyer	SS1C2/FF/P1
Selected passengers	SS3L2/P1, 4-6
ID passenger	SS2C3/ID
Stretcher	SS2C3/ST
Unaccompanied minors	SS3L2/UM5, 6, 9
Waitlist	SS1D3/PE
Service segment	SS1G2/HK/ABC123
Reconfirm segment booked in Amadeus	3/RR

Segment Sell - Long Entry

Sell one seat	SSEI154C12JULDUBLHR1
When flight number contains numbers and a letter	SSAF950A/M12DECCDGBRU3
Departure date is today	SSBA352C/LHRNCE1
Frequent flyer	SSAF2402C10JULNCEORYFF1/P1
Selected passengers	SSAF2402C10JULNCEORY3/P1, 4-5
ID passenger	SSAF2402C10JULNCEORYID1
Stretcher	SSBA343L10JULNCELHRST2
Unaccompanied minors	SSBA343L10JULNCELHRUM2/5, 6
Waitlist	SSAZ321D1FEBCPHEWRPE1
Reconfirm segment booked outside Amadeus	SSBA342C12NOVLHRNCERR1
Cancel a segment booked outside Amadeus	SSAC111C19DECYULYVRIX1
Sell to non-participating airline	SSXX571J16JUNLHRJBNNN2 /05001500

Ghost and Passive Segments

Short sell passive segment	SS1G2/PK/ABC123
Short sell passive segment from dual availability display	SS1Y1/PK/VS1234*B12/PK/VS1234
Short sell ghost segment	SS1C2/GK/ABC123
Long sell passive segment confirmed	SSTW123C12JUNLHRJFK PK1/ABC123
Long sell passive segment on waitlist	SSTW123C12JUNLHRJFK PL1/ABC123
Long sell passive segment from dual availability display	SS1L5/HK/ABCDE*12/HK/ABCDE
Long sell ghost segment confirmed	SSTW123C12JUNLHRJFKGK1 /12001900/ABC123
Long sell ghost segment beyond system date range	SSTW123C12JAN08LHRJFKGK1 /12001900/ABC123
Change ghost to passive or service segment	4/PK
Add airline record locator to passive segment	3/*ABC123
Change airline record locator	3/*DEF456
Delete airline record locator	3/*

Information Segment

Arrival unknown	SIARNK
Arrival unknown, with date and passenger association	SIARNK16MAY/P2
Flight segment for information	SIKL171C28JUNAMSCPHHK2/08501120

Open Segment

Airline, class, departure and arrival cities	SOAFCJFKCDG
Airline, class, date, departure and arrival cities	SOSKC20SEPSTOLHR
Two airline codes	SOSKBA/C20SEPSTOLHR
All airlines	SOYYC20SEPSTOLHR

Display Flight and Itinerary Details

Display flight details for the whole PNR	RTSVC
Display flight details for a single flight segment	RTSVC4
Display itinerary details (air, access rail and express rail segments) in the PNR, tabular format	RTSVI
Display itinerary details for one segment, tabular format	RTSVI6
Display planned flight information for a segment (<i>airline-specific</i>)	DO4

AUXILIARY SEGMENTS

Air-taxi segment	AUIBNN1SCQVG021JUL
Car segment (<i>airline-specific</i>)	CULHNN1FRA12SEP-14SEPECAR
Car booked outside of Amadeus	CU1AHK1BWN14AUG-18AUGECAR/CF-210/P1
Hotel segment	HURGNN1 REC 12SEP-14SEP/CITY CENTRE
Hotel auxiliary segment for stopover paid by carrier	HUAFNN1 PAR 10JUL-11JUL/SI-STPC TEXT
Hotel booked outside of Amadeus	HU1AHK1MOW14AUG/ROOM AT PLAZA
Tour segment	TURGNN1REC 12SEP-14SEP
Memo segment	RU1AHK1BWN 12SEP/FREE-FLOW TEXT
Auxiliary form of payment	RIUCHECK/P2
Customized auxiliary segment	RU1AHK1 MAD 12SEP*LIMOUSINE/NEED LIMO WITH FRENCH SPEAKING DRIVER
Cancel auxiliary segment	XE4
Delete auxiliary segment	DL4

PNR CONTACT ELEMENT

All passengers, business phone number	AP FRA 6969876543-B
Multiple passengers, home phone number	AP PAR 81229823-H/P1, 3-5
Single passenger, agency phone number	AP DUB 76666-A/P3
Agency information from the office profile	AP
E-mail address	APE-MBAUER@YKT.COM
Fax number	APF-GB1715869652
Exclude AP from teletype to airline when office profile indicator APO is set to Y	APX-NCE0492940005-B
Include AP in teletype to airline when office profile indicator APO is set to N	APS-NCE0492940005-B
Home number	APH-FRA69686869
Business number	APB-FRA69686869
Information number	API-FRA69686869
Agency number	APA-NCE8778787

PNR TICKETING ARRANGEMENT

See *Ticketing Arrangement* on page 125.

PNR RECEIVED FROM

Add a received-from element	RF MRS HENDERSON
Change the queuing office to another office	RF JOHN SMITH/MUC1A0702
Change the queuing office to current office	RF JOHN SMITH/Q
Specify the agent sign/queue category	RF JOHN SMITH- /0001AB
Specify the queuing office and agent sign	RF JOHN SMITH/CPHSK0002-0001AB

MULTIPLE PNR ELEMENT ENTRY

Enter multiple PNR elements	NM1KELLY/JOE MR;APLON 0712723422; TKOK;RF PASSENGER; SSEI374C23FEBSNNLHR1; SITC00IC11NOVLONCDGHK1;ER
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ENDING A PNR TRANSACTION

End the transaction	ET
End the transaction and redisplay the PNR	ER
Place the PNR on a queue, category, and date range	QE8C1D3
File the PNR after splitting a party	EF
Keep the PNR on the queue and exit queue mode	QES
Remove PNR from the queue, exit queue mode, redisplay PNR	QFR
Remove the PNR from the queue and exit queue mode	QF

RETRIEVING A PNR

Retrieving a PNR

Retrieve by record locator	RTQ6RBB3
By record locator and name	RT-Q6RBB3-JOHNSON
By record locator, name, and ticket number	RT-A1XB4Q-JOHNSON-057-1234567890
For a group PNR, including names	RTW-Q6RBB3
By name	RT/HANUSSEN/J
By partial name	RT/HANU
By name or partial name, active segments only	RT/HANUSSEN*A
By date, name	RT/12AUG-SMITH
By flight, date, name	RTKL153/12AUG-JOHNSON
By flight and departure date	RTKL153/12AUGAMSMAN-BAKER

By flight departure time	RTD-BA1530/01JULLHRJFK-WALL
From an availability display	RT/4-SMITH/A MR
From a branch office, or another office when security allows	RT/LONCT2A99-SMITH
From another office, using wildcards	RT/LONAX2***-PETERS/WILLIAM
From an office with the same corporate ID	RT/***AX2***-PETERS/WILLIAM
Using a ticket number contained in an FA or an SSR element of the PNR	RTTKT/016-1234567890
Prime PNRs on a specific flight (not on a commercial duplicate of the flight)	RTBA1485/9MAY-MCINTOSH*P
Operating PNRs on a specific flight (only commercial duplicates of the flight)	RTBA1485/9MAY-MCINTOSH*C
By customer or product number stored in an FD element of the PNR	RTM/AF-123456789
By a car pick-up date	RTCCR/12MAR-JOHNSON
By a car pick-up date, for the current date	RTCCR-JOHNSON
By a hotel segment, for the current date	RTHHL-JOHNSON
By a hotel segment, for the specified date	RTHHL/12MAR-JOHNSON
By hotel chain in/out dates	RTHTLHI/01APR-04APR-LEAVY
By hotel property and rate codes	LH/HLLON211/24FEB/PRO-SRS
By MCO element and name	RT/MCO-JOHNSON
By XSB element and name <i>Amadeus Central Ticketing users only</i>	RT/XSB-JOHNSON
By insurance provider and name	RT/INSAXA-JOHNSON
By insurance confirmation number and name	RT/INS/1234321-JOHNSON
By a frequent flyer number	RTM/KL-386427991
From a displayed customer profile	RTU
By a customer profile record locator	RTU/QW23RE
By account number entered as an RM*AC element	RTY/AN1234
Retrieve from the list	RT2
Redisplay the PNR list	RT0
Retrieve a PNR from an e-ticket record	RT*E
Display the AXR for the current PNR	RTAXR
Display another system record locator	RL
Display the customer profile record locator	RLP

Displaying a Partial PNR

Air segments only	RTA
Air segments only, showing married segment indicators	RTAM
Invoice and itinerary remarks only	RTB
Car segments only	RTC
Extended ownership agreements only	RTE
Fare elements only	RTF
General facts only (SR, OS, SK)	RTG
Hotel segments only	RTH
Itinerary only	RTI
Phone, address and credit card check elements only (AB, AM, AQ, AP)	RTJ
Ticketing elements only	RTK
MCO and XSB elements only	RTM
Names only	RTN
Names only (as originally entered in the PNR)	RTNR
Option elements only	RTO
Passenger info only (all except name, itinerary and option)	RTP
General, confidential and corporate remarks only	RTR
Remarks including specific text	RTR/TEXT
Remarks per category	RTRH ,RX
Corporate remarks only	RTRRX
Where the PNR is queued to	RTQ
Keyword elements only	RTS
Tour segments only	RTT
Active ticket numbers only (FA and FH)	RTTN
Active and historical ticket numbers only	RTTN/H
Retrieve PNR from a customer profile	RTU
Individual names in a group PNR with full PNR data	RTW
Travel service provider (non-air) segments only	RTX
Amadeus Interface Record remark with account number	RTY/AN1234
Rail segments	RTZ
Display multiple options	RTN ,A ,G
Display elements for one passenger only	RT/P1
Insurance element details	ID

IGNORING A PNR ENTRY

Ignore	IG
Ignore and redisplay	IR

PNR SERVICE ELEMENTS

OSI

Create an OSI element	OS AF TEXT
Create an OSI for specified passengers	OS KL TEXT/P1,3-6
Change the message text	6/LH TEXT
Add or change the passenger association	6/P1-3
Change the text and the passenger association	3/AF TEXT/P4

SSR

Create an SSR for all segments, all passengers	SRLSML
Specified airline, all passengers	SRVGMLLH
Specified airline, selected passengers	SRVGMLIB/P1-3
Specified segments, all passengers	SRVGML/S10-11
Specified segments and passengers	SRVGML/S10-11/P1-4
Create more than one SSR per passenger	SRBIKENN2/P1
Create an SSR for cabin baggage	SR CBBG-CELLO/165X30X60/18KG/P1
Create an SSR for an extra seat	SR EXST-PERSONAL COMFORT/P1
Create an SSR for emergency contact name and number	SR PCTC USHK/EDWARD LEWIS/US8000325234.FREE FLOW TEXT
Create an SSR for emergency contact, free flow text	SR PCTC USHK//.FREE FLOW TEXT
Create an SSR for non-APIS passport information	SR PSPT BAHK1-123456-GB-24FEB45-LEWIS/EDWARD-M-H.FREE FLOW TEXT/P1
Create an SSR for non-APIS passport information for an infant	SR PSPT TWHK1-123456-US-17FEB05-LEWIS/JOHN-MI/P1
Create an SSR for APIS passport information	SR DOCS BA HK1-P-GBR-012345678-GBR-30JUN73-M-14APR09-JOHNSON-SIMON-PAUL-H/P1/S3
Create an SSR for APIS visa/secondary travel document	SR DOC0 BA HK1-MANCHESTER GBR-V-17317323-LONDON GBR-18JUN04-USA/P1/S3

Create an SSR for APIS address information	SR DOCA BA HK1-D-USA-301 PARK AVENUE-NEW YORK-NY-10022/P1/S3
Create an SSR to secure payment for a ticketless booking	SR EPAY X3 NN1-CC/AX98765432198798/EXP08 05-JODIE PARKER
Create an SSR for a cruise passenger	SR CRUZ DLHK /-FREE FLOW TEXT
Create an SSR with free flow text	SR OTHS-FREE FLOW TEXT/P2
Create an SSR to advise total complete party size for split PNR	SR OTHS-TCP 4 SMITH/JORG RL 12C3S5
Create an SSR for explosion at EOT or manual explosion	SR*LSML
Explode SSRs manually before the end of the transaction	EX
Create an SSR for form of ID (FOID)	SR FOID BAHK/ -DL12345678-NI-PP342X/P1
Create an SSR for form of ID for all airlines in the itinerary	SR FOID YYHK/ -DL12345678-NI-PP342X/P1
Create an SSR for an unaccompanied minor	SR UMNR - UM05
Create an SSR for weapons, firearms or ammunition carried as checked baggage	SR WEAP NN1 - MACHINE GUN/P1/S3
Create an SSR for a frequent flyer	SR FQTV BAHK/ -BA1234567/P3 or SR FQTV BA-BA FREE FLOW TEXT/P1
Create an SSR for frequent flyer mileage accrual, and to obtain a class upgrade	SR FQTU LH-LH FREE FLOW TEXT/P1/S2
Create an SSR for frequent flyer mileage redemption	SR FQTR BA NN1-BA1234563/FREE FLOW TEXT/P2
Create an SSR to be recognized as a frequent traveler on one airline, while accruing miles on another	SR FQTS BA-BA FREE FLOW TEXT/P3

PNR REMARKS

Confidential Remarks

All passengers	RC REMARK TEXT
Single passenger and segment	RC REMARK TEXT/P1/S4
Multiple passengers	RC REMARK TEXT/P2, 4
For other offices to read	RC MUC1A0702, MUC1A0703/REMARK TEXT
For other offices to read, giving write access to one of the offices	RC PARAF0100-W/PARAF0200/REMARK TEXT
For other offices, giving write access to all offices	RC PARAF0100-W/PARAF0200-W/REMARK TEXT
Extend access to any office that has an Amadeus Extended Ownership agreement with a designated office	RCF-PARAF0100, F-PARAF0200/REMARK TEXT
All Air France AF0 offices in Paris	RC PARAF0*** REMARK TEXT
All Lufthansa LH0100 offices worldwide	RC ***LH0100 REMARK TEXT
All Lufthansa LH0 offices	RC ***LH0*** REMARK TEXT

Corporate Remarks

All passengers	RX REMARK TEXT
Single passenger	RX REMARK TEXT/P1

General Remarks

All passengers	RM REMARK TEXT
Single passenger	RM REMARK TEXT/P1
Range of passengers	RM REMARK TEXT/P1-5
Multiple segments	RM REMARK TEXT/S4, 6
Category remark	RMX/TEXT
Multiple categories remark	RMC, H/TEXT
Remark for quality control	RQ REMARK TEXT
Remark for Amadeus Interface Record	RM* REMARK TEXT/P1
Modify the remark text (where 5 is the element number)	5/NEW REMARK TEXT

PNR QUEUE OPTION

Queue a PNR to the current office, for today	OP /TEXT
Queue a PNR to the current office on a specified date	OP 12AUG/TEXT
Queue a PNR to the current office on multiple dates	OP 7JUL , 8JUL , 14JUL/TEXT
Queue a PNR to a specific office on a specified date	OP MADIB2176/8JUL/TEXT
Queue a PNR to a specific office on a specified date, and also to the current office for today	OP /MADIB2176/8JUL/TEXT
Queue a PNR to a specific office and queue, on a specified date	OP CPHSK4711/7JUL/20C2/TEXT
Queue a PNR to a specific office and queue, on a specified date, and also to the current office for today	OP /CPHSK4711/7JUL/20C2/TEXT
Queue a PNR to a specific office on specified dates	OP STOSK1914/7JUL , 8JUL/TEXT
Queue a PNR to multiple offices on specified dates, and also to the current office for today	OP /CPHSK1914/3JUL/STOSK1920/9JUL/TEXT
Queue a PNR for specified passengers	OP OSLSK1914/12JUL/TEXT/P1-4
Create a confidential option to automatically cancel all itinerary elements for your airline	OP X-31JUL/CANCEL IF DEPOSIT NOT RECEIVED
Create a confidential option to automatically queue place a PNR at a specified office	OP Q-STOSK1914/7JUL/3C1/CHECK IF DEPOSIT RECEIVED
Modify a queuing date (where 8 is the element number)	8/12JUL
Modify a receiving office	8/CPHSK1914
Modify a queue and category	8/20C2

MAILING AND BILLING ADDRESSES

Mailing Address

Mailing address	AM NAME, ADDRESS, CITY
Home mailing address	AM/H NAME, ADDRESS, CITY
Delivery mailing address	AM/D NAME, ADDRESS, CITY
Miscellaneous mailing address	AM/M NAME, ADDRESS, CITY
Multiple passengers	AM NAME, ADDRESS, CITY/P1, 2
Range of passengers	AM NAME, ADDRESS, CITY/P2-4
Single passenger	AM NAME, ADDRESS, CITY/P3
Modify an address text	6/NAME, ADDRESS, CITY
Structured address format	AM //CY-COMPANY/NA-NAME/A1-LINE 1 /ZP-ZIP CODE/CI-CITY/CO-COUNTRY/P1

Billing Address

All passengers	AB NAME, ADDRESS, CITY
Multiple passengers	AB NAME, ADDRESS, CITY/P3, 6
Range of passengers	AB NAME, ADDRESS, CITY/P4-6
Structured address format	AB //CY-COMPANY/NA-NAME/A1-LINE 1 /ZP-ZIP CODE/CI-CITY/CO-COUNTRY/P1
Single passenger	AB NAME, ADDRESS, CITY/P2
Modify the text	6/NAME, ADDRESS, CITY

FREQUENT FLYER

Display agreements	VFFD
Display agreements for a specific airline	VFFDIB
Display a name from the database	FFDLH-192010101020813
Create a name and an SSR element for mileage accrual	FFAAF-MIA0002A
Create a name and SSR element for mileage accrual, with interline agreements	FFAAF-12345678, AF, CO, DL
Create an SSR element for mileage accrual	FFNSK-233418776
Create an SSR element for a mileage redemption	FFRIB-3312341

SEAT REQUESTS AND MAPS

Advance Seating Request

Area preference, window / bulkhead / select passenger	ST/WB/P3
Cancel individual seating elements	XE10
Cancel all seating elements	SX
Cancel all seating elements for specific segments	SX/S2,3
Delete seating elements	DL8-11
Modify the advice code for segment 5	5/HK
Specific seat range	ST/12ABCD/S5 or ST/12A-D/S5 or ST/12A/12B/12C/12D/S5
Specific seat, passenger and segment	ST/12C/P2/S5
Seat request, specific seat, passenger and segment	ST/RQST/18B/P2/S5
Wish, all passengers, first five segments per airline	ST/NSSA

Seat Map

For a single segment itinerary	SM
For a specified segment	SM4
For flight, class, current date	SMLH330/Y/FRAJFK
For flight, class, date	SMIB123/C/14AUGMADCDG
For flight, all classes, date	SMSK862//28SEPSTOLHR
For flight, class, date, vertical seat map	SMBA123/C/14AUGMADCDG/V
For flight, class, date, horizontal seat map	SMBA123/C/14AUGMADCDG/H
For an availability or schedule flight line, all classes	SM/1
For an availability or schedule flight line, specified class	SM/1/Y
For the second flight in flight line 4, specified class	SM/4/2/Y

PNR FK ELEMENT

Add an FK element to define one destination office for Amadeus Interface Records	FKMIAUS2M01
Add an FK element to define multiple destination offices for Amadeus Interface Records	FKMIAUS2M01/LAXUS2CT5

PNR KEYWORDS ELEMENT

Create an SK element

SKPARKQFHK2-SYD.CAR WASH

PNR ACCOUNTING ELEMENT

See *Accounting Information Element* on page 158.

MISCELLANEOUS CHARGES AND DOCUMENTS

MCO - Miscellaneous Fees

Add an MCO element	IMCM/IB27FEB/P1
Add an MCO element, specifying the city where the service is provided, and currency and total cost of the service	IMCM/AFP27FEB/EUR250/P1
Add an MCO element with a reason for issuance code (codes can be market and airline specific)	IMCMC/AFP27FEB/EUR250/P1
Add an MCO element, overwriting the description of type of service	IMCMC/IBMAD27FEB/EUR250/*DEP OSIT/P1
Add an MCO element with accounting text	IMCMG/AFP27FEB/EUR250/**-ACCOUNTING TEXT/P1
Add an MCO element, overwriting the description of the type of service, and adding accounting text	IMCMC/IBMAD27FEB/EUR250/*DEP OSIT/**-ACCOUNTING TEXT/P1
Modify the type of service description	12/*NEW SERVICE DESCRIPTION
Modify the accounting text	12/**-NEW ACCOUNTING TEXT
Delete an MCO element and the associated TSM	XE12
Display list of 'reason for issuance' codes when an MCO is present in the PNR	TMI/I?

MCO - Service Fees

Add an MCO element for a service fee <i>US market only</i>	IMCS/27FEB/USD25.00/*TEXT /**-AGENCY TEXT/P1 IMCXDARC27FEB/USD25.00 /*FREEFLOW/**-FREEFLOW
Add an MCO element for a service fee <i>Canadian market only</i>	IMCF/12NOV/F10.00/P2
Add an MCO element for a service fee, with tax amount, service fee text and accounting text <i>Canadian market only</i>	IMCF/12NOV/F10.00/X0.70XG/* SERVICE FEE FOR TICKET/**- ACCOUNTING FREE FLOW DATA/P1

CHANGING AND REBOOKING ELEMENTS

Changing Elements

Change the remark text	5/NEW REMARK TEXT
Change the passenger association, one element	5/P2, 3
Change the passenger association, several elements	5, 10-14/P1
Cancel the passenger association	4/P
Cancel the segment association	4/S
Change the text and the passenger association	5/NEW REMARK TEXT/P2, 3
Change the time limit in the TK element	8/10JUL
Change the number of seats in an air segment	4/2

Segment Statuses

Reconfirm air segment	5/RR
Change an individual segment status to holding confirmed	2/HK
End the transaction, change the segments with KL and KK status to HK and move the segments with NO, UN, and UC status to history	ETK
End the transaction, redisplay the PNR, change the segments with KL and KK status to HK and move the segments with NO, UN, and UC status to history	ERK

Rearranging Segments

Rearrange segments in a specified order	RS2, 5-8
Insert a PNR element at a specific location	RS5, SR VGML/P2

Rebooking Segments

One segment, change the class	SBY6
All segments, change the class	SBF
One segment, change the date	SB12APR7
All segments, change the date	SB15AUG
All segments, change the date and the class	SBY16SEP
One segment, change the flight number	SBBA194*3
Multiple segments, change the flight number	SBBA193*3/BA194*4
One segment, change the class and date	SBM28NOV7
Multiple segments, change the class and date	SBF9/03DEC10
One segment, change the class and flight number	SBAA101*C4
Multiple segments, change the class and flight number	SBAA100*6/C4
One segment, change the date and flight number	SBAA101*21APR4

Multiple segments, change the date and flight number	SBAA100*6/300CT5
One segment, change class, date, and flight number	SBAA101*Y21APR4
Multiple segments, change class, date, and flight number	SBAA100*6/C4/300CT5
Change flight number from Availability	SB4*5
Change flight number and class from Availability	SB4*C5
Change flight number from dual city Availability	SB1*2/11*3

CANCELING AND DELETING ELEMENTS

Canceling Elements

Single element	XE4
Multiple elements of the same type	XE5, 7-11
Whole itinerary	XI
Seating elements for a single segment	SX/S3
All seating elements	SX
MCO sub-elements	XE4.1
Cancel the itinerary for all PNRs linked by the AXR	ERX or ETX

Deleting Elements

Single element	DL4
Multiple elements	DL4, 5, 7-11

PNR HISTORY

Entire PNR history without queue history	RH
Entire PNR history with queue history	RH/ALL
Long PNR history, starting at line 49	RH049
Air segments	RHA
Invoice and itinerary remarks	RHB
Car segments	RHC
Extended ownership agreements	RHE
Fare elements	RHF
Historical fare record	RHFR
General facts (SR, SK, OS)	RHG
Hotel segments	RHH
Itinerary segments	RHI
Phone, address and credit card check elements (AB, AM, AQ, AP)	RHJ

Ticketing elements	RHK
MCO and XSB elements	RHM
Name elements	RHN
Option elements	RHO
Passenger information (except name, itinerary and option)	RHP
Queues	RHQ
General, confidential and corporate remark elements	RHR
Category C remarks	RHRC
Segment number	RHS3
Tour segments	RHT
Non-air segments	RHX
Accounting remarks	RHY
Rail segments	RHZ
Multiple options	RHA , C , J
Airline record locator history	RLH

COPYING A PNR

Copy the PNR	RRN
Copy the PNR and change the number of booked seats	RRN / 6
Copy the PNR and move the date to seven days later	RRN / DP7
Copy the PNR and move the date to three days before	RRN / DM3
Copy the PNR and change the class to Y	RRN / CY
Copy the PNR for one passenger only	RRN / P2
Copy the PNR for a range of passengers only	RRN / P2 - 5
Copy the PNR for specified passengers only	RRN / P2 , 4 , 6
Copy the PNR, excluding passengers	RRN / PX3
Copy the PNR with one segment only	RRN / S4
Copy the PNR with a range of segments only	RRN / S3 - 5
Copy the PNR with specific segments only	RRN / S2 , 4
Copy the PNR, excluding segments	RRN / SX6
Copy the PNR, changing the date for a specific segment	RRN / S4D3JUN
Copy the PNR, changing the date range for a specific car or hotel segment	RRN / S6D1AUG - 4AUG
Copy the PNR, changing the class for a specific segment	RRN / S4CV
Copy the PNR, changing the hotel or car option for a specific segment	RRN / S7 , DP - CASH

Copy the PNR for specified passengers only, changing the dates for specified segments, excluding other segments	RRN/P1 , 2/S4D1NOV/S7D18NOV/SX5 , 6
Copy the PNR and create an AXR record	RRA
Copy the PNR for six passengers, and create an AXR record	RRA/6
Copy the itinerary elements only	RRI
changing the number of passengers	RRI/5
moving the date forward	RRI/DP13
moving the date backward	RRI/DM7
changing the class	RRI/CL
specific segments	RRI/S3 , 5
changing the date for a specific segment	RRI/S4D13SEP
changing the class for a specific segment	RRI/S5CY
changing the hotel or car option for a specific segment	RRI/S7 , DP-CASH
Copy the passenger data only	RRP
Copy the passenger data only, specific passengers	RRP/P2 , 4

PRINTING A PNR

Print the displayed PNR	WRA/RT
Print a PNR by record locator	WRA/RT1C2D3A
Print the entire PNR at a specified TTY address	WRATMADRRAF/RT1C2D3A
Print the entire PNR at another Amadeus office	WRAOMADRW2743/RT1C2D3A
Print the entire PNR at a defined local printer	WRAPAA4711/RT1C2D3A
Print the entire PNR history	WRA/RH
Print selected PNR history	WRA/RHG
Print a queue message	WRA/QU
Print a purged PNR (PDR)	WRA/RPP
Print the first screen of the displayed PNR	WRS/RT
Print the first screen of a PNR, by record locator	WRS/RT1C2D3A
Print the first screen of a PNR at a specified TTY address	WRSTMADRRAF/RT1C2D3A
Print the first screen of a PNR at another Amadeus office	WRSOMADRW2743/RT1C2D3A
Print the first screen of a PNR at a defined local printer	WRSPAA4711/RT1C2D3A

Printing a Purged PNR

Purged PNRs are also known as Past Date Records (PDRs)

Print a PDR to the printer cross-referenced to your office ID	RPPP
Print a PDR to the printer cross-referenced to your terminal <i>Prints first 999 lines of the face of the PDR if only one PDR retrieved, otherwise prints the list of PDRs</i>	WRA/RPP
Print the PDR history to the printer cross-referenced to your terminal	WRA/RPP/RH
Print the TST information to the printer cross-referenced to your terminal	WRA/RPP/TST
Print the TSM information to the printer cross-referenced to your terminal	WRA/RPP/TSM
Print the PTA data to the printer cross-referenced to your terminal	WRA/RPP/PTA

SPLITTING A PNR

Split one name	SP7
Split multiple names	SP3, 4, 5-7
Split unassigned names from a group PNR	SP0.10
Split unassigned names and individual name elements	SP0.15, 2-4, 6
Split a PNR and retain auxiliary segments in the parent PNR	SP2, 10.0
Split a PNR and transfer some auxiliary services to the associate PNR	SP2, 3, 4-6, 12.5
Split a PNR and retain elements with no action/status code in the parent PNR	SP2, 3, 4-6, 10.0
Split a PNR and move elements with no action/status code to the associate PNR	SP2, 3, 4-6, 10.1
End the transaction and file the associate PNR	EF
Retrieve an AXR by passenger or group name	RTAXR/DEMPSEY/A
Retrieve an AXR for the displayed PNR	RTAXR
Retrieve an AXR by record locator	RTAXRER32AA
Retrieve a PNR from an AXR	RT1

GROUP PNRS

Group Name

Enter a group name	NG25ARMOR TOURS
Modify a group name before end of transaction	0/NEW GROUP NAME
Display individual names	RTN
Create temporary (unnamed) elements	NP15
Create multiple temporary (unnamed) elements	NP5, 7, 9

Remove a name and maintain group space	4G
Remove individual names and maintain group space	2/3/6G
Cancel individual names and reduce group space	XE2-4
Cancel unassigned names	XE0.5
Cancel all temporary (unnamed) elements	NP0
Transmit individual names in a group PNR	NT
Transmit individual names in a group PNR to specified airlines	NTSR, AZ
Transmit individual names in a group PNR to a specific address	NTBRUKPSN
Transmit individual names in a group PNR to specific airlines and addresses	NTSN, ROMKRAZ

Group Segment Sell

Sell from availability	SS12D1 / SG
Direct sell	SSBA343L11JUNNCELHRSG20
Waitlist from availability	SS12D3 / PG
Waitlist direct sell	SSSK911D1FEBCPHEWRPG12
Sell from availability <i>Market-specific, nine or fewer passengers</i>	SS12D1 / GI
Direct sell <i>Market-specific, nine or fewer passengers</i>	SSUA1061Q23FEBORDMSYGI7
Waitlist from availability <i>Market-specific, nine or fewer passengers</i>	SS12D3 / GW
Waitlist direct sell <i>Market-specific, nine or fewer passengers</i>	SSUA1061Q23FEBORDMSYGW7

Group Seat Request

Group request, non-smoking seats	STG
Group seat request certain segments only	STG/S/S3
Group request, multiple seat range less than total number	STG/R20/27ABCDE/34A-35K/S4
Request a number of non-smoking and smoking seats, less than total number in group	STG/10N5S/S3

Group Fare

Add a group fare	SRGRPFYY-GV10
Add a group fare for a specific passenger	SRGRPFYY-GV10/P2
Add a group fare for a specific segment	SRGRPFLH-GV10/S2
Add a group fare for a specific segment and passenger	SRGRPFAF-GV10/S2/P1

Miscellaneous for Groups

Retrieve a PNR by record locator	RTA12BD3
Retrieve a PNR by record locator, and display individual names	RTW-A12BD3
Retrieve a PNR by flight, date and group name, and display individual names	RTW-AF061 / 12AUG-ARMOR TOURS
Retrieve a PNR from an AXR	RT1
Create an SSR to advise the airline of total complete party size <i>This is created automatically in the case of non-homogeneous PNRs</i>	SRGRPSAFTCP 11

NON-COMMERCIAL PNRs

Non-commercial PNRs (NC PNRs) are only used by reservation control agents who use Amadeus Altéa Reservation and whose inventory is hosted in Amadeus Altéa Inventory.

Create a non-commercial PNR	NZ2 STRETCHER/JONESMR
Book a segment - long entry	SSAX123C6JULDUBROMNZ2
Book a segment from an availability display	SS2C1 / NZ
Request a seat for a segment	STZ / 15A / S1
Request a seat for a leg of a journey	STZ / DUBCDG / 15A / S1
End transaction	ET
Reduce number in party	XE0 . 2
Change the name	0 / NEW NAME
Split the PNR	SP0 . 2

LISTING PNRs

Multilist Display

Current date	LM / AF023
Specific date	LM / AF023 / 23DEC
Boarding point	LM / AF023 / 23DEC / PAR
City pairs	LM / AF023 / 23DEC / PARLON
By multi-dated flight	LM / QF123 / 28MAR / PARSYD * ALL
Place PNRs on a queue	LM / AF023 / 23DEC / PARLON - Q25C0
Send the list to a printer	LM / AF023 / 23DEC / PARLON - P
Display a PNR from a list	LM4

Redisplay the last list	LM0
PNR owned by your office ID	LM/B/AF023
PNR owned by a specified office	LM/B (LONBB2201) /AF023
PNR owned by offices in LON	LM/B (LON) /AF023
PNR owned by offices with a specific company code and corporate qualifier	LM/B (AF0) /AF023
PNR with a specific queuing address as the owner office in the RP element	LM/B (HDQ1P) /AF023
Passengers in one class of service	LM/C (F) /AF023
Passengers in more than one class of service	LM/C (F-M-K) /AF023
Passengers in a specific cabin <i>This entry is airline specific.</i>	LM/C (*F) /AF023
Outbound connections	LM/E /AF023
Specific outbound connection	LM/E (RT765) /AF023
Fare elements	LM/F /AF023
Discount fare elements	LM/F (DCH) /AF023
Group bookings	LM/G /AF023
Group bookings including individual names	LM/G (N) /AF023
Group name only	LM/G (C) /AF023
Prepaid tickets	LM/H /AF023
Inbound connections	LM/I /AF023
Specific inbound connection	LM/I (RT765) /AF023
Name elements with specific ID	LM/J (123123) /AF023
Confirmed segments (HK/KK/RR/TK)	LM/K /AF023
By keyword for a specific flight <i>This entry is airline specific.</i>	LM/ *K (SHOL) /BA023/ 15JUN
Surnames starting with a specific letter	LM/N (P) /AF023
Specific surnames	LM/N (PETERS) /AF023
OSI Requests	LM/O /AF023
Specific OSI	LM/O (VIP) /AF023
Hotel, car, or tour segments	LM/P /AF023
Reconfirmed segments (RR)	LM/R /AF023
SSR Requests	LM/S /AF023
Specific SSR	LM/S (VGML) /AF023
Multiple SSRs	LM/S (WCHR - VGML) AF023
Ticketed PNRs	LM/T /AF023
Pending segments (TN/HN)	LM/U /AF023

No ticketing data (PNRs without FA, FB, FH)	LM/V/AF023
No specific ticketing data	LM/V(FA)/AF023
Waitlist segments (LL/HL/TL)	LM/W/AF023
Inactive segments (UN/NO/XL/XX)	LM/X/AF023
By canceled segment	LM/*X/AF023/10JUN
Unticketed PNRs	LM/Y(TL)/AF023
Space available	LM/Z/AF023
Combination of options	LM/SKT/AF023
Display PNRs containing all specified elements	LMC/SKT/TG933/20AUG
Display PNRs not containing specified elements	LMN/R/SQ026/12SEP

List by Office

Basic entry, by airline	LMB-A(AF)
Basic entry with a specified office	LMB-NCE1A0900-A(AF)
Basic entry for all AF0 offices in Paris	LMB-PARAF0***A(AF)
Basic entry with multiple options	LMB-A(AF)B(CPH)
Basic entry with output to a default queue	LMB-A(AF)B(CPH)/Q
Basic entry with output to a specific queue	LMB-A(AF)B(CPH)/Q1C1
Display the status table	LMB/PS
Display a name list from the status table	LMB/D3
Print a name list	LMB/D3/P
Put the list on a specific queue	LMB/D3/Q29C3
Purge a slot from the table	LMB/X3
Purge all slots from the table	LMB/XALL
Search the statistics table	LMB/TTL
Search the statistics table for a specified office	LMB/NCE1A0900/TTL
Return to the last name list from a PNR	LMR

List by Office - Options

All PNRs with an air itinerary	ALL
By airline code	A(IB,AF,LH)
By boarding point	B(ZRH)
Class of service	C(Y,K,*N)
By travel date (dates and ranges)	D(15MAY,1JAN-11FEB)
By flight number	F(AF123,987)
By group PNRs	G(NAME)

By ID in a name field	I (INF, ID12323)
By creation date	K (15MAY, 1JAN-11FEB)
By auxiliary segments	N (HHLHI . 12JUNLON)
By off point	O (DUB)
By city pair (non-stop or direct)	P (MIAHOU)
By passenger account number	R (4567, ZYX987)
By sign of creating agent	S (1244AA)
With ticketing data	T (FA1MAY-3MAY)
By auxiliary segment status code	U (*N, HK)
Without ticketing status	V (FA, FB)
By segment status code	W (*K, HL)
By city pair (non-stop, direct, and connections)	X (GIGMIL)
Unticketed PNRs	Y (TL24MAY)
By frequent flyer number	Z (IB-1234)

RECALLING A PURGED PNR

Purged PNRs are also known as Past Date Records (PDRs)

Recalling PNRs Purged After April 2004

Recall interactively by:	
flight segment	RPP/AF7708/16DEC05
hotel segment	RPP/HHLHI/16DEC05
car segment	RPP/CCRZE/16DEC05
tour segment	RPP/TTOTSFUN/16DEC05
rail segment	RPP/TRN2V/16DEC05
surface segment	RPP/SURSK/16DEC05
air taxi segment	RPP/ATXIB/16DEC05
cruise segment	RPP/CRUCCL/16DEC05
MCO/SVC/XSB segment	RPP/MCOBA/16DEC05
memo segment	RPP/MIS/16DEC05
insurance segment	RPP/INSGFAFR/16DEC05
PNR record locator	RPP/RLC-A1B2C3/16DEC05
PTA record	RPP/PTA-0060077000072
ticket number	RPP/TKT-0060077000072
insurance confirmation number	RPP/INS-AXAFR/351876351

frequent flyer number	RPP/FFN-KL233418776/KL214/04NOV05
customer profile record locator	RPP/CUS-C2BGC3/LH183/16DEC05
office ID	RPP/AMSAF0100/AF310/16DEC05
Recall in deferred mode by: airline code <i>any of the options listed above</i>	RPD/LH/16DEC05 <i>replace RPP with RPD</i>
Display the office request list: submitted interactively submitted in deferred mode	RLD RLD/R RLD/D
Display only pending requests	RLD/G
Display line 3 of the request list on a terminal	RLDT3
Queue line 4 of the request list	RLDQ4
Print line 1 of the request list	RLDP1
Retrieve a PDR from a PDR list	RLD4
Cancel pending request from the request list	RLX/5
Clear requests from the request list	RLC/15-20
Partially display a PDR (active TST data only)	RPP/TST
Display a single item from a partially displayed PDR	RPP/TST1
Queue a PDR from a terminal	RPPQ
Print a PDR to the printer cross-referenced: to your office ID to your terminal	RPPP WRA/RPP
Print a partial PDR (active TSM data) to the printer cross-referenced to your terminal	WRA/RPP/TSM

Recalling PNRs Purged Before April 2004

By flight number, date, name, and record locator	REP/AF9876/23SEP03-MILLER*QVHA16
By flight, date and name	REP/AF9876/23SEP03-MILLER
By car segment	REP/CARZE/12NOV03-JARVIS
By MCO number	REP/12345678901234
Display the PDR list	REPD
Place the PDR back on queue	REPQ3
View individual PDR, using record locator	REPDP*AZ2WTH
Requeue an individual PDR	REPDQ*AZ2WTH
Print a PDR	WRA/REPDP*AZ2WTH

CLAIMING A PNR

Claim a PNR by record locator	RO C0123ABC
Claim a PNR by flight number, date and name	RO C01531 / 12APR-MENDEZ
Retrieve another system's PNR from a similar name list	RO 3
Return to the similar name list	RO 0
Claim responsibility for the PNR and end the transaction	ET
Claim responsibility for the PNR and redisplay	ER
Reset the 'PNR Pending Claim' tag	R*

PNR SECURITY

Create an individual PNR security element for a single office, with read and write access	ES/GPARWL2123-B
Create a security element with read only access	ES/GPARWL2123-R
Create a security element with no access	ES/GPARWL2123-N
Create a security element for two offices, one with read access, and one with read and write access	ES/GPARWL2123-R, PARWL2124-B
Create a security element for an IATA number (read access)	ES/I12341234-R
Create a security element for a pseudo office (both read and write access)	ES/P7654321-B
Create a security element for all WL2 offices in Paris (read access)	ES/GPARWL2***-R
Create a security element for all WL2 offices (no access)	ES/G***WL2***-N
Modify a security element	ES/G***1A0***-B
Delete a security element	ESX
Display security agreements for the current PNR	ESD
Display security agreements for global core office IDs	ESD/G
Display security agreements for IATA numbers	ESD/I
Display security agreements for pseudo offices	ESD/P
Display security elements for the current PNR	RTE
Retrieve security element history for the current PNR	RHE

TRANSFERRING OWNERSHIP (RESPONSIBILITY)

Transfer ownership of one PNR only	RP/MUCLH0429
Transfer ownership for all AXR-linked PNRs to a specified office	RPS/MUCLH0429
Transfer ownership of a PNR and change the ticketing office	RP/MUCLH0429/TK
Transfer ownership of a PNR and change the queuing office	RP/MUCLH0429/Q
Transfer ownership of a PNR and change the option element ID	RP/MUCLH0429/OP
Transfer ownership of a PNR and change TK, Q and OP	RP/MUCLH0429/ALL
Transfer ownership of a PNR and change TK and OP	RP/MUCLH0429/TKOP

Amadeus Customer Profiles

ENTERING AND EXITING PROFILE MODE

Access profile mode	PM
Temporarily exit profile mode	PMP
Exit profile mode	PME

ENDING TRANSACTION OR IGNORING A PROFILE

You must be in profile mode to make these entries.

End transaction and file the profile	PE
End transaction, file, and redisplay the profile	PER
End transaction, file, and exit profile mode	PEE
Ignore the updates and file the profile	PI
Ignore the updates and redisplay the profile	PIR
Ignore the updates and exit profile mode	PIE

MANAGEMENT PROFILES

You must be in profile mode to make these entries.

Display the management profile	PDO
Display the management profile, different office ID	PDO/NCE1A0900
Modify the transfer indicator	6/*S
Display management profile history	PHO
Display management profile history, different office ID	PHO/NCE1A0900
Display history directly from the management profile	PH
End transaction and file the management profile	PE
End transaction and redisplay the management profile	PER
Ignore and file the management profile	PI
Ignore and redisplay the management profile	PIR

CREATING A PROFILE

You must be in profile mode to make these entries.

Create a traveler profile	NM1LEWIS/ARTHUR MR
Associate a traveler to a company	PCN/BMW CORP
Create an agency profile	PYN/AMERICAN EXPRESS
Create a company profile	PCN/WORLD BANK
Transfer all associated traveler profiles from one company profile to another	PA/TRITON DEV/TRITON GROUP

PNR TRANSFERABLE ELEMENTS

Phone number - business	AP MUC 569 296-B
Phone number - home	AP MUC 490 190-H
Fax number	AP MUC 569 311-F
Fax number, changing the default transfer indicator	AP MUC 569 311-F*S
Fax number with corporate activity indicator	AP MUC 539 311-F*TA-C
Ticketing element	TKOK
Remark - general	RM DLVR TO TVL DEPT
Remark - confidential	RC HOME PHONE UNLISTED
Remark - accounting	RM*ACC 18968
Remark - accounting, specific airlines	RM*ACC 18968 *AL-AF,LH
Remark - quality control	RQ ABC CORPORATION
OSI - generic	OS YY VIP WORLD BANK
OSI - specific airline	OS LH VIP WORLD BANK
SSR	SR VGML
SSR explosion	SR* VGML
Fare discount	FD ZZ01JAN80
Fare endorsements or restrictions	FE RESTRICTIONS APPLY
A.I.R. destination	FK PARAX2134
Fare commission	FM 8.00
Fare original issue	FO IATA 123456
Form of payment	FP CHECK/ -PERSONAL
Miscellaneous information	FS PAID BY UNIVERSITY
Tour number	FT IT8LH1TOUR99
Validating carrier	FV LH
Fare price override	FY BULK

Miscellaneous remarks (with no TST)	FZ TKT PAID BY IBM
Address: mailing billing delivery home	AM FREE-FLOW ADDRESS AB FREE-FLOW ADDRESS AM /D FREE-FLOW ADDRESS AM /H FREE-FLOW ADDRESS
Structured address format	AM //CY-COMPANY/NA-NAME /A1-LINE 1/ZP-ZIP CODE /CI-CITY/CO-COUNTRY
Advance seat request	ST /N/A
Frequent flyer number	FFNAF -1990901462
Itinerary remarks: transfer from the office profile free-flow text	RIM /M1,3-5 RIR NO VISA REQUIRED
Account number Cost center IATA company number	AIANDEC00129 AICCDV123 AIIC038FR
Extended ownership security	ESPARWL21** -B
Queue option	OPNCE1A0900 /ISSUE TICKET

PNR Transferable Elements - Itinerary Section

Standard flight segment (undated)	SSRG8810M /GRUMIA1
Open segment	SOYWYJFKSEA
Informational segment (undated)	SIPA345Y

PNR Transferable Elements - Follow-up and Priority Section

Follow-up entry	PFO /VERIFY EXPIRY DATE VISA CARD/04FEB08
Display a follow-up list	PLF
Display from a follow-up list	PD2
Go back to the list	PDL
Create a priority field	PPR /CHK SEATING PREFERENCE

PNR Transferable Elements - General Information Section

Create an index field	PIN /ARC001
Create country information	PCO /DE
Country of birth	PCB /DE
Country of citizenship	PCZ /CH
Language spoken	PLS /ES
Date of birth	PBD /01JUL49

PNR Transferable Elements - Documents Section

Passport information	PAS /C0-DE/NR-DP341782/IS-12AUG1999/EX-12AUG2009
Visa information	PIV /C0-IN/NR-RZ589383773/IS-01JUL2006 /EX-01DEC2006
Driving license information	PCE /C0-FR/NR-GTR28374765/IS-15JAN1987
Identity card information	PID /C0-ES/NR-Y575647464/IS-01JAN2004 /EX-31DEC2014

TRAVEL MANAGEMENT SECTION

Airport defaults	PAD /HA-NCE/AA-ORY
Document delivery	PDD /DM-XM/TF-2 DAYS BEFORE DEPARTURE
Pre-paid ticket authorization	PTA /Y
Policy override authorization	POA /Y
Visa issuance authorization	PIA /N
Phone reservation authorization	PHA /Y
Travel request requirement	PRR /N
Trip approval requirement	PAR /Y
ETKT airlines requirement	PET /Y
Service level agreement	PSL /1
Department contact name	PCD /SALES
Agent contact name	PCA /ISABELLE LOGEAIS
Number of travelers allowed (company profile only)	PNT /10

TRAVEL POLICIES

Travel Policies - Trip and Traveler Categories

You must be in profile mode to make these entries.

Create a trip category (company profile only)	PTP /TRN/TRAINING
Create a traveler category (company profile only)	PTV /DIR/DIRECTOR
Store the traveler category in an associated traveler profile	PTV /DIR

Travel Policies - Air

Preferred airlines	PPA/A-CO , BA , AF
Preferred airline with priority	PPA/A-CO/P-1
Preferred airlines with privilege indicator (company or agency profile only)	PPA/A-CO , BA , AF/PI-L
Preferred airline and transport class	PPA/A-CO/K-Y
Preferred airline and booking class	PPA/A-CO/C-B
For a specific origin or destination	PPA/A-CO , BA/OR-LON/DN-US
For a specific trip category	PPA/A-CO , BA/K-Y/TP-TRN
For a specific traveler category	PPA/A-CO , BA/K-F/TV-DIR
Transport class preference	PPK/K-C
Transport class for domestic flights	PPK/DOM-Y
Transport class according to elapsed time	PPK/EFT-8/LT-KY/GT-KC
Preferred airports	PPT/LHR, ORY
Excluded airlines	PXA/A-TW, AA
Excluded city pairs	PXA/OR-PAR/DN-BRU
Excluded transport class	PXK/F
Embargoed transit points	PXT/JFK, CU
Add availability information line	PPI/S-A/DN-TYO/AI-PAX PREFERS NON-STOP FLIGHTS

Travel Policies - Car

You must be in profile mode to make these entries.

Preferred car companies	PPC/CO-ZI , ZE , EP , AL , ZT
Preferred car company with priority	PPC/CO-ZE/P-1
Preferred car companies with privilege indicator (company or agency profile only)	PPC/CO-ZI , ZE , EP , AL , ZT/PI-L
For a specific destination	PPC/CO-ZD/DN-NAMER
Preferred vehicle type	PPC/CO-ZE , ZI /VT-ICAR
For a specific trip category	PPC/CO-ZE , ZI , AL /TP-TRN
For a specific traveler category	PPC/CO-ZE , ZI , AL /TV-DIR
Smoking car preferred	PSC/Y
Non-smoking car preferred	PSC/N
Excluded car companies	PXC/CO-AL , SX
Billing number	PCI/CO-ZI /BN-C12EF343
Rate code	PCI/CO-ZI /RC-S
Corporate discount number (company profile only)	PCI/CO-ZI /CD-123456MG

Customer number (traveler profile only)	PCI / CO-ZI / ID-12345678
Frequent traveler airline code	PCI / CO-ZI / FT-BA
Guarantee form of payment	PCI / G-VOUCHER
Supplementary information	PCI / SI-FORD ONLY
Special request	PCI / SQ-TEL
Add availability information line	PPI / S-C / AI- PAX PREFERS BMW

Travel Policies - Hotel

You must be in profile mode to make these entries.

Preferred hotel chains	PPH / CO-MC , IC , HI
Preferred hotel chain with priority	PPH / CO-HI / P-1
Preferred hotel chains with privilege indicator (company or agency profile only)	PPH / CO-MC , IC , HI / PI-L
For a specific destination	PPH / CO-HE , HI , IC / DN-NAMER
For a specific hotel name	PPH / CO-RT / HN-MERCURE
For a specific city name	PPH / CO-HE , HI , IC / CT-SAN JOSE
For a specific city area	PPH / CO-HE , HI , IC / DN-PAR / AR-S
Preferred room type	PPH / CO-HE , HI / RT-A*Q
Preferred bed type	PPH / CO-HE , HI / BT-Q-K
Preferred rate limit	PPH / CO-HE , HI / QU-200
Preferred facilities	PPH / CO-HE , HI / FF-FAX-SWI
For a specific trip category	PPH / CO-HE , HI / TP-TRN
For a specific traveler category	PPH / CO-HE , HI / TV-MGR
Non-smoking room preferred	PSH / N
Smoking room preferred	PSH / Y
Excluded hotel chains	PXH / CO-SW , MC
Deposit advice	PHI / CO-HE / DP-CHECK
Billing number (company profile only)	PHI / CO-HE / BN-847676
Special rate code	PHI / SR-COR
Customer number (traveler profile only)	PHI / CO-HE / ID-123456MG
Frequent traveler airline code	PHI / CO-HE / FT-BA
Guarantee form of payment	PHI / G-CHECK
Supplementary information	PHI / SI-2ND FLOOR
Enter availability information line	PPI / S-H / AI-PAX PREFERS HOTEL WITH SHUTTLE

Travel Policies - Fares

You must be in profile mode to make these entries.

Fare preference	PPF/R-ID90N2/FC-EUR PPF/NEGO-Y/C-127/XP-NAP,NPE
Fare availability information	PPI/S-F/AI-SUPER COMMISSION WITH AF UNTIL 2SEP06 PPI/DN-HOU/S-F/AI-SUPER COMMISSION WITH CO UNTIL 7APR06

HOTEL BIASING ENTRIES

You must be in profile mode to make these entries.

Add city/airport codes to the city/airport list	PLB/CY-LON,PAR,AMS,LAX
Display the city/airport list	PLB
Starting from a specific letter	PLB/M
Display the hotel biasing list for a city/airport	PHB/LON
From the city/airport list	PHB/3
Add a property from the hotel biasing list display	PHB/CO-HI/ID-601
Add a property from the profile display or city/airport list display	PHB/CY-LON/CO-HI/ID-601
Add a property with trip purpose, traveler category, and priority number	PHB/CO-HI/ID-601/TP-BIZ/TV-DIR/P-3

PRESTORED ENTRIES

Store an entry	PPS/CSZI.VT-ECMN/RC-BR
Store an entry, corporate activity	PPS/CSZI.VI-ECMN/RC-BR*TA-C
Transfer an entry to the system	P06

CREATING AND UPDATING PROFILES

Creating a Profile from a Profile

Traveler profile from the displayed traveler profile	PCP*T/ -WATSON/AL
Traveler profile from the displayed traveler profile, for a branch office	PCP*T/NCE1A0900/ -WATSON/AL
Traveler profile associated to a company from the displayed traveler profile associated to a company	PCP*T/BMW CORP-WATSON/AL
Agency profile for another office from your agency profile	PCP*Y/NCE1A0900/BMW GLOBAL
Create an agency profile from the agency profile of another office	PCP*Y/AMADEUS TRAVEL
Company profile from the displayed company profile	PCP*C/BMW GLOBAL
Company profile from the displayed company profile, for a branch office	PCP*C/NCE1A0900/BMW GLOBAL

Updating a Profile from a Profile

Traveler profile from the displayed profile	PUP*T/ -WATSON/AL MR
Traveler profile from the displayed profile, for a branch office	PUP*T/NCE1A0900/ -WATSON/AL
Traveler profile associated to a company from the displayed traveler profile associated to a company	PUP*T/BMW CORP-WATSON/AL
Agency profile for another office from your agency profile	PUP*Y/NCE1A0900/BMW GLOBAL
Agency profile from the agency profile of another office	PUP*Y/AMADEUS TRAVEL
Company profile from the displayed profile	PUP*C/BMW GLOBAL
Company profile from the displayed profile, for a branch office	PUP*C/NCE1A0900/BMW GLOBAL

Creating a Profile from a PNR

Profile for passenger 1	PC/ - 1
Profile for passenger 1, transferring some PNR elements only	PC/ - 1 , 4 , 9 - 12
Profile for passenger 1, excluding some PNR elements	PC/ - 1 , X5 , 7 - 10
Company profile	PC/WORLD BANK
Company profile, transferring some PNR elements only	PC/WORLD BANK , 4 , 9 - 12
Company profile, excluding some PNR elements	PC/WORLD BANK , X5 , 7 - 10
Profile associated to a company for passenger one	PC/WORLD BANK - 1

Profile associated to a company, from a similar name list	PC3
Profile associated to a company, transferring some PNR elements only	PC/WORLD BANK-1 , 4 , 9-12
Profile associated to a company, excluding some PNR elements	PC/WORLD BANK-1 , X5 , 7-10

Updating a Profile from a PNR

Traveler profile for passenger name element 1	PU/ - 1
Traveler profile for passenger 1, for a branch office	PU/NCE1A0900/ - 1
Company profile	PU/BMW CORP
Company profile, for a branch office	PU/NCE1A0900/BMW CORP
Traveler profile associated to a company	PU/BMW CORP-1
Traveler profile associated to a company, for a branch office	PU/NCE1A0900/BMW CORP-1
Associated traveler profile from a similar name list	PU3
Traveler profile, transferring PNR elements 4, and 9 to 12	PU/ - 1 , 4 , 9-12
Company profile, transferring PNR elements 4, and 9 to 12	PU/BMW CORP , 4 , 9-12
Traveler profile associated to a company, PNR elements 4, and 9 to 12	PU/BMW CORP-1 , 4 , 9-12
Traveler profile, all PNR elements except 5, and 7 to 10	PU/ - 1 , X5 , 7-10
Company profile, all PNR elements except 5, and 7 to 10	PU/BMW CORP , X5 , 7-10
Traveler profile associated to a company, all PNR elements except 5, and 7 to 10	PU/BMW CORP-1 , X5 , 7-10

PROFILE NOTES

Access profile notes	PN
Display by qualifiers	PD , NOT / H
Exit profile notes	PNE
Redisplay current screen	PND
Insert a single line	I
Insert five lines	I5
Delete a single line	D
Delete four lines	D4
Delete a block of lines	DD
Move a single line	M
Move three lines	M3
Move a block of lines	MM

Copy a single line	C
Copy six lines	C6
Copy a block of lines	CC
Duplicate a single line	“
Duplicate a block of lines	“ “

DISPLAYING A PROFILE

Traveler profile	PDN/ -BRAUN
Traveler profile, exact match only	PDN/ -BRAUN /
Traveler profile, different office ID	PDN/PARAF0100/ -LACROIX
Agency profile	PDY
Agency profile, different office	PDY/PARAF0100
Company profile	PDN/BMW
Company profile, exact match only	PDN/BMW/
Company profile, different office ID	PDN/PARAF0100/BMW
Organizational profile, by search key	PDZK/HAV2
Organizational profile, from displayed company or agency profile	PDZ
Organizational profile, from a list of profiles	PDZ3
Organizational profile, by record locator	PDZR/F8K72X
Organizational profile, by member company	PDZC/ / IBM
Organizational profile, by member agency	PDZY/ / HAVAS
Traveler profile associated to the displayed company profile	PDT/ -LARSON
Merge traveler profile associated to the displayed company profile	PDM/ -LARSON
Redisplay (after merged profile): company profile	PDC
traveler profile	PDT
merged profile	PDM
Display by: index number	PDI/BMW003
specific office	PDI/PARAF0100/AC0345
corporate code	PDI/AX3/AC0345
Display by record locator: traveler profile	PDRT/D4ZNJD
company profile	PDRC/XYZ789
Display by: frequent flyer number	PDF/LH- J5690248
specific office	PDF/PARAF0100/LH- J5690248
corporate code	PDF/AX3/LH- J5690248
Traveler associated to a company	PDN/BMW-GRAF

Traveler associated to a company, exact match only	PDN / BMW - GRAF /
Traveler associated to a company, different office ID	PDN / MUCDF2390 / BMW - GRAF
Similar traveler list	PDN / - GR
Similar company list	PDN / AMA
Display from a similar list	PD2
Redisplay a similar list	PDL
Display from a similar list, specific data section	PD2 , AIR
Display a traveler profile from a PNR passenger number	PD / 2
Display a company profile within a corporation by city by corporate code by country and corporate code by city and corporate code by more than one corporate code	PDA / TELECOM PDA / PAR / TELECOM PDA / AX2 / TELECOM PDA / FR / AX2 / TELECOM PDA / PAR / AX2 / TELECOM PDA / AX2 . HS2 / TELECOM
Display a traveler profile within a corporation by city by corporate code by country and corporate code by city and corporate code by more than one corporate code associated to a company within a corporation	PDA / - FOSTER PDA / PAR / - FOSTER PDA / AX2 / - FOSTER PDA / FR / AX2 / - FOSTER PDA / PAR / AX2 / - FOSTER PDA / AX2 . HS2 / - FOSTER PDA / TELECOM - FOSTER

Displaying Profile Data Sections

Traveler profile: specific data section multiple data sections automatic transfer elements only selectable transfer elements only by index number, specific data section by index number, multiple data sections by record locator, specific data section by record locator, multiple data sections	PDN / - LEWIS , PNR PDN / - LEWIS , AIR , HOT , CAR PDN / - LEWIS , PNR / A PDN / - LEWIS , PNR / S PDI / AC0345 , DOC PDI / AC0345 , DOC , PNR , NOT PDR / DEX5TY , GEN PDR / DEX5TY , GEN , PNR
Company profile: specific data section multiple data sections	PDN / BMW , PNR PDN / BMW , GEN , PNR
Specific data section from: similar name list displayed profile	PD3 , FOL PD , TEX
Redisplay: company profile traveler profile	PDC PDT

Displaying a Merged Profile

From a merged profile, display a traveler profile only	PDT
From a merged profile, display a company profile only	PDC
From a booking merged profile, display company level 1 profile	PDC1
From a booking merged profile, display agency level 2 profile	PDA2
Redisplay a merged profile	PDM
Merged profile by traveler name	PDMN/ -SMITH/ LEE
Merged profile, different office ID	PDMN/PARAF0100/ -SMITH/ LEE
Merged profile, specified company name	PDMN/WORLD BANK-SMITH/ LEE
Request a specific data section	PDMN/ -SMITH, GEN
Merged profile by index	PDMI/WBFL15
Merged profile by index number, specific office	PDMI/PARAF0100/WBFL15
Merged profile by index number, corporate code	PDMI/AX3/WBFL15
Merged profile by record locator	PDMR/D3XKD1
Merged profile by frequent flyer number	PDMF/LH-905642
Merged profile by frequent flyer number, specific office	PDMF/PARAF0100/LH-905642
Merged profile by frequent flyer number, corporate code	PDMF/AX3/LH-905642
Guest merged profile, specified guest company name and traveler name	PDGN/GUESTCO-SMITH
Guest merged profile, specified traveler name only	PDGN/ -SMITH

Booking Merged Display

For a company	PDBN/ABC TOURS
For a traveler	PDBN/ -SMITH
For a profile in another office	PDBN/NCE1A0943/ABC TOURS
From a similar name list	PDB1
Search for a company created at a particular office location (country or city code), and display a booking merged display	PDBA/PAR/ABC TOURS
Search for a traveler associated to a company, and display a booking merged display	PDBA/ABC TOURS/SMITH
Display a booking merged display when the agency profile is part of an organization profile	PDBY/NCE1A0943
Display a booking merged display for a traveler whose frequent flyer number is specified in the entry	PDBF/AF-3251623

Display a booking merged display for a traveler or company whose index is specified in the entry	PDBI / 1234
Display a booking merged display by record locator for a traveler profile	PDBR / T - 94LT69
Display a booking merged display by record locator for a company profile	PDBR / C - PM75M9
Display a booking merged display by record locator for an agency profile	PDBR / A - 3W2P9E
Display the traveler part of the booking merged display (non-merged display)	PDT
Display the company part of the booking merged display (non-merged display)	PDC
Display the company level 2 part of the booking merged display (non-merged display)	PDC2
Display the agency part of the booking merged display (non-merged display)	PDA
Display the agency level 2 part of the booking merged display (non-merged display)	PDA2
Display the traveler and company parts of the booking merged display (company merged display)	PDM
Return to the original booking merged display	PDB

MODIFYING A PROFILE

Cancel an individual element	XE4
Cancel multiple individual elements	XE3 , 6 , 9
Cancel a range of elements	XE4 - 8
Change an element	6 /
Change a follow-up date	9 / / 01 JUN 06
Change a transfer indicator	2 / * A

CREATING A PNR FROM A PROFILE

Create a PNR from a profile and transfer all mandatory and automatic PNR elements	PT
Only elements 1, 2, and 5	PT1 , 2 , 5
All mandatory and automatic elements except 2 and 4	PTX2 , 4
All mandatory, automatic, and selectable elements	PT*
All mandatory, automatic elements, and selectable elements 6 and 7	PT*6 , 7

All elements except 2, and 4 to 6	PT*X2, 4-6
Frequent flyer element for an associated airline only	PT6AA0
All elements and the frequent flyer element for an associated airline	PT*6AA0
All frequent flyer numbers to the current PNR	PF
Transfer element 4 and append a date and office ID	PT4*15NOV/NCE1A9999*
Transfer elements 3 and 4 and append a segment/passenger association to element 3 and a date to element 4	PT3/S2/P1-3//4*15NOV*
Transfer flight segments 2 and 3, appending dates, and element 5	PT2*28JAN*//3*29JAN*//5

TRANSFERRING TO A PNR FROM A PROFILE

All automatic PNR elements	PT0
Element 2 and associate to all passengers in the PNR	PT02
Elements 2 and 7	PT02//7
Elements 2 though 4	PT02-4
Element 4, appending a date and an office ID	PT04*15NOV/NCE1A0900*
Associate elements to passenger 1	PT02-3/P1
Associate elements to passengers 2 and 4	PT02-3/P2, 4
Associate different elements to different passengers	PT05/P1//7/P2
All automatic and selectable elements	PT0*

BLIND TRANSFER TO A PNR

For all of these entries, you can specify “all elements” by adding an asterisk (*) to the end of the entry. For example:

Create a PNR from a company name: PBN/BMW

Create a PNR from a company name, all elements: PBN/BMW*

From a company name	PBN / BMW
From a company name, exact name match	PBN / BMW /
From a company name, all PNR elements	PBN / BMW*
From a company name, specific PNR elements	PBN / BMW, 2, 4-6 / P1
From a company name, different office ID	PBN / MUC1A0700 / BMW
From an associated traveler name	PBN / BMW-SMITH / J
From an associated traveler name, different office ID	PBN / MUC1A0900 / BMW-COX / J

From a traveler profile	PBN/ -JONES/M MR
From a traveler profile, exact name match	PBN/ -JONES/M MR/
From a traveler profile, all PNR elements	PBN/ -JONES/M MR*
From a traveler profile, specific PNR elements	PBN/ -JONES/M MR,2,4-6/P1
From a traveler profile, different office ID	PBN/MUC1A0700/ -SMITH/ J
From an index reference	PBI/ABC123
From an index reference, all PNR elements	PBI/ABC123*
From an index reference, different office ID	PBI/MUC1A0900/ABC123
From an index reference, corporate identifier	PBI/LH0/ABC123
From a company record locator	PBRC/FGD6TY
From a traveler record locator	PBRT/FGD6TY
From a traveler record locator, all PNR elements	PBRT/FGD6TY*
Merge by: traveler name	PBMN/ -BRADLEY/M MR
index reference	PBMI/ABC123
record locator	PBMR/QTY6TR
frequent flyer number	PBMF/LH-6983737
From a frequent flyer number	PBF/LH-6983737
From a frequent flyer number, different office	PBF/MUC1A0900/LH-6983737
From a frequent flyer number, corporate identifier	PBF/LH0/LH-6983737
From a profile list	PB3
From a profile list, specific PNR elements	PB3,2-4
From a booking merged display by profile name	PBZN/IBM
From a booking merged display by profile name and corporate ID	PBZA/HS2,L12/IBM
From a booking merged display by agency name	PBZY/ABC TRAVEL
From a booking merged display by frequent flyer number	PBZF/LH-6780340
From a booking merged display by index reference	PBZI/ABC123
From a booking merged display by record locator	PBZR/HGY7JU
From a booking merged display by credit card number	PBZC/ -CCDC30125647382919
From a booking merged display via a profile list or a profile display	PBZ/3

PROFILE LIST GENERATION

Company profiles	PLC
Company profiles for another office	PLC/NCE1A0900
Traveler profiles	PLT
Traveler profiles for another office	PLT/NCE1A0900
Travelers associated to a company profile	PLT/ /BMW

Travelers associated to a company profile, exact name match	PLT // BMW /
Travelers associated to a company profile for another office	PLT / NCE1A0900 / BMW
Follow-up list	PLF
Follow-up list for another office	PLF / NCE1A0900
Deactivated profile list	PLX
List of organization profiles	PLZ
Display organization profile from a list	PDZ3

GLOBAL SEARCH

Search for all profiles	PGA / / AP ; 92 ; 0492
Search for all company profiles	PGC / / AP ; 92 ; 0492
Search for all traveler profiles	PGT / / AP ; 92 ; 0492
Search for all traveler profiles associated to a specified company	PGN / / BMW CORP / FP ; CASH ; CHECK
Add global search keyword to a profile	PGL / TENNIS
Search for all profiles containing a specified keyword	PGA / / TENNIS / RM ; TENNIS ; TENNIS
Display global status search list	PLG
Display a profile from the list	PD4
Redisplay the selected profile list	PDL
Move a profile in a list from "For Update" to "Not for Update"	PGS2
Move a profile in a list from "Not for Update" to "For Update"	PGU2
Approve a list from a selected profiles' list	PGE
Approve: individual lists a range of lists combination	PGE4 , 6 , 9 PGE4 - 8 PGE2 , 4 - 7
Delete a request from the list individual requests a range of requests a combination	PGX4 PGX4 , 6 , 9 PGX4 - 8 PGX2 , 4 - 7

PROFILE HISTORY

From a retrieved profile	PH
For a traveler profile from a merged display	PHT
For a company profile from a merged display	PHC
From a profile list	PH2
Redisplay a profile	PD

DEACTIVATING AND REACTIVATING A PROFILE

Deactivating a Profile

Deactivate a profile when it is displayed on the screen	PX
Blind deactivate an agency profile	PXY
Blind deactivate a company profile	PXN/WORLD BANK
Blind deactivate a company profile, exact match only	PXN/WORLD BANK/
Blind deactivate a traveler profile	PXN/ -LEWIS
Blind deactivate a traveler profile associated to a company	PXN/WORLD BANK -LEWIS
Blind deactivate a profile by index reference	PXI /ABC123
Blind deactivate a traveler profile by record locator	PXRT /AH6TYF
Blind deactivate a company profile by record locator	PXRC /AH6TYF
Blind deactivate a profile by frequent flyer number	PXF /LH-639487
Blind deactivate a profile from a similar name list	PX2

Reactivating a Profile

Display the deactivated profile list	PLX
Display a profile from the deactivated profile list	PD3
Reactivate a displayed profile	PR
Reactivate a profile directly from the list	PR6

PRINTING A PROFILE

Displayed profile	WRA/PD
Traveler profile	WRA/PDN/ -LEWIS
Company profile	WRA/PDN/BMW CORP
Traveler profile associated to a company	WRA/PDN/BMW-LEWIS
Profile by: index reference	WRA/PDI/ABC123
record locator	WRA/PBR/GH6TYU
frequent flyer number	WRA/PDF/LH-453839
Profile from a similar name list	WRA/PD2
Traveler profile from a merged display	WRA/PDT
Company profile from a merged display	WRA/PDC
Traveler profile history	WRA/PHN/ -LEWIS
Company profile history	WRA/PHN/BMW CORP
Traveler profile associated to a company history	WRA/PHN/BMW CORP-LEWIS
Profile history by: index reference	WRA/PHI/ABC123
record locator	WRA/PHR/CT5FGW
frequent flyer number	WRA/PHF/ABC123
Merged profile by traveler name	WRA/PDMN/ -LEWIS
Merged profile by company name	WRA/PDMN/BMW CORP
Merged traveler profile associated to a company	WRA/PDMN/BMW CORP-LEWIS
Merged profile by: traveler index	WRA/PDMI/ABC123
record locator	WRA/PDMR/GH7TYU
frequent flyer number	WRA/PDMF/LH-475091
List of: company profiles	WRA/PLC
traveler profiles	WRA/PLT
traveler profiles associated to a company	WRA/PLT//BMW
Follow-up list	WRA/PLF
Deactivated profile list	WRA/PLX
Global search status list	WRA/PLG

AMADEUS TRAVEL PREFERENCES MANAGER

Policy and Preference Display

Display applicable policies and preferences **PPD**

Air Requests

Availability	AN12MARCHILON/TC
For a specific trip purpose	AN12MARCHILON/TC-BIZ
Schedule	SN12MARCHILON/TC
Change from neutral availability	AC/TC

Air options (such as /A, /X, /C, ...) are not allowed with the /TC option.

Car Requests

Availability:	
Multi-company	CALHR12MAR-4/ARR-2000-0800/TC
Single-company	CAxxLHR12MAR-4/ARR-2000-0800/TC
From multi-company display	CA2/TC
From a location list	CAS3/TC
Reference to a flight segment	CAS3/TC or CAxxS3/TC
Change from neutral availability	CA/TC
Sell:	
From an availability display	CS1/TC
From a car terms display	CS1/TC
From a location list	CSAB12MAR-4/VT-ECMN/TC
Reference to a flight segment	CSxxS3/VT-ECMN/TC
Direct sell	CSxxLON12MAR-4/ARR-0900/VT-ECMN/TC

The following car options are not allowed with the /TC option: CD, CO, FT, ID, RC, VT, VTA, BN, DP, G, SI, SQ.

Hotel Requests

Availability:	
Multiple-property	HALON12MAR-4/TC
Single-property	HAxxLON6012MAR-4/TC
From a hotel list	HAAB12MAR-4/TC
From an availability multi-property display	HA2/TC
From an HF, HR, or HP display	HA/TC
Reference to a flight segment	HAS3/TC
Change from neutral availability	HA/TC

Sell:

From an HA multi-property display	HS11A/TC
From an availability single-property display	HS1A/TC
Two rooms	HS11A/NR-2/TC
Direct sell	HSHLLON60112MAR-4/TC

The following hotel options are not allowed with the /TC option: AR, BT, CT, CO, FC, HN, ID, QU, RT, FF, SR, BN, DP, G, FT, ID, SI.

Amadeus Car Reservation

INFORMATION ABOUT CAR COMPANIES

List of car companies	GGCAR
Company-specific information	GGCARXX
Company-specific information for specific city	GGCARXXMAD GGCARXXMAD.250
Car dimensions for ferry, where X is the first letter of the car maker's name.	GPX

CAR AVAILABILITY

Multiple companies by airport	CAZRH15MAR/ARR-1000-1200
Car company specified	CAXXZRH15MAR/ARR-9A-6P
Reference from location list	CAAB30SEP/ARR-9A-6P
Pick-up and drop-off: drop-off as a date	CAFRA26JUN-2JUL/ARR-9A-6P
Drop-off as a number of rental days	CAFRA26JUN-17/ARR-9A-6P
Flight segment reference	CAS2
Segment reference, specific company	CAXXS2
Drop-off as a date	CAS2-15MAR/RT-1800
Drop-off as a number of rental days	CAS2-5/RT-1800
Default rental of one day (/RT- needed if there is no follow-on segment, or a different RT is desired)	CAS2/RT-1800

Options

See also *Extra Options for Modifying CA Display* on page 78.

Drop-off location (if different from pick-up location):	
IATA airport code	/DO-MUC
Amadeus location code	/DO-PARC05
Line reference to current car location list	/DO-AB
Car company location code (only for locations not stored in Amadeus). <i>The asterisk is mandatory.</i>	/DO-NCE325*
Foreign currency (/FC-) using:	
Country code	/FC-US
Currency code	/FC-USD

Mileage:	
Show only rates with unlimited mileage	/MI-U
Show only rates with mileage charges	/MI-M
Rate category and plan (/RC-)	/RC-ID-
Vehicle type (/VT- and /VTA-):	
Specific class of vehicle	/VT-S
Specific type of vehicle	/VT-ECMN or /VT-**A*
Specific class and vehicle type, all companies	/VTA-C-ECMN
<i>You can specify up to five vehicle types and/or classes, separated by dashes.</i>	
Corporate ID and booking source:	
Specify the customer's corporate ID number	/CD-ZI789221S /CO-xx
Specify the customer's ID number	/ID-123245421HG
Specify the booking source	/BS-12345678

CD, CO, FT, ID, LO, RC, VT entries cannot be used in conjunction with Travel Choice.

Extra Options for Modifying CA Display

To modify an existing CA display, enter CA/ then the option and option data. For example, to change the display currency to US dollars, enter: CA/FC-USD. The following options are also available for modifying existing displays:

Single to multi-company (YY for 'all companies')	CA/C0-YY
Multiple to single company using:	
Line reference	CA3
Company codes (up to five codes, separated by dashes)	CA/C0-XX
Rental period and location:	
Drop-off as a date	CA/DT-11JUN-16JUN
Drop-off as a number of days	CA/DT-11JUN-5
Drop-off date	CA/DD-16JUL
Pick-up location	CA/LO-GVA

Direct Access

In the following examples XX is the car company code (ZD Budget, and ZI Avis only). For help, see each car company's AIS pages (GG CAR xx).

Direct entry	1XXCAXXFRA2JUN-4/ARR-1045/RT-1100/DO-FRA*1600/ VT-ECMN/RC-BEST
Referencing a flight segment	1XXCAXXS2-7/DO-FRA*1600/VT-ECMN/RC-EG

Scrolling

You can move to a CA display from another display type, and scroll through the CA display - enter the scroll command followed by CA. Example: MDCA

Display cleared screen	MP	Move top, Move bottom	MT, MB
Move down, Move up	MD, MU	Move next day, Move yesterday	MN, MY
Move to previous Car Availability display	MPCA	Move to previous Multi-company display	MPCM
Move to previous Car Location List display	MPCL		

CAR CODES

Access Level Codes

Amadeus Complete Access Plus	+
Amadeus Complete Access	/
Amadeus Standard Access	[space]

Availability Status Codes

Available to sell	A	On request	R
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Distance

M = miles, and K = kilometers

No free miles or kilometers	000M	000K
Number of free miles or kilometers	500M	500K
Number of free miles or kilometers exceeds 999	999M	999K
Unlimited free miles or kilometers	UNL	

Car Type Codes (ACRIS Standard Codes)

The codes consist of four letters (for example ECMN) where: E = vehicle class, C = car type, M = manual/automatic, and N = air conditioning yes/no. For specifying car types, you use the /VT- (vehicle type) option.

Vehicle class	C	compact	I	intermediate	P	premium
	E	economy	L	luxury	S	standard
	F	full size	M	mini	X	special
Car type	B	2-door car	K	truck	S	sports car
	C	car (2- or 4-door)	L	limousine	V	van (6 or more passengers)
	D	4-door car	P	pick-up	w	wagon
	F	4-wheel drive	R	recreational	X	special

	J	all terrain	T	convertible / cabriolet		
Transmission	A	automatic	M	manual		
Air-conditioning	R	yes	N	no		

For information about the car makes and models corresponding to vehicle type, enter CPOXXXYZ/VEH, where XX is the car company code and XYZ is the airport/city code. You will also find information about insurance coverage and tax.

Rate Categories and Plans

When specifying a rate category and plan using the /RC- option, you must enter the rate category, followed by the requested rate plan and a dash at the end. For example: /RC-BW-

If you do not add the dash at the end, Amadeus assumes that you are giving a car company's rate code. For information on the rate codes for a specific car company, enter: GG CAR XX RATE (where XX is the car company code). This information is not available for all car companies.

You can request a rate category without a rate plan (example /RC-B-), but not a rate plan only.

By default, Amadeus shows Standard rates only. Use the RC/BEST entry to show the best available rate.

Categories		Plans	
Association member	A	Daily one to four days' rental period	D
Business	B	Monthly rate 30 days or more	M
Consortium/group	U	Weekend rate one to four days, where drop-off is by 12.00 Monday	E
Convention	V	Weekly rental period five or more days	W
Corporate (customer ID needed)	C		
Travel industry	I		
Inclusive rate (includes coverage)	L		
Credentials required special ID	R		
Government affiliated customer	G		
Package rate with other travel products	K		
Standard rate	S		

CAR LOCATION LIST

Basic Entries

By city or airport code	CLFRA
Specific company (where XX is the company code)	CLXXFRA
Specific area only	CLFRA-C
Single company by country	CLXXGB-C
Single company by country that has states	CLXXUSFL-C
Requests by country for multiple companies for a specific area	CLBRU/CO-ZE-ZI

Area Identifiers

You can limit a car location display to a specific area of a city, by adding a dash followed by one of the following area identifiers:

Airport	A	North of city	N	Resort location	R
Airport terminal	T	East of city	E	Railway station	X
Off-terminal	O	West of city	W	Port or ferry	P
City centre	C	South of city	S	Hotel	H

Direct Access Displays

Specific city (where XX is car company code: ZD, and ZI Avis only)	1XXCLXXLHR
--	------------

Scrolling

Display a cleared screen	MP	Move bottom	MB
Move down	MD	Move top	MT
Move up	MU	Move to previous CL display	MPCL

You can move to a CL display from another display type, and scroll the CL display. Enter the scroll command followed by CL. Example: MDCL

CAR LOCATION POLICY

Amadeus Car Reservation allows you to obtain location policy information regarding location details, tax, policy, surcharge and vehicle type, without having to refer to a car rate availability display. To do this use the transaction code CPO.

Show all car policy information for company XX at Nice	CPOXXNCE
Show tax and surcharge for company XX at Heathrow	CPOXXLHR/TAX/SUR
Show insurance coverage fee for company XX in Miami	CPOXXMIA/COV
Show the price of insurance cover with company XX at Paris Charles de Gaulle airport for an economy 2-door manual car with air conditioning. <i>You cannot use * in the VT- option.</i>	CPOEPCDG/COV/VT-EBMR
Show only insurance cover for the following classes of insurance cover: <ul style="list-style-type: none"> - Third Party Insurance - Collision Damage Waiver - Personal Accidents and Effects Cover 	CPO/COV-TPI-CDW-PAEC

Policy Indicators

Coverage	C	Vehicle	V
Tax	T	Surcharge	S

CAR SELL

Direct sell entry	CSXXLIN8MAY-10MAY/ARR-0900/VT-ECMN/RC-BEST
Reference to a car availability display	CS1
Reference to a car terms display	CS1
Reference to a car rate features display (CA+ only)	CS1
Reference to a location list	CSAB130CT-2/VT-ECMN/RC-BEST/ARR-9A-6P
Reference to a flight segment (XX is the car company code)	CSXXS3/VT-ECAR/RC-S-
Reference to multiple flight segments <i>/ARR- is not needed because Amadeus knows the arrival time from the flight details.</i>	CSXXS3/VT-ECMN/RC-S- ; S4 ; S5
Override Complete Access sell with standard access booking, reference to Complete Access display	11ACS1
Upgrade Standard Access booking to Complete Access <i>The link must be re-established, and you must make the entry before end of transaction.</i>	CN4

Car Sell Options

You can reenter the last value you entered for an option by replacing the data by a dash (-). For example, to reenter the last special information you added using the /SI- option, enter: /SI--

Agency account information	/ ** -FREE-FLOW TEXT
Booking agent	/BA-ABC TRAVEL
Billing number, to replace agency billing address with: IATA/TID number; or company profile record locator; or car company reference number	/BN-1234567
Billing reference (1-24 characters)	/BR-FREE-FLOW TEXT
Booking source: agency control number, IATA or TID number, if another office is to be identified as the booking source (five to eight characters)	/BS-12345678
Corporate ID	/CD-332211
Collection	/COL-35 AVE DE PARIS, NICE/CD-123456
Delivery	/DEL-18 BAY STREET, DUBLIN/CD-9657812
<i>Not all car companies support the /DEL- and /COL- options. The /CD- is mandatory with both /DEL- and /COL-. It is also possible to update /DEL- and /COL- in an existing car segment.</i>	
Estimated distance the car will be driven (1-6 digits)	/DI-1500
Frequent traveler number (1-28 characters)	/FT-1234567891234
Guarantee (1-42 characters)	/G-CHECK-EUR500
Customer ID or profile number, if the client has one with the rental company (1-20 characters)	/ID-1234ABCD
Inclusive tour code (1-20 characters)	/IT-IT1AY3MOD
Passenger association <i>Mandatory if the PNR contains more than one passenger name. You must enter this option after any other options in the entry.</i>	/P2
Rate Override Overrides the rate shown in the availability screen.	/RO-GBP75.00
Supplementary information (free-flow, 3-25 characters)	/SI-PREFERS A RED CAR
Special equipment request	/SQ-SKR-SKV
Tracking Used to enter data needed by car company for validating the sell entry (free-flow, 1-25 characters)	/TK-AUTH-000123456

Options for Direct Sell and Segment Reference Sell Only

The car sell options below are not available for sell entries referencing an availability display, as the display already supplies the relevant data.

Return time	/RT - 1800
Pick-up location not stored in Amadeus <i>In this example, NCE325 is the car company's own location code, and * is a mandatory asterisk indicating a non-Amadeus location</i>	/PUP - NCE325*
Vehicle type	/VT - LCAR

Options for Passive Segments Only

Confirmation number	CF - 1333344
Rate quote	/RQ - 77EUR

Retrieve Direct Access Booking

Retrieve (where XX is company code: AL, ZD, or ZI only)	1XXRT /CF - E324567
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Cancel and Delete Segment

Cancel segment	XE4	Delete inactive segment	DL4
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Equipment Codes

Use the /SQ- option to specify equipment codes (1-3, separated by dashes). For a full list of equipment codes in Amadeus, enter CEA. To see which options a company supports, enter CE/CO-xx (where xx is company code).

Anti-lock braking	ABS	Front-wheel drive	FRT	Mobile phone	PHN
Air conditioning	AIR	Hatchback	HCH	Power windows	PWS
Anti-theft device	ATD	Left-hand drive	HCL	Radio	RAD
Bicycle rack	BYC	Right-hand drive	HCR	Rear seat belt	RSB
Car alarm	CAL	Integrated child seat	ICS	Seat belt extensions	SBE
Camcorder	CAM	Laser disc player	LDP	Six-passenger car	SIX
CB radio	CBR	Left foot accelerator	LFA	Ski rack	SKR
Cruise control	CCL	Lead-free fuel	LFF	Ski-equipped vehicle	SKV
Computerized driving direct	CDD	Luggage rack	LUG	Snow chains	SNO
Central locking	CLS	Non-smoker car	NSK	Winter tires	STR
Baby seat	CSB	Navigational system plus phone	NVP	Sun roof	SUR

Infant seat	CSI	Navigational system	NVS	Cassette player	TAP
Child seat	CST	Passenger side airbag	PAB	Telephone	TEL
Driver side airbag	DAB	Power steering	PAS	Trailer	TRH
Diesel	DSL	No. of passengers	PAX	Tilt steering wheel	TSW
FM radio	FMR	Power door locks	PDL	Television	TVI

Modify/Delete Option Data

To modify any option data, enter the segment number with the option and the new data. For example, to change the corporate ID number for segment 3 to 332211, enter: 3/CD-332211. To delete option data, enter the segment number, then the option but no data. For example: 3/CD- For Supplementary Information, you have three Modify options:

Overwrite old supplementary information	4/SI -PREFERS A RED CAR
Add additional information (prefix text with an asterisk)	4/SI - *WANTS SUNROOF
Override the booked rate with your own rate	2/R0-USD45.00

Some Modify options cancel the old segment and book a new one.

Resell Car Segment Using Segment Number

For a list of rate codes specific to a car company, enter: GG CAR XX (where XX is the company code). This is not available for all companies.

Rental details:	
Pick-up and drop-off dates	4/DT - 12JUN - 16JUN
Drop-off date	4/DD - 16JUN
Location of rental	4/LO - LGW
Return time	4/RT - 1700
Vehicle type	4/VT - LCAR
Rate:	
Category/plan	4/RC - ID-
Best rate	4/RC - BEST
Rate code specific to a car company	4/RC - 3W

CAR TERMS

Basic Entries

Reference display line	CT3
Reference PNR segment (standard access booking only)	CTS3

Specific Categories of Information

1-3 category codes separated by dashes. For example: CT2/DEP/GUA

Rate code	CT3/DES	Return time	CT3/RET
Advanced booking needed	CT3/ADV	Deposit requirements	CT3/DEP
Minimum rental period	CT3/MIN	Guarantee of rate	CT3/GUA
Maximum rental period	CT3/MAX	Remarks	CT3/REM
Pick-up time	CT3/PIC	One-way rental	CT3/ONE

Scrolling

Display a cleared screen	MP	Move bottom	MB
Move down	MD	Move top	MT
Move up	MU		

You can move to a CT display from another display type, and scroll the CT display - enter the scroll command followed by CT. Example: MDCT

CAR RATE FEATURES

This display is an enhanced Car Terms display that is available only for Complete Access Plus companies, and for rates that have been returned from the car company when rate availability has been requested.

Basic Entries

From a rate availability display	CR2
Reference PNR segment <i>This is only possible if the PNR segment referenced is a previously booked car segment that has been created from a Complete Access Plus availability display.</i>	CRS3 CR5/S/T/COV

Specific Categories of Information

Surcharge information	CR2/SUR	Deposit information	CR2/DEP
Tax information	CR2/TAX	Rate code information	CR2/RCD
Coverage Information	CR2/COV	Location information	CR2/LOC
Vehicle type	CR2/VEH	Pick-up information	CR2/PUP

Advance payment	CR2/ADP	Policy information	CR2/POL
Advance booking	CR2/ADV	One way information	CR2/ONW
Guarantee information	CR2/GUA	Remarks	CR2/RMK
Rate Information	CR2/RAT		

Scrolling

Display a cleared screen	MP	Move bottom	MB
Move down	MD	Move top	MT
Move up	MU		

You can move to a CR display from another display type, and scroll through the CR display. Enter the scroll command followed by CR. Example: MDCR

CAR VOUCHER

Mandatory Options

The following options are mandatory:

.For non-IATA booking	CVD/S3/VV-BN
If not VV-FC (Voucher Value Full Credit)	CVD/S3/VV-FP

Display Voucher

Voucher for segment number 3	CVD/S3
Segment three, passenger one	CVD/S3/P1
Accounting information	CVD/S3/**-ACCOUNT DETAILS
Guarantee / form of payment	CVD/S3/G-CHECK
Billing number: A (six-character company profile record locator) A (eight-digit IATA or TID number) C (1-25 character car company reference) <i>The 'A' and 'C' prefix is mandatory to show whether the number is an Amadeus reference (A) or a car company reference (C).</i>	CVD/S3/BN-ABB22C3 CVD/S3/BN-A12345678 CVD/S3/BN-C12EF343GH23
Billing reference (free-flow 1-25 characters)	CVD/S3/BR-AB1234
Specify voucher value: Specified amount Full credit Nil value Group days apply (special rate)	CVD/S3/VV-EUR51.25 CVD/S3/VV-FC CVD/S3/VV-NV CVD/S3/VV-GDA

Print Voucher

The entries to print a voucher are identical to those for displaying a voucher, except that you change CVD (Car Voucher Display) to CVP (Car Voucher Print). For printing vouchers, you have these additional options:

Send print request to printer ID 2	CVP2/S3
Reprint voucher for passenger two	CVP/S3/P2
Billing reference (free-flow 1-25 characters)	CVD/S3/BR-AB1234
Specify voucher value:	
Specified amount	CVD/S3/VV-EUR51.25
Full credit	CVD/S3/VV-FC
Nil value	CVD/S3/VV-NV
Group days apply (special rate)	CVD/S3/VV-GDA

Car Billing Number Display

The car billing number display allows you to display all numbers associated to your agency's booking source for a specific car rental company.

Retrieve billing numbers for a specific car company	CBNZD
To get more details of the account, add the record locator or the IATA number.	CBNZDC23323343

CAR AUXILIARY SEGMENT

.Request an airline participating in the PNR to book a car	CU LH NN1 FRA 14AUG-18AUG ECAR/PROVIDE BB SEAT/P1
Create auxiliary car segment for a confirmed booking	CU 1A HK1 BWN 14AUG-18AUG ECAR/CF-210/P1

Amadeus Hotel Reservation

INFORMATION ABOUT HOTEL CHAINS

List of hotel chains	GGHTLALL
Chain-specific information	GGHTLXX
Chain-specific contact information	GGHTLCTCX

XX represents sub-chain or master-chain codes. This means you can now search for hotels in a specific group. Do not use master-chain codes for single-property displays. For more information about master-chain codes refer to the Amadeus Online Help by entering: HE HOT

HOTEL CODES

Amadeus Predefined Rate Codes

To decode rate codes, you can use the DNN entry. For information, see: HE DNN

To display and store your preferred rate codes, use the JGD/P and JGU/HSR entries. Enter: HE JGD or HE JGU

Convention	CON	Military	MIL	Stopover	STP
Corporate	COR	Package	PKG	Travel Industry	TVL
Day room	DAY	Promotional	PRO	Tour	TUR
Family	FAM	Standard RAC	RAC	Weekend	WKD
Government	GOV	Senior Citizen	SRS		

Rate Code Inclusion and Restriction Indicators

These codes appear on single-property Hotel Availability displays only.

Rate change during stay	*	Breakfast included	B
P.M. hold time	6	Meal included	M
Guarantee required	G	Sell rules apply	S
Deposit required	D		

Access Level Codes

These codes appear on Hotel Availability displays between the hotel chain code and the hotel name.

Dynamic Access	!	Complete Access Plus	+
Complete Access	/	Standard Access	[space]

Availability Status Codes

Available to sell	A	Closed for sale (HA)	C
On request	R	Closed for sale (HI)	.
Closed to arrival	X		

Bed Type Codes

Double	D	Pull-out	P	Single	S	Water bed	W
King	K	Queen	Q	Twin	T		

Room Type Codes

Room with bath	A, B, C, D	Non-smoking room	N
Room with shower only	E, F, G, H	Executive floors	P
Room without facilities	I, J, K	Suites	S, T, U

Hotel Facilities Codes

You can use these codes to search for hotels with the facilities you want, using the /FF- option followed by 1-3 codes, separated by dashes.

Air conditioning	AIR	Hair dryer	HAD	Pharmacy	PHA
Baby-sitting	BAB	Hairdresser	HAI	Phone-dir dial	PHO
Bar	BAR	Handicap	HAN	Restaurants	RES
Beach	BEA	Health club	HEA	Room service	ROO
Beauty parlor	BTY	Ice machines	ICE	Safe deposit box	SAF
Business centre	BUS	Jacuzzi	JAC	Sauna	SAU
Car rental	CAR	Kitchen	KIT	Sightseeing	SIG
Casino	CAS	Laundry service	LAU	Snow skiing	SNO
Coffee shop	COF	Lounge	LOU	Solarium	SOL
Convention centre	CON	Massage	MAS	Spa	SPA
Disco	DIS	Meeting rooms	MEE	Swimming pool	SWI
Elevator	ELE	Minibar	MIN	Tennis	TEN
Exchange facilities	EXC	Movie channels	MOV	Television	TEL
Executive floor	EXE	Non-smoking rooms	NON	Valet parking	VAL
Fax in room	FAX	Parking	PAR	Water sports	WAT
Gift shop	GIF	PC hookup in room	PCH	Women's guest rooms	WOM
Golf	GOL	Pets accepted	PET		

HOTEL LOCATION LIST

For a list of options, see *Hotel Display Options*.

Multi-company by city or airport code	HLZRH
Multi-company by area code	HLZRH-A
Include hotels in all associated cities and airports	HLZRH-ALL
Single-company display by city	HLSX0SL
From availability, inventory, rate, or features display	HL
From an existing segment (air, car or hotel)	HLS2
By company and country	HLBWCH
Display hotel list by territory, province or state code	HLHIUSNY
From points of reference list	HLL4

Scrolling

Move previous	MP	Move up	MU
Move down	MD	Move top	MT

You can move to an HL display from another display type, and scroll the HL display - enter the scroll command followed by HL. Example: MDHL

Area Identifiers

1-3 identifiers per entry, separated by dashes. Example: HAPAR-N-E

North of city centre	N	Airport	A
East of city centre	E	Downtown (city centre)	D
West of city centre	W	Resort	R
South of city centre	S		

Transportation Identifiers

Up to 2 identifiers per entry, separated by dashes. Example: HAPAR-F-L

Boat	B	Coach	C
Express train	E	Free transport	F
Helicopter	H	Limousine	L
Plane	P	Rental car	R
Taxi	T	Underground	U
Walking distance	W		

HOTEL AVAILABILITY

Multiple companies, one-night stay for today	HAMAD
Multiple companies and properties, specific dates	HAMAD10SEP - 15SEP
Specify a hotel chain	HASIMAD10SEP - 15SEP
Specify an individual hotel	HABWZRH15225MAY - 30MAY
Today, one night stay, specified chain	HABWATH
Today, one night stay, specific hotel	HAUIZRHAMB
Refer to an existing flight, car, or hotel segment	HAS5
Refer to segment, specific hotel chain	HAXXS5
Refer to a hotel list display	HAAB25MAY - 27MAY HAAB25MAY - 2
Single-property display from an HF, HR, or HP display	HA

Scrolling

Redisplay the last cleared screen	MP
Move down, Move up	MD, MU
Single-property display for property on line n of multi-property display	HAn
Return to the last multi-property display	MPHM
Return to the last cleared screen and move up / move top	MUHA, MTHA
Return to the last single-property display	MPHA

HOTEL RATE CHANGE

For a list of options, see Hotel Display Options on page 97.

Specified chain and property	HRHLZRHABC25MAY - 30MAY
Today, one night stay, for specified chain and property	HRHLZRHABC
From multi-property HA display	HR2
From single-property HA display (complete/standard access)	HR
From single-property HA display (CA+)	11AHR
From an HL display	HRAB25MAY - 30MAY
From an HF display	HR / DT - 25MAY - 30MAY
For an existing PNR hotel segment	HRS5

Scrolling

Move previous	MP	Move up	MU
Move down	MD	Move top	MT

You can move to an HR display from another display type, and scroll the HR display - enter the scroll command followed by HR. Example: MDHR

HOTEL FEATURES

From a multi-property HA display	HF2
From an HI, HR, or single-property HA display	HF
By hotel chain and property identifiers	HFBWBCN054
From an HL display	HFAB
From a hotel PNR segment	HFS5
Specified categories only (1-3), using codes or keywords	HF2-L-DEP-F
Revert to all categories	HF

Codes / Keywords

Location	L - LOC	Minimum/maximum stay	S - STA	Frequent stay	Q - FRE
Category	A - CAT	Facilities	F - FAC	Transportation	T - TRA
Extra charges	E - EXT	Room	R - R00	Safety features	Y - SFY
Policy	P - POL	Dining facilities	N - DIN	Other	O - OTH
Guarantee	G - GNT	Meeting facilities	M - MEE		
Deposit	D - DEP	Commission	C - COM		

Scrolling

Move previous	MP	Move up	MU
Move down	MD	Move top	MT

You can move to an HF display from another display type, and scroll the HF display - enter the scroll command followed by HF. Example: MDHF

HOTEL PRICING & FEATURES

Available with Complete Access Plus Only.

Entries

For a list of options, see *Hotel Display Options* on page 97.

From a Complete Access Plus single-property HA display	HP2
From a Complete Access Plus hotel segment	HPS2
Specified categories only	HP3 - L - DEP - P
Revert from specified categories to all categories	HP

Categories

Booking requirements	-B or -B00	Other / miscellaneous	-0 or -0TH
Cancellation policies	-C or -CXL	Rate information	-R or -RAT
Room and rate description	-D or -DES	All known taxes and estimated total amount	-T or -TTX
Rate inclusions/extras	-I or -INC		

HOTEL TERMS

Move to hotel terms from hotel availability: multi-property	HT21A
Move to hotel terms from hotel availability: single-property	HT1A
Move to a hotel terms display from Hotel Rate Change	HT1A
Move to a hotel terms display from Hotel Inventory	HT1
Move to a hotel terms display from Hotel PNR segment	HTS3
Restrict to 1-3 categories	HT11A-D-I-S

Categories

Description	D	Cancellation policy	C	Sell rules	S
Rate inclusions/extras	I	Booking requirements	B		

HOTEL INVENTORY

One-night stay, for today, specified property	HISRCPHRIC
From a multi-property availability display	HI2
From a single-property availability display	HI
From a hotel list display	HIAB25MAY - 30MAY
By PNR hotel segment	HIS5

Scrolling

Redisplay the last cleared screen	MP
Return to the last cleared screen	MPHI
Return to the last cleared screen and move down	MDHI
Return to the last cleared screen and move up	MUHI
Return to the last cleared screen and move top	MTHI

HOTEL SELL

From an availability display	HS21A
From a hotel terms display	HS1
From an inventory display	HS2
From a location list display	HSAC23NOV-6/RT-2A2T/SR-WKD
From a rate-change display	HS1B
Direct sell	HSHIFRA19815MAR-20MAY
Complete Access override	11AHSHIFRA19815MAR-5/NR-2/RT-2A1D /SR-WKD
Voucher print from displayed PNR	HVP/S3
Combined hotel voucher and invoice and itinerary print	HVP/S2/IBP or HVP/S2/IEP

Hotel Sell Options

For information about the sell options supported by specific hotel chains, enter HEHTLXX, where XX is the code of the hotel chain.

Internal agency accounting information	/** -TEXT
Amount override for negotiated rate	/A0-EUR131.40
Booking code	/BC-1234567890
Booking via	/BGV-PHONE MR SMITH
Booking source IATA number	/BS-12345678
Corporate discount	/CD-543210
Confirmation number	/CF-012345
Infant bed, cot, or cradle	/CR-EUR10.00-1
Change check-out date	/DD-7NOV
Deposit	/DP-CHECK
Change check-in date	/DT-1NOV-6
Extra person rate	/EX-DKK150.00-2
Frequent traveler	/FT-11A22B33C

Guarantee of payment	/G-CCDC30125647382919 EXP1008
Holding information	/HLD-6PM
Customer ID for hotel chain	/ID-336677
Number of rooms	/NR-3
Specified passenger	/P3
Rollaway bed: for an adult	/RA-USD20.00-1
Rollaway bed: for a child	/RC-USD10.00-1
Rate quote	/RQ-EUR255
Room rate override	/RR0-USD50.00
Room occupancy and room type	/RT-2A1D
Room occupancy and room type, more than one room	/RT-2A1D-3
Room override	/R0-S1K
Saving amount	/SAV-USD50.00
Supplementary information	/SI-ROOM WITH SEA VIEW
Rate other than RAC (long sell entry only)	/SR-XXX
American plan (three meals a day per person)	/AP-USD80-2
Modified American plan (two meals a day per person)	/MA-USD60-2
Family American plan (three meals a day per family)	/FA-USD100-4
Family modified American plan (two meals a day per family)	/FM-USD75-4

Modify/Delete Option Data by Segment Number

To modify option data, give the segment number, then the option and the new data.

Modify deposit for segment 3 from check to cash	3/DP-CHECK
Overwrite existing supplementary information	3/SI-ROOM WITH SEA VIEW
Add text to an existing supplementary information	3/SI- *AND NON SMOKING
Delete option data	3/DP-

Resell Segment by Segment Number

Check-in date for one night stay	2/DT-9MAY
Check-in and check-out day	2/DT-1MAY-15MAY
Check-in date and number of nights	2/DT-1MAY-15
Check-out date	2/DD-15JUN
Check-out as number of nights	2/DD-9
Room type and/or rate ID	2/RT-A1D/SR-WKD
Room occupancy, room type, and/or rate ID	2/RT-2A1D/SR-WKD

Special rate to standard rate

You cannot use /SR- to change a rate to RAC; you must use /RT- to re-specify the room type

2/RT-A1T

Add Passive Segment (Booking Made Outside Amadeus)

Room type and rate quote from Amadeus	HSUIROM34510SEP-15SEP/CF-345670 ABC/RT-2B2T/RQ-EUR78.00
Room type and rate override from Amadeus	HSUIROM34510SEP-15SEP/CF-345670 ABC/RT-2B2T/AO-EUR78.00
Room override and rate quote, not booked in Amadeus	HSUIROM34510SEP-15SEP/CF-345670 ABC/RQ-EUR78.00/R0-S1K
Room override and rate override, not booked in Amadeus	HSUIROM34510SEP-15SEP /CF-345670/R0-S1K/AO-EUR78.00
Room override and rate quote, not booked in Amadeus	HSUIROM34510SEP-15SEP/CF-345670 ABC/RQ-EUR78.00/R0-S1K
Auxiliary PNR segment, HK status, hotel booked outside Amadeus	HU1AHK1MOW14AUG-18AUG/ROOM BOOKED AT PLAZA HOTEL

HOTEL DISPLAY OPTIONS

For online help for Hotel options, and information on which option is available with which type of hotel display, see: HE HOTEL OPTIONS

Search Options

Access level (P-Complete Access Plus only, C-Complete Access & Complete Access Plus, S-Standard Access only)	HLPAR/CO-P
Address (one to ten characters)	HALPL/AD-PENNY LANE
Area: specific areas of a city include associated cities and airports in search include associated cities and airport in specific areas reset to default of target city only, all areas <i>Combine -ALL with other search options to avoid long lists</i>	HLPAR-S-W HLPAR-ALL HLPAR/AR-ALL-R HLPAR/AR-*
Points of Reference: Search for hotels that are close to important landmarks, such as tourist attractions, sports stadiums, or resorts. <i>For full information refer to HE POR and HE DRP</i>	HLPAR/RP-ATT-EIFFEL TOWER HA*GB/RP-SPO-WEMBLEY STADIUM HLNCE/DI-8K
Category (L-Luxury; F-First class; S-Standard; T-Tourist) Reset to all categories	HL/HC-L HL/HC-*

Postal/zip code: any with this string of characters starting with specific characters reset to any postal/zip code	HAPAR/ZP-75011 HAPAR/ZP-75* HAPAR/ZP-*
Properties in a non-IATA city	HLNCE/CT-VENCE
Transportation type <i>See also Transportation Identifiers on page 91.</i>	HLPAR/TR-T
Company access level (P-Complete Access Plus only, C-Complete Access and Complete Access Plus only. S-Standard Access only)	HL/CO-P
Specific chains Reset to all chains (YY is the <i>all chains</i> indicator)	HL/CO-XX-ZZ HL/CO-YY
Facilities Remove facilities search restriction <i>See also Hotel Facilities Codes on page 90.</i>	HL/FF-SWI-JAC HL/FF-*
F.E.M.A safety compliancy Reset to both F.E.M.A. and non-F.E.M.A. properties	HANYC/SF-Y
Hotel name	HAPAR/HN-GRAND
Hotel name starting with specific letter of the alphabet	HAPAR/HN-*M
Phone number: any with this string of digits starting with specific digits reset to any phone number	HAPAR/PH-0142785462 HAPAR/PH-0142* HA/PH-*

Modify Options

For online help for Hotel options, and information on which option works with which display type, see: HE HOT OPT

Availability status: available rooms only available and on-request rooms only all rooms (include closed for sale, and closed to arrival) <i>See also Amadeus Predefined Rate Codes on page 89</i>	HAPAR/ST-A HAPAR/ST- HAPAR/ST-ALL
Bed type <i>See also Room Type Codes on page 90.</i>	HAPAR/BT-K
Check-out date	HA/DD-2AUG
Check-in date	HA/DT-1AUG
Check-in and check-out, check-out as date	HA/DT-31JUL-2AUG
Check-in and check-out, check-out as a number of days	HA/DT-31JUL-2
Check-in next day / previous day (yesterday)	MN, MY

Currency conversion	HA/FC - EUR
Reset to default currency (currency of target location)	HA/FC - *
Location override, when referencing a PNR segment	HAS5/L0 - AMS
Occupancy level and room type: double occupancy	HA/RT - 2
revert to default of single occupancy	HA/RT - 1
specific room type	HA/RT - A1K
occupancy level and room type	HA/RT - 2A1K
Rate limit or range. Only rates that are: lower than	HA/QU - 100
higher than ('H' for 'higher')	HA/QU - H200
between (give lowest rate first)	HA/QU - 100 - 200
Special rates (qualified, negotiated, client)	HAPAR/SR - GOV - XXX

Supplementary Sell Options

For Hotel Availability, Rate Change, and Inventory displays only.

Booking source IATA number	/BS - 12345678
Customer ID for hotel chain	/ID - 336677
Deposit	/DP - CHECK
Guarantee of payment	/G - CCDC30125647382919EXP11008
Supplementary information	/SI - ROOM WITH SEA VIEW

BIASED DISPLAYS

Entries

To add a property to the preference table	HZ* /BI - XXNCEAPT - 1A05
To delete a property from the preference table	HZ* /BI - XXNCEAPT - 1A00
To view the preference table by city	HZ* /BI - NCE
To view the preference table by property	HZ* /BI - XXNCEAPT
To view biased displays	HLNCE HANCE

Amadeus Rail Reservation

For general information about Amadeus Rail Providers, enter **GGRAIL**.

Find Amadeus code for a provider	DNPAMTRAK DNASNCF
Find provider name for an Amadeus code	DNP2V DNA9B
Set preferred rail provider	JGU/RAI - 2V
Reset rail provider to default	JGR/RAI

If you set your preferred provider, your subsequent rail entries can take the format *R/(Entry)*. If you do not set a preference, or if you want to use a different rail provider, you must use the format *R/-2V/(Entry)*.

The following entries are for Amtrak, which is currently the only rail provider with schedules and booking available in all markets. Other rail providers are available in certain markets. Check **GGRAIL** for details.

AMTRAK (2V) CITY AND STATION INFORMATION

For complete information enter **HE2V** then **GPCTY**.

Decode the Amtrak code to find a city name	R/DACCLT
Find the Amtrak code for a city or state	R/DANCHARLOTTE/NC
Travel agent information	R//G/TVL
City information	R//G/CTY/CHI
Page 9 of code information	R//G/TVL/COD/P9
Cities beginning with the letter A	R//G/P21
List of stations by city	R//CRD*CTY
List of stations by state	R//CRD*CTY/MA
All station information for Washington Union station	R//CRD*CTYWAS
General information (parking, food, etc.) for Chicago Union station	R//CRD*CTYCHI/GEN
Show full information for Detroit station for July 5, 2006	R//CRD*CTYDET/05JUL2006
Show road directions to Boston South Station for December 21, 2006	R//CRD*CTYBOS/DIR /21DEC2006
Airports near Los Angeles	R//CRD*CTYLAX/AIR
Baggage services in Washington Union station	R//CRD*CTYWAS/BAG
Bus service telephone numbers	R//CRD*CTYNYP/BUS
Thruway bus services	R//CRD*CTYWAS/THR

Car hire companies in Chicago Union station	R / /CRD*CTYCHI /CAR
Commuter rail services from New York Penn station	R / /CRD*CTYNYP/RAI
Display accessibility information for Washington Union station	R / /CRD*CTYWAS/DIS
Express services in Los Angeles	R / /CRD*CTYLAX/EXP
Lounge information for Chicago Union station	R / /CRD*CTYCHI /LGE
Miscellaneous station information for Baltimore Penn station	R / /CRD*CTYBAL/MIS
Opening hours for New York Penn station services	R / /CRD*CTYNYP/HRS
Public transit services to and from Washington Union station	R / /CRD*CTYWAS/PUB
Display basic station information, facility opening hours and road directions to New York Penn station	R / /CRD*CTYNYP/STA/HRS /DIR

AVAILABILITY AND SCHEDULE DISPLAY

Availability by departure time	R /AD 20JULWASNYP5P
Neutral availability	R /AN 20JULWASNYP5P
Change to return display	R /ACR25JUL5P
Class of service	R /AD 20JULWASNYP5P /CP
Display fares from an availability display	R /ACFQ
Decode interline carrier in Amtrak display	R / /R0*XX

Classes of Service

In an Amtrak availability display the classes of service available are indicated by reserved booking designators (RBD). Basic RBD codes are displayed by default. Nested RBD codes, however, which are codes used for discounts and other special rates, are displayed only on request. For the full list of class of service codes enter HE 2VCODES in the distribution system.

Display with basic classes of service	R /AD 20JULWASNYP5P
Display with nested classes of service	R /AD 20JULWASNYP5P /CP

/CF =First Class; /CP =Premium Class; /CC =Coach Class

A sell from a base availability display will automatically book the best nested RBD code available.

Scrolling

A semi-colon (;), hash (#), or question mark (?) at the bottom right-hand corner of a display means there is more information which you must scroll down to see.

Scroll down	R /MD	Scroll up	R /MU
		Move to previous availability display	R /MPAD

SEGMENT SELL FROM AVAILABILITY

Sell seat	SS1F21
Sell accommodation	SS1DS21 / P1 -2
Sell multiple segments in different classes	SS4YE4Y22
Multiple segments, different number of passengers	SS1DS2Y22
Sell multiple segments with one or more class codes	SS4DS1YE1YF22
Sell open segment	S0 / 1Y21

SPECIAL SERVICE ELEMENTS

Inform AMTRAK which passenger is to be charged for accommodation	SRACC02V / S3 / P2
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OTHER SERVICE INFORMATION ELEMENTS

For passengers crossing into Canada, inform AMTRAK of both the nationality and date of birth	SR DOCS 2V HK1 -PR -US -123456789012345 -US -12JUL70 -F -12JUL06 -BROWN -DEBORAH -H / P1
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FARES

Display fare	R / FQDWASCHI14APR
Display fare rules by line number	R / FQN2
Display fare rules by fare basis code	R / / FQ * DRC1
Display accommodation charge	R / / FQ * AC
Display by trip dates, totaled for passenger types	R / / FQ * 24MAY / 29MAYCHI WAS / 2F2H
Shortcut from fare display to availability	R / FCAD

Fare Display Codes

OW	One way	ZN	Zonal
RT	Round Trip	MR	Multi-ride

Fare Basis

1st character	Indicates coach class to book
2nd character	Indicates fare type
3rd character	Indicates combinable with other fare basis containing same 3rd character
4th character	Variable

Passenger Type Codes

F	Adult	E	Senior Citizen (62+)	M	Military Adult
H	Child	W	Disabled Adult	MC	Military Child (2-15)
U	Unaccompanied Child	V	Disabled Child	Q	Travel Agent - AD75 coupon required to ticket

PRICING OPTIONS

If your PNR contains all adult passengers, the system will automatically price at the lowest applicable fare for the inventory class you sell.

Passenger type discount	OS2V TP 2F 2H
Fare basis specified	OS2VTP2F2H-DZ01
Rate desk pricing	OS2V TP-RDPR
AAA discount pricing	OS2V AAA321-45607892
View pricing	FXX/SP2V

Each time the Amadeus PNR containing Amtrak segments is modified, the prices will be reset to the adult full unrestricted fares. To receive a revised price from Amtrak, you need to retrieve the PNR and add the OSI pricing element. After entering FXX enter R/MD to scroll to the new price.

TICKETING

Automated ticketing, when PNR contains air segments, so that provider is informed	TTP/SP2v
Automated ticketing (as above) but to issue one ticket per passenger	TTP/SP2V/P1-3
Manual ticketing	FH (preprinted ticket number)

INVOICING

For a PNR with both Air and Amtrak	INV/SP2V
Specifying all Amtrak segments	INV/S2, 4
For a PNR with an MCO element and Amtrak segments	INV/S2, 3/L4

ADDITIONAL ENTRIES

Display Amtrak PNR	R/RT
Claim Amtrak PNR	R/RK
Claim Amadeus PNR	R/RK1AZNUHKV
Retrieve Amadeus name list to find Amtrak PNR	RT/TRN2V-JONES

List of special services you can request (phone only)	R//G/TVL/SSR
Amadeus Queue location of Amtrak PNRs	QC1C5
Train status information by train number and date	R//TS30/24MAY
On-board service info by train number and date	R//*SVC30/24MAY

AMADEUS ACCESRAIL (9B)

Amadeus AccesRail does not use Rail Mode. It uses the standard Amadeus Air transactions, as the examples below illustrate. For full information enter HE ACCESRAIL in the distribution system.

BritRail services are now sold using the AccesRail code.

Availability and Schedule Display

AccesRail and Air services	AN2JULG0TST0
Only AccesRail segments	AN15NOVXEVO RB/A9B
Up to a maximum of three providers	AN2JULG0TST0/A9B, SK, BU

Service Information

For service 9B2071 for the current day	D09B2071
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Miscellaneous

British Rail Passes (See HE BRITRAILPASS)	AN10AUGXZRXP/A9B
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AMADEUS RAIL AIRPORT EXPRESS (9G)

Display neutral availability of Amadeus Rail Export Express services from Helsinki to Stockholm on October 22	R/AN220CTHELXEV
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Amadeus Insurance Reservation

The Amadeus Insurance Reservation product is available in certain markets only.

DISPLAYING INFORMATION

Display a list of insurance providers	IL
Display a list of products for your preferred provider	II
Display a list of products for a specific provider	IIAIG
Display a list of products from a list of providers	II2
Display features for your preferred product	IF
Display features for a specific product	IFAIG/ANN

PNR ELEMENT

Informative Pricing for a PNR

Informative pricing for your preferred provider	IS/FQ
for a specific product with extension	ISAIG/ANN/FQ
Informative pricing from a list of products	IS1/FQ
Informative pricing for a specific product	ISAIG/ANN/FQ
Informative pricing for a specific product with extension	ISAIG/AFF+CAP/FQ
Confirm the booking after informative pricing	7/HK

Selling Insurance for a PNR

Sell your preferred product	IS
Sell from a list of products	IS2
Sell a specific product	ISAIG/ANN
Sell a specific product with extension	ISAIG/AFF+CAP
Long sell from a PNR	ISAIG/ANN/12JUL - 19JUL / TV - EUR300 / TT - FLT/NM-SMITH/JOHN MR
Sell an Annual Travel Policy	ISAIG/ANN/20MAR - Y / TV - 1600
Sell an Annual Travel Policy by duration	ISAIG/ANN/19JUN - 364 / TV - 1600
Sell Annual Travel Policy by period	ISAIG/ANN/19JUN - 18JUN07 / TV - 1600
Sell in Euros	IS/FC - EUR
Sell for a specific passenger	IS/P1
Sell for specific segments	IS/S3-4

Add an option	IS/BD-19JUN1970
Modify an option after informative pricing	3/TV-1600/HK
Cancel an insurance element	XE7

Insurance Sell Options

Passenger ID: passport	/PI-PP/987654321
driving license	/PI-DL/564327896
national identity	/PI-NI/547230147
locally defined number	/PI-ID/124785963
Credit card	/CC-AX371449635311004
Supplementary information	/SI-FREE-FLOW TEXT
Trip value	/TV-20000
Date of birth	/BD-19JUN1970/P1

CERTIFICATES AND VOUCHERS

Printing Certificates and Vouchers

Most markets issue Amadeus Insurance Reservation certificates. However the following entries also generate vouchers, depending on your market.

Print a certificate	IVP
Print a certificate for specific insurance elements	IVP/S4,6-8
Print a duplicate certificate	IVP/COPY
Print a certificate in a specific language	IVP/LPSP
Print to a specific printer (certificate only)	IVP-SA1234 IVP-2
Print to a specific printer (voucher only)	IVP12345678
Print to a satellite printer (voucher only)	IVP/ST12345678
Print a certificate and retrieve the PNR	IVP/RT
Print a certificate with the agent ID	IVP/A1234

Displaying Certificates

The following entries are only valid for markets that issue certificates.

Display certificate	IVD
Display a specific certificate example	IVD/E2
Display a certificate for a specific element	IVD/S2
Display a certificate in a specific language	IVD/LPSP

Amadeus Fares and Pricing

CURRENCY CONVERSION

Convert a specific amount of a currency, using the default currency of your terminal	FQC100EUR
Convert a specific amount, using a country code	FQC100SEK / *GB
Convert a specific amount, using a city code	FQC100SEK / *LON
Convert a specific amount, using a currency code	FQC120GBP / EUR
Convert, using a designated BSR of 1.35	FQC250GBP / EUR1 . 35
Convert, using today's BBR	FQC120GBP / EUR / B
Convert, using today's ICH rate	FQC120GBP / EUR / C
Convert at today's BSR, BBR, and ICH rates	FQC120GBP / EUR / A
Convert from a designated currency to a NUC	FQC1000EUR / NUC
Convert from a NUC to a designated currency	FQC37 . 87NUC / EUR
Convert currencies up to 12 months in the past	FQCGBP / NOK / 15FEB06 FQC100GBP / *NO / 15SEP05 FQC100GBP / *OSL / 15SEP05

LIST OF BANKERS RATES

Display a list of BSRs for a currency	FQBNOK FQB*NO FQB*OSL
Display a list of BSRs for a past date	FQBNOK / 15SEP05
Display a list of BBRs for a currency	FQBNOK / B

IATA RATES OF EXCHANGE

For the currency of your terminal	FQA
For a specific currency	FQAUSD
For the euro	FQAEUR
For a city	FQA*NYC
For a country	FQA*US FQAUNITED STATES
For a specific currency and a past date	FQAUSD / 24JAN06

CALCULATING MILEAGE

Calculate mileage between cities	FQMZRHLONFRASYD
Specific date	FQMZRHLONFRA / 10FEB06
Global routing, via the eastern hemisphere	FQMZRHLONFRA / VEHSYD
Surface travel between two adjacent cities	FQMLONDUS - - CGNZRH
Exclude city pair (display purposes only)	FQMLONNYC **MSPCHI
Display surcharge levels	FQM* LONLAX
Display surcharge band for a mileage amount	FQM* / 9126
Display surcharge band for a currency amount	FQM* JPY25000
Display surcharge band for a mileage and currency amount	FQM* / 9126* JPY25000
Display surcharge band for a city pair, currency, and global routing	FQM* HKG / VEHLON* HKD2700
Display the TPM and MPM for all existing global routes between a city pair	FQOFRASYD
With a specific date	FQOFRASYD / 24JUN
Calculate mileage from a PNR	FRM / S4 - 6
Calculate mileage from a fare display	FRM1

CHARGES

Excess Baggage Charges

Today's charges for 10.5 kilos for a city pair	FQXZRHSIN / 10 . 5
Today's charges for a specific airline	FQXZRHSIN / 10 . 5 / SK
Charges for a specific date and airline	FQXZRHSIN / 26MAR / 10 . 5 / SK

Passenger Facility Charges

Display PFC information for specified airports	FQZPFC ATL / EWR / DEN / MIA
Display a collection method for specified airlines	FQZCOL AA / DL
Display carrier-absorbed PFCs for an airport	FQZCAP MIA

FARE DISPLAY

Origin city different from CRT location, today	FQDFRAMNL
Origin city and CRT location same, today	FQDMNL

Options

Specific airline only	FQDFRAMNL / A - LH
Specific airline and common fares	FQDFRAMNL / ALH
Multiple airlines (maximum of three)	FQDFRAMNL / ALH , PR , KL
Common fares only	FQDFRAMNL / AYY
3-month display, starting in April	FQDFRAMNL / DAPR
Specific date	FQDFRAMNL / D11APR
Exact outbound travel date	FQDFRAMNL / A - LH / D26NOV*
Range of travel start dates	FQDFRAMNL / D21JUL ** 14AUG
From a specific date to seven days ahead	FQDFRAMNL / D21JAN ** 7D
From a specific date to three months ahead	FQDFRAMNL / AIB / D21JAN ** 3M
Exact outbound and inbound travel date	FQDFRAMNL / AAF / D2NOV* 15DEC
Exact outbound and inbound travel date, with today's date as the outbound travel date	FQDFRAMNL / AAF / D* 15DEC
Fares from today's date to a specific date	FQDFRAMNL / D ** 3MAR
Past month	FQDFRAMNL / DFEB06
Specific past date	FQDFRAMNL / ALH / D23JAN06
Different start of travel and ticketing dates	FQDFRAMNL / D15JUN06 / R , 05JUN06
Booking code	FQDFRAMNL / CY
Front cabin position (First)	FQDFRAMNL / KF
Front cabin position (Business)	FQDFRAMNL / KC
Rear cabin position (Economy)	FQDFRAMNL / KY
Shopper display - lowest to highest for all Amadeus Participating Airlines	FQDFRAMNL / S
Fares shown in lowest to highest order for a specific airline	FQDFRAMNL / ALH / IX
One-way fares	FQDFRAMNL / IO
Round-trip fares	FQDFRAMNL / IR
Fares in NUC	FQDFRAMNL / R , NUC
Half round trip fares in NUC	FQDFRAMNL / IH
Fares filed in a foreign currency	FQDFRAMNL / AAM / R , FS - MXN
Asean Extension fares filed in a foreign currency	FQDFRAMNL / BKKHKG / R , - EXT , FS - AUD

All date restrictions	FQDFRAMNL / IDD
Add tax (if not included by default)	FQDFRAMNL / R , AT
Withhold tax (if included by default)	FQDFRAMNL / R , WT
Fare request types, APEX, PEX, and MILITARY (maximum 3 codes)	FQDFRAMNL / ALH / R , -APX-PEX-MIL
Expanded parameters, fares with no penalty	FQDNYCLON / ABA / R , *NPE
Global routing via the trans-Siberian route	FQDFRAMNL / ALH / VTS
Unifares	FQDNYCMAD / R , U
Unifares for a corporate contract	FQDNYCMAD / R , U364477
Unifares by corporate name	FQDNYCMAD / R , UU * IBM
Unifares for a specific airline	FQDNYCSFO / AUS / R , U
Category 35 fares for a specific airline (you must be a selling updater to make this entry)	FQDLONVIE / AKL / R , RU -H135
Negotiated Fares for a corporate contract	FQDNYCMAD / R , C364477

Follow-up Entries for Fare Display

Fares in NUCs from a local currency display	FQDN
Fares in a local currency from a NUC display	FQDL
Fares in NUCs or local currency from a euro display	FQDL
Fares in euros from a NUC or local currency display	FQDE
Display a fare in another currency	FRC7 / GBP
Request fares in the opposite direction	FQDR
Change the fare display, new option is airline	FQDC / AAF
Tax breakdown for the fare on line 3	FQK3
Booking code information for the fare on line 3	FQS3
Short cut from a fare display to availability	FCAN
Short cut from a fare display to schedule	FCSN
Short cut from a fare display to a schedule, with precise flight information	FCSN15FEB1000 / AAF / CY

FARE NOTES

Basic entry to display a rule for the fare on line 3	FQN3
Select from multiple fare components	FQN1 - 1
Display categories	FQN3 * AP , SU , PE
Display paragraph 2 in the rule for the fare on line 2	FQN2 * 2 or FQN2 // 2
Display several paragraphs	FQN2 * 2 , 4 , 6

Display a range of paragraphs	FQN2*4-6
Display by a fare rule number (only for fares filed through SITA)	FQNV235
Rule number, for a specific date (only for fares filed through SITA)	FQNV235/01SEP
Rule number, in a different language (only for fares filed through SITA)	FQN/ES/V235
Display the penalty category for the fare on line 2	FQN2*PE or FQN2//AP
Display several categories	FQN2*AP, PE, SU
Display all date-related categories	FQN1*DT
List applicable paragraphs or categories	FQN2*LI
Tax information for a country	FQNTAX/US
Tax information for a particular tax code	FQNTAX/XA
Tax information for a tax code in a particular country	FQNTAX/AU/QR
Passenger Service Charges for a country	FQNPSC/DK
Mileage Exceptions index	FQNMILE
Display the method for collecting YQ tax for the carrier	FQNSUR/YQBA
Display the method for collecting YR tax for the carrier	FQNSUR/YRAF

INFORMATIONAL NOTES

Informational notes from an airline-specific display	FQNLH/0448
YY informational notes	FQNY/0995

ROUTING INFORMATION

Display routing information for the fare on line 1	FQR2
Select from multiple fare components	FQR2-1

INFORMATIVE PRICING

Display a list of fares	FQPLONSINLON
Display a list of fares and the mask	FQPLONSINLON/P
Display a mask	FQPLONSINLON/S
Display the booking code for the fare on line 3	FQS3
View the ticket image for the fare on line 3	FQQ3

Options for Informative Pricing

Dates do not need to have leading zeros. For example */D07JUL* and */D7JUL* are both correct.

Different airlines, each segment	FQPLON/ABASIN/ASQBKK
Same airline for all segments	FQPNCCE/AAFMIAPARNCE FQPNCCEMIAPARNCE/OAF
Travel dates	FQPLON/D14SEPSIN/D18OCTLON
Past travel and validation date (maximum 6 months for US/Canada and 12 months for the rest of the world)	FQPMUC/D01APRPARMAD /R,07JUN05
Fare break point at the next city	FQPLON/BPARHEL
Inhibit fare break point at the next city	FQPLON/NPARHEL
Turnaround point at the next city	FQPLONKHI/TMNLON
Global routing via the eastern hemisphere	FQPLON/VEHSINLON
Lowest fare without displaying a list of fares	FQPMIALON/L
Passenger discount	FQPMADPARMAD/RCH
Cumulative discounts	FQPLPA/AIBMAD/RRP-CH
Multiple discounts (maximum 6 codes)	FQPMADPAR/RCH*ZZ*IN
Passenger type code	FQPNYC/ACOLAX/RMIL
Price passenger type code, military only	FQPNYC/ACOLAX/RMIL,*PTC
Calculate total of fares on lines 9, 7, and 11	FQU9//7//11
Calculate total fares for 3 passengers on line 9, 1 passenger on line 7, and 2 passengers on line 11	FQU9/X3//7//11/X2
Booking codes	FQPLON/CFSIN/CYLON
Return as a mirror of outbound segments	FQPLONSIN/M
Expanded parameters, fares with no maximum stay	FQPPARSYDPAR/R,*NMX
Point-of-sale override	FQPMADPARMAD/R,LON
Ticketing city override	FQPMADPARMAD/R,.FRA
Point-of-sale and ticketing city override	FQPMADPARMAD/R,LON.FRA
IATA rules source override	FQPPARABJPAR/R,IATA
Price in a foreign currency	FQPLONSIN/R,FC-USD
Stopover after CPH only	FQPMADGVACPH-FRAZRHMAD
Surface sector	FQPREKLON--FRAREF
Stopover and surface sector	FQPLONFRA--MUCDUSLON
Transfer at all points before the hyphen (FRA and MUC)	FQPLONFRAMUCGVA-
Equipment type	FQPNCCE/AY0/ES58MCM

Tax exemption, all taxes	FQPMADPARMAD/R,ET
Add taxes	FQPBOG/ACOMIA-EWR-BOG/R,AC-US
Withhold taxes	FQPPAR/AAFFRA-LON-PAR/R,WC-DE
Withhold surcharges	FQPNYC/AAA RIO /R,WQ
Withhold all taxes	FQPLONNCELON /R,WT
Unifares	FQPNCE/ABALHRNCE/R,U
Unifares for a corporate contract	FQPNCE/ABALHRNCE/R,U364477
Negotiated fares for a corporate contract	FQPNCE/ABALHRNCE/R,C364477

ITINERARY PRICING

Price a new or retrieved PNR, create a TST	FXP
Retrieve and price a PNR, create a TST	RTAANNAA,FXP
Price a PNR without creating a TST	FXX
Select the fare on line 3 for all passengers, create a TST	FXT3
Select the fare on line 4 for passenger 1	FXT4/P1
Select the fare on line 4 for passengers 2 and 3	FXT4/P2,3
Select different fares for selected passengers	FXT1/P1,3//5/P2
View the ticket image for the fare on line 3	FQQ3
View the fare calculation for the fare on line 3	FQH3

Options for Itinerary Pricing

Force pricing by fare basis (without pricing override)	FXX/A-JRT
Force pricing by fare basis (with pricing override)	FXX/L-JRT
Fare break point at destination city of segment 4	FXP/B4
More than one break point	FXP/B4/B6
Prohibit break point at destination city of segment 4	FXP/N4
Turnaround point at destination city of segment 3	FXP/BT-3
Global routing via the polar route, segment 5	FXP/S5P0
Open segments after segment 5 in the PNR	FXP/S5SKCHELOSL,LHCOSLFRA
Open segments as99999 a reverse of outbound segments	FXP/OPEN
Price passenger 1	FXP/P1
Price passengers 1, 2, and 5	FXP/P1,2,5
Price passengers 1 through 3	FXP/P1-3
Price only infants	FXP/INF
Price only non-infants	FXP/PAX

Same discount for all passengers	FXP/RDG
Multiple discounts	FXP/RCH*ZZ*CD
Passenger discount for passenger 1	FXP/P1/RDG
Cumulative discounts for passenger 3	FXP/P3/R DL - IN
Passenger discount for passengers 1 and 3	FXP/P1 , 3/RDG
Different discounts for specified passengers	FXP/P1/RCH//P2/RZZ//P3/RCD
Passenger type codes (maximum 6 codes)	FXP/RMIL*CD*CH
Price passenger type code, military only	FXP/RMIL , *PTC
Expanded parameters, fares with no restrictions	FXP/R , *NR
Point-of-sale override	FXP/R , LON
Ticketing city override	FXP/R , .FRA
Point-of-sale and ticketing city override	FXP/R , LON .FRA
IATA rules source override	FXP/R , IATA
Pricing in a foreign currency	FXP/R , FC-USD
Price segment 4	FXP/S4
Price segments 4 and 5	FXP/S4 , 5
Price segments 4 to 6	FXP/S4-6
Transfer override at destination city of segment 4	FXP/S4X
Validating carrier	FXP/R , VC-CO
Tax exemption, all taxes	FXP/R , ET
Tax exemption, all FR taxes	FXP/R , ET-FR
Tax exemption, SE type of FR tax	FXP/R , ET-FRSE
Add taxes (max. 4)	FXP/R , AC-US-GB
Withhold taxes (max. 4)	FXP/R , WC-DE-FR
Tax information for a country	FQNTAX/US
Unifares	FXP/R , U
Unifares for a corporate contract	FXP/R , U123001
Unifares for up to 6 corporate codes or names	FXP/R , U*000001-000002- *IBM
Negotiated fares	FXP/R , NEG0
Negotiated fares for a corporate contract	FXP/R , C123001
Zap off, percentage	FXP/Z0-10P
Zap off, amount	FXP/Z0-50A
Zap off, amount from several segments	FXP/Z0-50A . 4 , 6
Combined options	FXP/S4X , 5TS/OPEN/P1 , 2/RDL , NCE . MUC //P3/RCH

AMADEUS BEST PRICER

Automatically rebook a new or retrieved PNR at the lowest fare, creating a TST	FXB
Automatically rebook a new or retrieved PNR at the lowest fare, without creating a TST	FXR
Display available lower fares without rebooking	FXA
Retrieve and price a PNR	RT1E9998 , FXA
Select a fare and rebook segments, creating a TST	FXU2
Select a fare and rebook segments, without creating a TST	FXZ2
Display the lowest possible applicable fare and find out if there is seat availability (no rebooking)	FXL
View the ticket image for the fare on line 2	FQQ2

Options for Amadeus Best Pricer

Display a list of lower available fares for the current itinerary	FXA / LI
Display the lowest fare plus other lower fares possible for the current itinerary (but not necessarily available)	FXA / L0
Display only the lowest available fare for the current itinerary	FXA / LA
Specify the cabin class	FXA / KC
Search for any economy class fare	FXA / K , Y
Search for fares in economy/coach sub-cabin class only	FXA / KW
Search for fares in First and if none are available extend the search to business class cabin	FXA / KF , C
Search for fares in economy/coach sub-cabin class. If none are available extend the search to all other cabin classes	FXA / KW , +
Search for fares in economy/coach sub-cabin class. If none are available extend the search to all other economy class codes	FXA / KW , M
Search for fares in any economy class cabin	FXA / KWM
Fare break point at the destination city of segment 4	FXB / B4
More than one fare break point	FXB / B4 / B6
Prohibit break point at destination city of segment 4	FXP / N4
Turnaround point at the destination city of segment 4	FXB / BT - 4
Global routing via the polar route, segment 5	FXB / S5P0
Passenger discount for all passengers	FXA / RZZ
Passenger type code	FXA / RMIL
Price passenger type code, military only	FXA / RMIL , *PTC
Expanded parameters, fares with no penalty	FXB / R , *NPE

Ticketing city override	FXB/R, .FRA
Point-of-sale and ticketing city override	FXB/R, LON.FRA
IATA rules source override	FXB/R, IATA
Price segment 4	FXB/S4
Price segments 4 and 6	FXB/S4, 6
Price segments 3 through 5	FXB/S3-5
Stopover override at destination city of segment 4	FXB/S4X
Transfer override at destination city of segment 4	FXB/S4S
Tax exemption, all taxes	FXB/R, ET

AMADEUS VALUE PRICER

Basic entry (PNR)	FXC
One adult passenger, current location, current day departure, local time (no PNR)	FXCPAR
One-way routing, specified number of passengers and date (no PNR)	FXC2JFK/D10MAYMAD
Round-trip routing, specified number of passengers and dates (no PNR)	FXC4MIA/D15MAYLAX/D20MAYMIA
Surface sector (no PNR)	FXC4NCE/D2DECMIA - - NYC/D8DECNCE
Select a recommendation	FXS2
Display flight details	D02, 5
Book a recommendation	FXZ2
Book the selected recommendation	FXZ
Book a recommendation, and store a TST	FXU1
Book the selected recommendation, and store a TST	FXU
Display fare notes (in Value Pricer, FQ entries can only be used after FXZ or FXU)	FQN3
Display a ticket image	FQQ2
Display a booking code	FQS1
Move to the recommendation display	MPFXC
Move to the previously selected recommendation	MPFXS

Options for Amadeus Value Pricer

For each option, the first entry applies to searching for low fares without a PNR, and the second entry applies to searching with a PNR, unless specified otherwise.

Include specific airlines (max. 3)	FXCNCE/D10DEC/AAF, BA, COMIA FXC//AAF, BA, CO
Specific airline and specific airline combined with other airlines for connections	FXCJFK/D23FEB/ATW, YYMIA FXC//ATW, YY
Exclude specific airlines (max. 3)	FXCNCE/D10DEC/A-AF, BA, COMIA FXC//A-AF
First cabin	FXCMIA/D15JANPAR//KF FXC//KF
Business cabin	FXCDEN/D5FEBLON//KC FXC//KC
Economy cabin	FXCYMQ/D23SEPAMS//KY FXC//KY
Specified cabin for at least one segment	FXCNCE/D23JULNYC//KF, + FXC//KF, +
Include a connecting point (max. 2) (no PNR)	FXCNCE/D21MAR/XPAR, JFKMIA
Exclude a connecting point (max. 2) (no PNR)	FXCNCE/D21MAR/X-PAR, JFKMIA
Use a city code as a connecting point (PNR)	FXC//X
Use an airport code as a connecting point	FXC//XA
Use origin and destination airport codes	FXC//O
Non-stop flights only	FXCLON/D28APR/FNMIA FXC//FN
Direct flights only	FXCNYC/D21JUN/FDCHI FXC//FD
Connecting flights only	FXCLON/D1MARNYC/D16MARMIA//FC FXC//FC
Arrival time	FXCNCE/D10DEC/TA1000MIA FXC/S2/TA2100
Departure time	FXCSYD/D25JUN/TD1300BKK FXC/S3/TD1100/S4TD1600
Time window	FXCNCE/D12AUG/TD1000/W2MIA FXC/S2/TD1400/W3
One passenger type code	FXCNYC/D11APRLON/RYTH (or //RYTH) FXC/RCH (or //RCH)
Multiple passenger type codes	FXC3NYC/D2MARLON/PAX/3/RYTH/INF/1 FXC/P1-2, 4/PAX/RYTH//P3/RC05

Withhold Q surcharges	FXCNYC/D2JULSF0/R,WQ FXC/R,WQ
Taxes, withhold all	FXCNYC/D2JULSF0/R,WT FXC/R,WT
Taxes, withhold specific	FXCNCE/D6AUGPAR/R,WT-FRSE FXC/R,WT-FRSE
Taxes, add	FXCNCE/D6AUGPAR/R,AT-FRSE18A FXC/R,AT-FRSE18A
Taxes, exempt all	FXCSAN/D2JULCHI/R,ET FXC/R,ET
Taxes, exempt specific	FXCPAR/D4MARMRS/R,ET-FRSE FXC/R,ET-FRSE
Ticketing date	FXCDFW/D14SEPSAN/R,20AUG06 FXC/R,20AUG06
Selling city override	FXCDEN/D120CTSF0/R,LON FXC/R,LON
Ticketing city override	FXCATL/D8NOVNYC/R,.MIA FXC/R,.MIA
Price only the PTC requested	FXCPAR/AAFLON/R,RYTH,*PTC FXC/R,RYTH,*PTC
Exclude fares with penalty information	FXCDEN/D3SEPSAN/R,*NPE FXC/R,*NPE
Include fares with penalty information	FXCDEN/D3SEPSAN/R,*PE FXC/R,*PE
Include refundable fares	FXCLAX/D6JULATL/R,*RF FXC/R,*RF
Include non-refundable fares	FXCLAX/D6JULATL/R,*NRF FXC/R,*NRF
Exclude fares with advance purchase information	FXCHOU/D14JUNCHI/R,*NAP FXC/R,*NAP
Exclude fares with restrictions	FXCDTT/D30CTNYC/R,*NR FXC/R,*NR
Specify corporate codes or corporate names (six maximum)	FXC/VIE/D10DEC LON/D20DECVIE //R,U000001-000002-*IBM
Price to beat	FXCNYC/D22APRB0S/PB140 FXC/PB140
Convert fares to another currency	FXCPAR/D30CTNYC/R,FC-USD FXC/R,FC-USD

Select fares filed in another currency	FXCLIM/D3OCTMIA/R, FS-EUR FXC/R, FS-EUR
Earlier date (PNR)	FXC/D-3
Later date (PNR)	FXC/D3
Segment selection (PNR)	FXC/S2, 3/AAF/S4/AC0

TICKET TYPE OPTION

The following ticket type options can be used in any pricing entry.

Request an e-ticket only	FQPLONSYDLON/ET
Request a paper ticket only	FQPNYCPEKLON/PT
Request both an e-ticket and a paper ticket	FQPCDGKULCDG/EP

ENCODING/DECODING CORPORATE CONTRACTS

Decode a contract number	FQE000001
Encode a company name	FQEAMADEUS

HISTORICAL FARE RECORDS

Only available for certain markets.

Create a historical fare record after pricing	FR
Fare record and free-flow text	FR/COMMENT UP TO 60 CHARS.
Free-flow text only	FR/ -COMMENT UP TO 60 CHARS.
Retrieve historical fare records	RH FR
Retrieve an item number	RH FR/3
Retrieve by an agent sign	RH FR/001AA
Retrieve by a date	RH FR/12JUN
Print a fare record	WRA/RH FR

FARE DISCOUNT ELEMENT

For other fare elements, see *Fare Elements* on page 126.

Agent discount code	FD AD50/P1
FD element with a PTC	FD MIL/P1
Create an FD element	FD ZZ/P2
FD element with an age	FD IN/03MTH/P3

FARE CODES

Expanded Parameters

These options apply only to fares that use automated rules. This is currently the Americas, trans-Atlantic, trans-Pacific, Pacific, and Asia.

No penalty information (example)	NPE (FQDNYCLON/ABA/R, *NPE)
No day or time information	NDA
No maximum stay information	NMX
No minimum stay information	NMN
No advance purchase information	NAP
Penalty information	PE
No restriction	NR
No minimum and no maximum fare	NMM
Non-refundable fares	NRF
Refundable fares	RF

Fare Request Type Codes

The examples shown here are the most commonly used ones. For further examples and a complete list, please refer to HE FARE REQ.

APEX (example)	APX (FQDLONPAR/R, -APX)
Companion, normal, and excursion	CNX
Excursion, adult and child, APEX, and PEX	EXC
Normal child, dependent child	CH
Group	GRP
Individual inclusive tour for adult	IT
Frequent traveler	FT
Inclusive tour fare	GIT
Infant	IN
US military and government fares	MIL
Normal and excursion for adult	NLX
Normal and special fares	NSP
PEX fares	PEX
PEX and APEX fares	PXA
Special fares	SPL
Companion	YC
Senior citizen	YS

Youth	ZZ
Student and youth	ZS
Student and youth standby	SYB
Youth standby	YB
Family plan	YP

AMADEUS TICKET CHANGER

This functionality is market-specific.

Informative Pricing if only one passenger	FXF
Informative Pricing for Amadeus Best Pricer if only one passenger	FXE
Informative Pricing if more than one passenger. <i>Not supported for Amadeus Best Pricer</i>	FXF / P1
Confirmed Pricing if only one passenger. <i>The PNR must contain at least the passenger name and new itinerary.</i>	FXQ
Confirmed Pricing for Amadeus Best Pricer if only one passenger	FXO
Confirmed Pricing if more than one passenger. <i>Not supported for Amadeus Best Pricer</i>	FXQ / P1
Check whether a fare rule qualifies for Amadeus Ticket Changer <i>Replace xx with the line number in an FQD display of the fare rule you want to display.</i>	FQNxx*VR

Options

Unless otherwise specified, the following options are valid for all Amadeus Ticket Changer entries: FXF, FXQ FXE, FXO

Ticket number	FXQ / T6
Ticket number - Amadeus Best Pricer	FXO / T6
Passenger selection - adult	FXF / PAX / P1
Passenger selection - infant	FXF / INF / P1
Passenger selection - Amadeus Best Pricer	(See HE FXE)
Segment selection	FXQ / S1 , 3
Unifares	FXF / R , U
Unifares and public fares	FXE / R , UP
Unifares, corporate fares and public fares	FXE / R , U* IBM , P
Unifares, corporate unifares and public fares	FXF / R , UU123456 , P
Passenger-type and discount codes	FXQ / RYTH
Point-of-sale override	FXO / R , LON
Ticketing city override	FXF / R , . FRA

Point-of-sale and ticketing city override	FXQ/R, PAR. FRA
<i>Amadeus Best Pricer only:</i>	
Cabin Class	FXE/KYC
Preferred cabin class	FXE/KYC, +
Alternative preferred cabin class	FXE/KY, C, F

Amadeus Ticketing

PNR ELEMENTS

Ticketing Arrangement

Tickets have been issued, no queue placement	TKOK
Ticketing time limit, your office ID	TKTL15SEP
Ticketing time limit, specific hour	TKTL30JUN/1800
Ticketing time limit, different office ID	TKTL15SEP/PARAF0245
Ticketing time limit, non-Amadeus office	TKTL/1800/ROMAZ
Tickets with a domestic itinerary	TKD017SEP/HELISK0200
Tickets with an international itinerary	TKIN16JUL/PARAF0245
Tickets to be mailed	TKMA12JUL/PARAF0245
Tickets to be revalidated	TKBTR13SEP/PARAF0435
Tickets to be issued at an airport ticket office	TKAT14SEP/LONAF0100
Tickets to be issued at a satellite/TDO office	TKST19FEB
Tickets to be issued using a self-service ticketing device	TKSS
TK element with free-flow text	TKTL13APR/NCEAF0100 / -FREE - FLOW TEXT
Cancel the itinerary if not ticketed by a specified date, no queue placement	TKXL06NOV/PARAF0345
Passenger- and segment-associated	TKOK/P1/S3-4
Passenger-associated	TKTL15SEP/P2
Alternative queue placement, queue 8 category 20	TKTL15JUL/C20
Alternative queue placement, queue 3 category 0	TKTL15JUL/Q3
Alternative queue placement, queue 3 category 5	TKTL15JUL/Q3C5
Print functions for burst document printing, ticket only	TKTL/TTP
Print functions for burst document printing, ticket and invoice	TKTL/TTP/INV
Modify a ticketing element (line number 9)	9/12JUN/MADIB0789
Cancel a ticketing element	XE8

Fare Elements

Commission, percentage	FM9
Commission percentage with decimals	FM7 . 50
Commission, fixed amount	FM50 . 00A
Commission subject to VAT, percentage amount	FM9V FM50 . 00AV
New and old commission	FM8 / X0 / 9
New commission, old commission, and cancellation penalty commission (<i>US only</i>)	FM334 . 25A / X0 / 287 . 36A / XP / 50 . 00A
Net remit commission (<i>market specific</i>).	FM9N
Commission, manual capping	FM9 / C50 . 00
Manual capping, old commission and penalty commission (<i>US only</i>)	FM5 / C50 . 00 / X0 / 49 . 25A / XP / 25 . 00A
Commission, Dynamic Discount Fares (DDF)	FM * D * 8 . 00
Commission for a specific MCO element (line number 4)	FM9 / L4
Modify a commission element (line number 13)	13 / 20
Cancel a commission element	XE13
Modify a commission element for an MCO (element number 3, sub-element number 1)	3 . 1 / 10
Cancel a commission element for an MCO	XE3 . 1
Endorsement/restriction: for a specific MCO element	FENON REFUNDABLE FENON REFUNDABLE / L4
Miscellaneous ticketing information: with TST split without TST split	FSTKT PAID BY AMADEUS FSTKT PAID BY AMADEUS / P1 FZTKT PAID BY AMADEUS / P1
Manually entered: ticket numbers automated ticket numbers electronic ticket numbers	FHM057 - 1234567890 - 91 // FREE - FLOW TEXT FHA057 - 1234567890 - 91 // FREE - FLOW TEXT FHE057 - 1234567890 - 91 // FREE - FLOW TEXT
Manually send the ticket number to an airline that does not support automatic ticket numbers <i>These examples are airline-specific.</i>	OS H3 TKN0 458 - 1234567890 SR 0THS EQ - TKN0 269 - 1234567890 SR 0THS EQ - TKN0 269 - 1234567890 - 92

Original document and document in exchange are the same: without coupon numbers including coupon numbers conjunction ticket including coupon numbers	F0125-2499001304LON12SEP05/91496715 F0125- 2499001304C23LON12SEP05/91496715 F0125-2499001304C23-05C12LON12SEP05 /91496715
With one original issue and one document in exchange, incl. check digit and the value of document amount in exchange, segment and passenger association	F0006-34077770002FRA01JUL05/ 23205980/006-37088880003MIA02AUG05 /23205980/USD500.00/S3,4/P1,2
With one original issue and two different documents in exchange, incl. coupon numbers	F0001-3702678596C34MIL01JUL05/ 98576453/001-3702645454C12/001- 3702557766C34
Original issue element, including the base fare, tax value, and penalty amount of the document taken in exchange (<i>US only</i>)	F0001-1234567890MIA13JAN06* B100.00/X20.00/C35.00
Tour code number	FTIT5LH1TOUR06
Validating airline	FVAF

AMADEUS INFORMATION PAGES

Introduction to IATA validating airline selection rules	GGBSP
List airlines participating in the BSP plan of a specific country	TGBD-DE
General GSA information	GGGSA
List of GSA airlines for a specific country	TGGSD-FR
List of airlines for which Amadeus checks the interline ticketing agreement	GGITA
Interline ticketing agreements for a specific airline (XX to be replaced by the two-character airline code)	GGAIR XX INTERLINE

SETTLEMENT/REPORTING PLAN AND INTERLINE AGREEMENT TABLES

Display settlement/reporting plan table	TGBD
Display settlement/reporting plan table for a specific country	TGBD-FR
Display settlement/reporting plan status for a specific airline	TGBD-FR/LH
Display GSA table for a specific country	TGGSD-FR

Display interline agreement table	TGAD
Display interline agreement table for a specific airline	TGAD-IB
Display interline agreements between two airlines	TGAD-LH/SQ
Display interline agreement exceptions between two airlines	TGAD-JU/NW*

CREDIT CARD CHECK

Get an approval code for a PNR before TTP	DEFP
Get an approval code for a PNR before TTM	DEFM
Get an approval code for a PNR before TTP/ TTM	DEFP/M
Get an approval code without a PNR	DECCAX371449635311004/0607/GBP400.00/AF
Get an approval code with extended payment	DECCAX371449635311004/E/0607/GBP400.00/AF
Get an approval code for a non-air product	DECCAX371449635311004/0607/GBP400.00/ZZ

The following entries are only applicable to credit cards issued in the US and Canada

Get an approval code and verify the address	DECCCA5499830000000015/0707/USD1200.00/BA*89 25TH AVENUE NY-85282
Create an AQ element referring to the AB element in a PNR	AQ*
Create an AQ element manually	AQ89 25TH AVENUE NEW YORK - 85282/P1
Verify FP and AQ elements	TTV
Verify specific FP and AQ element	TTV/E7

FORM OF PAYMENT

These entries are IATA standard forms of payment; for detailed information on airline- or market-specific forms of payment see the help page HE FP in the distribution system.

Cash	FPCASH
Check	FPCHECK
Including currency and amount	FPCHECK/GBP450.00
Credit card	FPCCCA5499830000000015/1208
Credit card including amount and manual approval code	FPCCCA5499830000000015/1208/USD250.00/N123

Two forms of payment	FPCASH+CCCA5499830000000015/1208 /EUR550.00
Old form of payment	FPO/CASH
Two old forms of payment	FPO/CASH+CC
Old form of payment, miscellaneous	FPO/MS
One old (cash) and one new (cash)	FPO/CASH+/CASH
Two old and two new	FPO/CASH+CC+/CHECK+CCAX37144963131 1004/0508/JPY365240
Form of payment for specific MCO element	FPCASH/L4

TEMPORARY TICKETING

Access temporary ticketing mode	TY
Issue ticket and exit temporary ticketing mode	TTP/IG
Open segment with status code	S0IBC13JANBCNMAD/SA
Segment sell, long sell, with full flight details	SSSQ872F15DECSINTPEHK1/08351305
Segment sell, short sell, with status code	SS1C1/HK
Exit temporary mode	IG

PRINTING TICKETS

Print a ticket for all TSTs stored in a PNR	TTP
Print a ticket and redisplay the PNR	TTP/RT
Pre-issue validation	TTP/TKT
Print tickets for all passengers except infants	TTP/PAX
Print tickets for infant passengers	TTP/INF
Print a ticket for selected passengers	TTP/P1, 2
Print a ticket for selected segments	TTP/S1, 4-6
Print a ticket for a specific passenger type (infant associated with passenger 2)	TTP/INF/P2
Print selected TSTs	TTP/T1, 3
Print a ticket and specify validating airline	TTP/VAF
Print a ticket including a mirror-image open return	TTP/OPEN
Print a ticket for selected segments and a mirror-image open return	TTP/S2, 3/OPEN
Print the entire itinerary, including a specified open segment after segment 3	TTP/S3TGYBKKHKT

Print a ticket for segments 2 and 3 with two open segments	TTP/S2,3,AFYMIAMAD,IBYMADBCN
Reprice the TST and print a ticket	TTP/R
Reprice the TST including a discount code and print a ticket	TTP/RCH
Print a ticket and withhold all taxes	TTP/R,WT
Print a ticket and withhold all surcharges	TTP/R,WQ
Override the past date TST and print a ticket	TTP/0
Print a ticket and override the ticketing date	TTP/OD19JAN06
Print a ticket and override the booking date	TTP/R,DO-0BD
Print a ticket and override the electronic ticket-only fare condition	TTP/OPT
Print a ticket and override the paper ticket-only fare condition	TTP/OET
Print a ticket and override the validating carrier	TTP/V*TG
Remove the PNR change flag and print a ticket	TTP/F
Add an agent code and print a ticket	TTP/A23D
Override the time preference and print a ticket	TTP/T012 or TTP/T024
Print a ticket and an invoice	TTP/INV
Print a ticket and an itinerary	TTP/IBP
Update the form of payment and print the ticket	TTP/FPCASH
Override the net fare amount in the remittance area and print the ticket (<i>not available in all markets</i>).	TTP/NF500.00/T2
Print a ticket from a specified stock range reference (<i>Amadeus Central Ticketing</i>)	TTP/XA1
Print tickets from queue 8 with a specific category identifier	TTP/TL
Send a ticket to a remote ticketing location (<i>Amadeus Central Ticketing</i>)	TTP/STMILIG2100
Send a ticket to a remote ticketing location by specifying the DPR name (<i>Amadeus Central Ticketing, US only</i>)	TTP/STBMW11
Print reissued ticket (<i>US only</i>)	TTP/EXCH
Print (OP)TAT ticket and boarding pass	TTP/BP
Send an Amadeus Interface Record to the back office (no ticket is printed)	TTP/BTK
Reprint all accounting coupons for a ticket and MCO by FB sequence number	TTR/SN0000015698
Reprint all accounting coupons for a ticket only	TTR/T/SN0000015698
Reprint all accounting coupons for an MCO only	TTR/M/SN0000015698

Reprint all accounting coupons from a PNR by specifying the FB element line number for a ticket, or the MCO element number for an MCO	TTR/L6
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PRINTING MISCELLANEOUS DOCUMENTS

The following entries are only applicable to certain users in certain markets.

Print all MCO elements for all passengers	TTM
Print all MCO elements for a specific passenger	TTM/P1
Print a specific MCO element only	TTM/L4
Print all MCO elements and redisplay the PNR	TTM/RT
Print all MCO elements on a specific printer	TTM/XED1
Print all MCO elements and include the credit card charge form	TTM/C-F
Print all MCO elements and include the self-sale indicator	TTM/SST
Print all MCO elements with supplementary name lists	TTM/TMN
Print tickets and MCOs	TTP/TTM
Print tickets and MCOs on a specific printer	TTP/TTM/XED1
Print tickets and a specific MCO element	TTP/TTM/L6/S4
Print tickets and all MCO elements, including credit card coupons	TTP/TTM/C-F
Print tickets, MCOs, and invoice	TTP/TTM/INV
Print a specific MCO and invoice for a specific passenger	TTM/INV/L6/P1

ADVANCE BOARDING PASSES

The following entries are only applicable to Amadeus Central Ticketing users in the US, printing (OP)ATB tickets.

Print an ATB ticket and a boarding pass	TTP
Print an ATB ticket and a boarding pass for selected passengers and segments	TTP/P1-2/S3-4
Print an ATB ticket only	TTP/TKA
Print a specific ATB coupon	TTP/C-U
Print an ATB boarding pass only	BPA
Print an ATB boarding pass only for selected passengers and segments	BPA/P1-2/S2,4-6
Print a duplicate ATB boarding pass only	BPDA
Print an ATB boarding pass only for an infant	BPA/INF
Print an ATB boarding pass only at a satellite/TDO site	BPA/STIBM4

The following entries are only applicable in markets printing (OP)TAT tickets and having a separate boarding-pass printer.

Issue a boarding pass	BP
Infant	BPI
Duplicate a boarding pass	BPD
Select passengers	BP/P1 , 3-5
Specific segments	BP/S5 , 7
Alternate printer	BPAB1234
On specific queue, category and date range	BP/Q3C1D2
Print a ticket and a boarding pass at the same time	TTP/BP
Check the status	NIB PAA0013
Restart the printer	NIB PAA0013 START
Stop the printer	NIB PAA0013 STOP

TRANSITIONAL STORED TICKET (TST)

Creating a Manual TST

Create a TST Shell	TTC
Create TST shells for all passengers except infants	TTC/PAX
Create a TST shell for all infant passengers	TTC/INF
Create a TST shell for selected passengers only	TTC/P1 TTC/P1 , 3-4
Create an individual TST shell for each passenger	TTC/D
Create an individual TST shell for each adult passenger	TTC/D/PAX
Create a TST shell for selected segments	TTC/S2 TTC/S2 , 5
Create a TST shell with a mirror-image open return	TTC/OPEN
Create an individual TST shell for selected segments and a mirror-image open return	TTC/D/S3-4/OPEN
Create a TST shell with a specified open segment	TTC/S3 , AFYCDGMAD

Adding and Splitting a TST

Add passenger 2 to the only existing TST	TTA/P2
Add an infant passenger to the specified TST	TTA/P3/INF/T2
Split passenger 2 from the only existing TST	TTS/P2
Split passenger 3 and 5 from the specified TST	TTS/P3 , 5/T3

Displaying the TST

Display a TST list	TQT
Display a TST in panel mode	TQTP
Display a TST in cryptic mode	TQTC
Display a TST by number	TQT/T1
Display a TST for a specific passenger	TQT/P1
Display a TST for a specific passenger and passenger type	TQT/PAX/P1
Display a TST for selected segments	TQT/S3-5
Display a commission from the Amadeus commission table	TQT/FM
Display commission information from the Amadeus commission table for a specific amount	TQT/FM9

Confidential TST

Make all TSTs confidential	TTD
Make a specific TST confidential	TTD/T1
Remove the confidential flag from all TSTs	TTD/X
Remove the confidential flag from a specific TST	TTD/X/T1

Inserting a Fare Calculation in the TST

You can also use the TTK entry to insert a fare calculation in the TST.

Add a fare calculation to a TST	TTI/CNCE AF PAR292.00EUR292.00END
Create an outline for a fare calculation	TTI/CBUILD
Delete the fare calculation from a TST	TTI/C
Automatic calculation, the same fare in each fare break point	TTI/L1-3/Z200.00
Automatic calculation, a different fare in each fare break point	TTI/L1/Z1150.00/L2-3/Z50.00
Automatic calculation, with the currency	TTI/L1/Z150.00/L2-3/Z50.00USD
Automatic calculation, with the ROE	TTI/L1/Z150.00/L2-3/Z50.00ROE1.527220
Automatic calculation, with a free stopover	TTI/L1/ZS0/L2-3/Z50.00
Automatic calculation, with a stopover surcharge	TTI/L1/ZS10.00/L2-3/Z50.00
Automatic calculation, with a Q surcharge	TTI/CMUC LH LON Q10.00 720.22NUC730.22END ROE0.802525
Automatic calculation, with a transfer	TTI/L1,2X,3/Z250.00

Automatic calculation, with passenger facility surcharges (PFC)	TTI/L1,2/ZS0/L3/Z150.00/ZXF JFK3ATL3
Adding PFCs, old and new	TTI/ZXF JFK3ATL3 PD XF LAX3ABQ2
Adding data to the end of an existing fare calculation line (US only)	TTI/C+XFMIA4.50JFK3

Inserting Other Information in the TST

You can also use the TTK entry to insert information in the TST.

Selecting a specific TST from a PNR	TTI/T1/DNYCNYC
Select specific TSTs from a PNR	TTI/T3-4/DNYCNYC
Delete TST data	TTI/D
Origin and destination	TTI/DMIALON
International sales indicator	TTI/SSITI
Ticket type indicator	TTI/T-P
Stopover indicator	TTI/L3-5
Connection indicator	TTI/L2X
Fare basis, all segments	TTI/BYPX3M
Ticket designator	TTI/BYPX3MCD10
Not valid before and after, all segments	TTI/V5AUG15SEP
Not valid after, all segments	TTI/VXX20NOV
Not valid before, all segments	TTI/V20NOV
Baggage allowance	TTI/A30K
Base fare field	TTI/FUSD600.00
No base fare	TTI/UNOFARE
Charter	TTI/FCHARTER
Equivalent currency	TTI/FCAD700.00/EUSD600.00
Tax field	TTI/FUSD400.00/XUSD6.00US
No tax	TTI/FSEK6000/XEXEMPTSE
Passenger facility charges (PFC)	TTI/ZXFMIA4.50ATL3
Refundable tax field	TTI/QUUSD22.00US
Refundable PFC	TTI/HEWR3
Bankers rate 1	TTI/K13.3968
Bankers rate 2	TTI/K2EUR6.93624
Total fare field	TTI/FEUR500.00/XEUR7.50FR/ TEUR507.50
Payment restriction	TTI/NNONREF APEX

Net fare field <i>This entry is market-specific.</i>	TTI / NF - EUR875 . 00
First issue base fare, no taxes	TTI / FUSD498 . 75
First issue base fare, taxes, total	TTI / FGDP400 . 00 / XGBP4 . 70DE / TGBP404 . 70
First issue base fare, equivalent fare, and taxes (the system automatically calculates the total)	TTI / FEUR1550 . 00 / EUSD1813 . 00 / XUSD5 . 50DE / XUSD7 . 50FR
Reissue base fare, old tax, no additional collection (ADC) <i>The reissue procedure is different in the US.</i>	TTI / RSEK14910 / OSEK166YA / TEUR0
Reissue base fare, old tax, new tax, additional collection <i>The reissue procedure is different in the US.</i>	TTI / RGBP400 . 00 / OGBP3 . 10NL / XGBP4 . 00DE / TGBP244 . 00
Add/change base fare only	TTK / FEUR500 . 00
Add/change no base fare	TTK / UNOFARE
Delete base fare, equivalent fare, taxes and total fare	TTK / F
Add/change equivalent fare only	TTK / EUSD850 . 00
Delete equivalent fare only	TTK / E
Add new tax only	TTK / XEUR3 . 92FRSE
Add old tax only	TTK / OEUR2 . 50DESE
Add tax exempt only	TTK / XEXEMPTDE
Update tax exempt only	TTK / X2 - XEXEMPTDE
Delete all new taxes	TTK / X
Delete all old taxes	TTK / 0
Delete specific tax only	TTK / X2
Change tax identifier from new to old for a specific tax	TTK / X3 - 0
Change tax identifier from old to new for a specific tax	TTK / X4 - X
Change tax code, amount and identifier	TTK / X3 - 0USD12 . 51USAP
Add/change total amount only	TTK / TUSD1270 . 50
Update fare field and non-fare field elements in one entry	TTK / FEUR650 . 00 / BY / A30K

Updating the TST Itinerary

Replace TST segments with specified PNR segments **TTU / T1 / S2 , 3**

Displaying the TST History

For all TSTs	TTH
For a specific TST	TTH/T2
History A for a specific TST	TTH/T2A

Removing the PNR Change Flag from the TST

Remove the flag from the only existing TST	TTF
From a specified TST	TTF/T1
From all TSTs	TTF/ALL
Remove the flag and print a ticket	TTP/F

Deleting a TST

Delete the only existing TST	TTE
Delete a TST by a TST number	TTE/T1
Delete selected TSTs by TST number	TTE/T1, 3
Delete all TSTs	TTE/ALL
Delete all infant TSTs	TTE/INF
Delete TSTs for all passengers except infants	TTE/PAX
Delete a TST for selected passengers	TTE/P1, 3, 4
Delete TST 1 and passenger 1 from TST 2	TTE/T1/T2/P1

AMADEUS TICKET CHANGER REISSUE PANEL (TQR)

The following entries are only applicable to users in certain markets.

Displaying a TQR

Display the only existing TQR	TQR
Display a specific TQR by TQR number	TQR/T2

TRANSITIONAL STORED MISCELLANEOUS DOCUMENTS (TSM)

The following entries are only applicable to users in certain markets.

Displaying the TSM

Display a TSM	TQM
Display in panel mode	TQTP
Display in cryptic mode	TQTC
Display a specific TSM:	
by MCO element line number	TQM/L6
by TSM index number	TQM/M2
by passenger association	TQM/P1

Inserting Information in the MCO TSM

Present to	TMI/DIBERIA
Present at	TMI/AMADRID
Airline code	TMI/VIB
List of reason-for-issuance codes	TMI/I?
Reason for issuance	TMI/IL
Type of service	TMI/GHOTEL ACCOMODATION
Additional information/remarks	TMI/HIBERIA PLUS MEMBER
Issued in connection with	TMI/B0751234567890
Bankers rate 1	TMI/K16.5669
Bankers rate 2	TMI/K25.7888
Transitional currency	TMI/UEUR
International indicator	TMI/YI
Add a supplementary name	TMI/Q-ORTEGA LUIS MR TMI/QP2
Add supplementary names	TMI/QP2-4
Change a supplementary name	TMI/Q2-PUIG CANDELA MRS TMI/Q2-P3
Change supplementary names	TMI/Q6-9P7-10
Delete a supplementary name	TMI/Q3
Delete supplementary names	TMI/Q2-4
Delete all supplementary names	TMI/Q
Base fare amount	TMI/F50.00
Base fare amount, reissue	TMI/REUR150.00/WEUR150.00

Base fare amount with equivalent amount	TMI / FCAD70 . 00 / EUSD60 . 00
Base fare amount with tax	TMI / FUSD40 . 00 / XUSD6 . 00US
Base fare amount with equivalent currencies, reissue, no ADC	TMI / RNOK3500 / EGBPEUR / WEUR0
Base fare amount, reissue, with old and new taxes	TMI / REUR1094 . 00 / EGBP / OEUR2 . 40D E / XGBP3 . 92FR / WGBP83 . 92
Net fare amount (<i>market-specific</i>)	TMI / NF - EUR1580 . 00
Total amount	TMI / FUSD60 . 00 / WUSD60 . 00
Total amount with tax	TMI / FGBP52 . 00 / XGBP8 . 20GB / WGBP60 . 20
Total amount with equivalent amount and tax	TMI / FNOK6175 / EEUR797 . 00 / XEUR16 . 52NO / WEUR813 . 52
Total amount with tax, reissue, no ADC	TMI / RHKD600 / OHKD20HK / WHKD0
Total amount with tax, reissue, ADC	TMI / REUR550 . 00 / EGBP / OEUR3 . 50FR / XGBP4 . 45DE / WGBP54 . 45
Total amount with tax and other charges	TMI / FEUR650 . 00 / XEUR5 . 50DE / CEUR50 . 00 / WEUR705 . 50
Total amount with tax, other charges and service charge	TMI / FEUR877 . 00 / XEUR2 . 71DQ / CEUR60 . 00 / SEUR25 . 00 / WEUR964 . 71
Delete all fare field elements	TMI / F
Update multiple TSM fields	TMI / DHILTON / APARIS / GHOTEL ACCOMODATION
Update a TSM field for a specific MCO: by MCO element line number by passenger number by MCO TSM number	TMI / L3 / ALOS ANGELES TMI / P2 / AMIAMI TMI / M2 / ADALLAS
Delete a TSM field	TMI / A
Delete a TSM field for a specific MCO by MCO element line number	TMI / L3 / A
Delete multiple TSM fields	TMI / H / V / B
Delete multiple TSM fields by MCO TSM number	TMI / M2 / V / H
Delete multiple TSM fields by passenger number	TMI / P2 / V / H

Displaying the TSM History

Display the TSM history	TMH
Display the history of a specific TSM	TMH / M2
Display the history by MCO element line number	TMH / L3

AMADEUS BYPASS TICKETING (ATS)

All Amadeus Bypass Ticketing entries must be made in upper-case letters, with the exception of scrolling entries, which must be made using lower-case letters.

Entering and Exiting Bypass Mode

Enter Amadeus bypass mode	1AF / /
Exit Amadeus bypass mode	1 / /
Single bypass entry	1AF / /ATV02

Stock Control

Replace number 12345678 with your agency IATA number.

Display (OP)TAT stock	A96I 12345678
Display (OP)ATB2 stock	A99I 12345678
Display a list of non-issued (OP)TAT tickets	A96L 12345678
Display a list of non-issued (OP)ATB2 tickets	A99L 12345678
Create initial (OP)TAT stock	A96C 12345678
Create initial (OP)ATB2 stock	A99C 12345678
Modify (OP)TAT stock	A96M 12345678
Modify (OP)ATB2 stock	A99M 12345678
Add new (OP)TAT stock (delete continuing)	A96Z 12345678
Add new (OP)ATB2 stock (delete continuing)	A99Z 12345678

Managing the Ticket Images

The countries to which the entry applies are listed within brackets.

Display a list of non-issued ticket images (CZ/SK)	ADO
Cancel a ticket image from the ADO list (CZ/SK)	ADA
Display a list of non-issued ticket images (PT, BE/LU)	ATFW
Cancel a ticket image from the ATFW list (PT, BE/LU)	Type an X in the CMD column
Change the print order of the ticket images in the ATFW list (PT, BE/LU)	Type a P in the CMD column
List issued ticket images not yet included in a cash report (BE/LU, PT, AU, NL, NZ)	ATFI
List issued ticket images included in a cash report (BE/LU, PT, AU, NL, NZ)	ATFH
Display extended ticket data from an ATF display (BE/LU, PT, AU, NL, NZ)	Type a D in the CMD column

ATF Search Options

Date of first ticketed air segment (does not apply to ATFW)	ATFH/D 20JAN06
Passenger name	ATFI/P SMITH
Record locator	ATFI/L ETJ8XN
Date of the original issue (does not apply to ATFW)	ATFH/I 10FEB06
Validating airline	ATFH/C AF
Ticket number, last eight digits (does not apply to ATFW)	ATFH/T 12345675
Ticket delivery office (remote ticketing only, does not apply to ATFW)	ATFI/O 12345675
Satellite ticket printing office	ATFI/S 12345678 F
Cancel an already issued ticket (UK, IT, CZ/SK)	ADA 3028009876 4 UK 12345678/001
Cancel an already issued ticket (BE/LU, PT, AU, NL, NZ, HK)	Type an X in the CMD column of the ATFH or the ATFI display

Print Recovery Entries

These entries apply to the following markets only: AU, HK, NL, NZ, CH

Print a test ticket	ATV01
Display list of ticket images on the print recovery queue	ATV02
Cancel the first ticket image on the print recovery queue	ATV04
Cancel all ticket images on the print recovery queue	ATV04/ALL
Restart the print recovery queue including the last two digits of the next ticket to be printed	ATV05/ /12
Redirect all ticket images to another printer	ATV06/23456/76543

Canceling Unusable Tickets

Cancel one unusable ticket	A811234567890
Cancel five unusable tickets	A811234567890/005

Creating and Displaying Cash Reports

Create a cash report	ADBA
Display the cash report summary	ADBL
Display the cash report summary, starting at a specific date (January 20 2006)	ADBL 200106

Scrolling Entries

These entries must be made using lower-case letters.

Move up	a
Move down	b
Exit a cash report	z

Amadeus Central Ticketing

Printer List

Display printers associated to your terminal and office

TTQLIST

Document Bank

For a list of all existing stock type identifiers, enter HE DOC in the distribution system.

Register ticket stock	TSM/F1/1212123001C5-1000 TSM/F1/1212123001C5-1212124000
Register invoice stock	TSM/IN1/0000000001-2000000000 TSM/IN1/1212123001-1212124000
Register stock and assign an attribute	TSM/F1/1212123001C5-500/P-EB7026 TSM/F1/1212123001C5-1212123500/ P-EB7026
Assign an attribute	TSM/F1/A-50
Register stock and assign multiple attributes	TSM/F1/1212123001C5-500/A-50 /B-1/P-EB7026/S-0001AA TSM/F1/1212123001C5-1212123500 /A-50/B-1/P-EB7026/S-3143RM
Assign multiple attributes	TSM/F1/A-50/B-1/S-0001AA
Display the document bank	TSD
Display the document bank of a remote location	TSD/STNCE1A0900
Display a stock reference	TSD/F1
Display all stock for a specific stock type	TSD/F
Register unallocated stock	TSM/F/1212120401C2-200 TSM/F/1212120401C2-1212120600
Allocate stock from unallocated stock	TSM/F1/1
Allocate new stock, delete previous allocated stock	TSM/F1/1212122001C1-1000/X TSM/F1/1212122001C1-1212123000/X
Allocate new stock, void previous allocated stock	TSM/F1/1212122001C1-1000/V TSM/F1/1212122001C1-1212123000/V
Allocate new stock, update attributes, void previous stock	TSM/F1/1212122001C1-500/P- AB4321/A-50/B-2/V TSM/F1/1212122001C1-1212122500 /P-AB4321/A-50/B-2/V

Allocate stock from unallocated stock, unallocate previous stock	TSM/F1/2/U
Adjust allocated stock backwards	TSN/F1/423
Adjust next number to print, delete unused documents	TSN/F1/203/X
Adjust next number to print, void unused documents	TSN/F1/203/V
Remove a stock reference of allocated stock	TSX/F1/X
Remove an unallocated stock range	TSX/F/2
Remove a stock reference, unallocate the stock range	TSX/F1/U
Remove a stock reference, void the stock range	TSX/F1/V
Delete all stock ranges for a stock type (no stock currently allocated)	TSX/F/ALL
Delete all allocated and unallocated stock ranges for a stock type	TSX/F/ALL/X

Sales Reports

Summary sales period report	TJS
Item sales period report (BSP)	TJI
Weekly ARC report (ARC)	TJI
Daily report	TJD
Query report	TJQ
Cross-reference report	TJX
Consolidated sales report list <i>This entry is market-specific.</i>	TJL
Transaction report, from the query report	TJT/I-3218
Transaction report from the query report, for another office	TJT/I-2247/SOF-BKKLT2105
Transaction report, by ticket number	TJT/TK-4510000035
Net remit report	TJN

Sales Report Options

All agents in another office	TJD/SOF-NYCUS2100
All offices sharing the same IATA (agency) number	TJI/SAN
Specific agent sign in your office	TJQ/SAS-0801CM
All agents in your office	TJS/SOF
Specific agent sign in a remote office	TJI/SAS-0801CM/P-NYCUS2100
Alternative currency	TJD/C-USD
Report for a specific date	TJD/D-13DEC
Display a closed sales report by period (TJI and TJS only)	TJI/H-2
Display a closed sales report by report number (TJI and TJS only)	TJI/HNU-596
Report for all agents in your office for a specific date (TJI in the US only)	TJI/SOF/D-27OCT
Report for all documents issued using an incentive ticketing method (TJI and TJQ only)	TJI/N
Report for all documents issued on specific pre-printed airline stock	TJD/T-LH
<i>The following options apply for TJQ and TJN only.</i>	
Report for a specific date range	TJQ/D-12MAY15MAY
Document or sequence number	TJQ/F-1234567890
Group of transaction types	TJQ/QTX-SALE
Transaction type	TJQ/QTC-TKTB
Transaction type and date	TJQ/QTC-TKTB/D-15MAY
Domestic (DOM) or international (INT) sales indicator	TJQ/QSI-DOM
Form of payment	TJQ/QFP-CC
Credit card company	TJQ/QCC-CA
Validating airline, neutral stock (TJN, TJQ and TJI only)	TJQ/QVP-BA
Report of voided documents, for the current sales period	TJQ/V
Report of voided documents, for a specific date range	TJQ/V-15DEC30DEC
Report of voided documents, for a specific date	TJQ/V-19FEB19FEB
Report in reverse order	TJQ/R
Report for a specific client code	TJQ/QCL-128530
Cross-reference report, invoice numbers and their associated ticket numbers	TJX/XIT
Cross-reference report, ticket numbers and their associated stock control numbers	TJX/XTS
Cross-reference report, stock control numbers and their associated ticket numbers	TJX/XST

Cross-reference report, find the stock control number for a specific ticket	TJX/XTS-1234567890
Cross-reference report, find the ticket number for a specific stock control number	TJX/XST-1234567890
Cross-reference report, find the invoice number for a specific ticket number	TJX/XTI-1234567890
Cross-reference report, find the ticket number for a specific invoice number	TJX/XIT-1234567890
Cross-reference report in reverse order	TJX/R

Closing a Sales Report in Practice Training

Close a sales report	TRCS
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Print Queue

Display print queue A1	PQD/A1
Display the print queue for a remote office	PQD/A1/STMIALT0105
Open print queue	PQO/A1
Close print queue	PQC/A1
Rearrange the print queue, move item 7 to position 2	PQR/A1/7/2
Delete items 2 to 7 from print queue F2	PQX/F2/2-7
Delete all items from print queue A2	PQX/A2/ALL
Transfer all items from print queue A2 to A1	PQT/A2/A1
Print a specific item on the print queue next	PQN/A2/6

You can also use the PQO, PQC, PQR, PQN, PQT and PQX entries for remote offices.

Printer Status

As a host office you can use all TZ entries for a satellite office by adding the /ST option to the end of your entry.

Display the ticket delivery mechanism	TZD
Stop the ticket delivery mechanism	TZSTOP
Start the ticket delivery mechanism	TZSTART
Purge the existing item from the ticket delivery mechanism	TZPURGE
Nothing printed	TZPURGE/XREF-NONE
For a specific printer address, nothing printed	TZPURGE/SA2520/XREF-NONE
Last physically printed stock control number	TZPURGE/XREF-1234567890
For a specific printer address, last physically printed stock control number	TZPURGE/SA2520/XREF-1234567890

Reprint the existing item in the ticket delivery mechanism	TZREPRINT
Nothing printed	TZREPRINT / XREF - NONE
For a specific printer address, nothing printed	TZREPRINT / SA2520 / XREF - NONE
Last physically printed stock control number	TZREPRINT / XREF - 1234567890
For a specific printer address, last physically printed stock control number	TZREPRINT / SA2520 / XREF - 1234567890
Recover the item from the ticket delivery mechanism	TZRECOVER / 4
Recover the item from the ticket delivery mechanism for a specific printer address	TZRECOVER / SA2520 / 4
Display the ticket delivery mechanism for a satellite office	TZD / STTY0JL2200

Registering Documents Manually

Register a manual ticket sale from a PNR for a specific FH and send an AIR to back office and override back office interface	TRMD / TKTM TRMD / TKTM / L8 TRMD / TKTM / ZA TRMD / TKTM / ZX
Register an MCO from a PNR	TRMD / MCOM
Register an MCO from a PNR, for a specific FH	TRMD / MCOM / L8
Register a manual ticket sale at a satellite office (<i>US only</i>)	TRMD / TKTM / STNYCE42345
Register a full refund from the PNR	TRMD / RFND
Register a full refund from the PNR for a specific FH	TRMD / RFND / L8
Register a full refund from the PNR (<i>US only</i>)	TRMD / RENM
Register a full refund from the PNR for a specific FH (<i>US only</i>)	TRMD / RENM / L8
Cancel a sale from a PNR	TRDC
Cancel a sale from a PNR for a specific FH	TRDC / L8
Cancel an item from the query report	TRDC / 3
Cancel multiple items from the query report	TRDC / 1, 3, 6 TRDC / 1 - 3 TRDC / 1, 3 - 6
Cancel a sale by document number (<i>market-specific</i>)	TRDC / TK - 1234567890
Reinstate a canceled sale from the PNR (<i>market-specific</i>)	TRDR
Reinstate a canceled sale for a specific FH (<i>market-specific</i>)	TRDR / L8
Reinstate a canceled sale from the query report (<i>market-specific</i>)	TRDR / 4

Reinstate multiple canceled sales from the query report (<i>market-specific</i>)	TRDR / 1 , 3 , 6 TRDR / 1 - 3 TRDR / 1 , 3 - 6
Reinstate a canceled sale by document number (<i>market-specific</i>)	TRDR / TK - 1234567890

Registering Documents with the Proforma Method

For more information on how to fill in a proforma mask, enter HEPROFORMAMASK in the distribution system.

Display a list of proforma documents available to your office	TVL
Display a proforma mask by proforma code	TV / MCODE
Display a proforma mask by proforma number	TV / 7

Sale Type Codes

Canceled sale (canceled same day as issue)	CANX
Canceled sale with reversal (canceled after day of issue)	CANR
System voids, electronic ticket rejection	CANN
Canceled proforma document	CANP
Manual MCO sale	MCOM
Automated MCO sale	MD50
Manual PTA document	PTAM
Automated ticket sale (OP)TAT	TKTA
Automated ticket sale (OP)ATB	TKTB
Manual ticket sale (OP)TAT	TKTM
Electronic ticket sale	TKTT
Tour order document	TORM

Refund Type Codes

Manual refund (US only)	RENM
Manual and automated refund	RFND

Adjustment Type Codes

Agency credit memo	ACMA
Travel agents automated deduction (US only)	TAAD
Agency debit memo	ADMA
Commission recall statement	RCMS

Inventory Type Codes

Canceled non-issued (OP)TAT ticket	CANX
Canceled sale with reversal (canceled after the document has been reported to the BSP/ARC)	CANR
Canceled system generated logical ticket number (ATB)	CANN
Printed stock control number (in the case of refunded or exchanged flight coupons of an electronic ticket)	PSCN
Canceled non-issued (OP)ATB stock control coupon	VSCN
Regenerated stock control number (in the case of reprinted ATB audit, agent or passenger coupons)	RSCN
Boarding pass	BPAS

AMADEUS REMOTE TICKETING

Sending a Document Print Request to a Remote Site

Ticket print using the Amadeus Office ID (not the US)	TTP/STMILIG2100
Ticket print using the distribution profile record ID	TTP/STIBM5
MCO print	TTM/STMILIG2100 TTM/STIBM5
Invoice print	INV/IBM5
Itinerary print	IBP/IBM5
Duplicate invoice	IBP/D/IBM5
Duplicate itinerary	IEP/D/IBM5
Ticket, invoice and duplicate itinerary	TTP/IBP/D/IBM5
Boarding pass	BPA/IBM5
Ticket and invoice	TTP/INV/IBM5
Ticket, MCO and invoice	TTP/TTM/INV/IBM5

Creating the Document Bank for a Remote Site

Register ticket stock numbers for a remote site	TSM/F1/1234567890C5-1234568300/ST NYCUS2101
Register invoice stock numbers for a remote site	TSM/IN1/1234567890-1234569000/ST NYCUS2101
Register ticket stock numbers with attributes for a remote site	TSM/F1/1234567890C5-1234568300/P-EB7026 /B-2/STNYCUS2101

The Distribution Profile Record (DPR)

Create a DPR with split-coupon distribution	DSCA / IBM5 / NYCUS2101S - F1 - CR / NYCUS2102H - F3 - UIF
Create a DPR with all coupons to the same location	DSCA / IBM5 / NYCUS2101S - E1 - *
Create a DPR with (OP)ATB ticket, invoice, no specific printer, no split coupons	DSCA / IBM5 / NYCUS2101B - TKT - E1 - * / NYCUS2101B - INV
Create a DPR with (OP)ATB ticket, invoice, no specific printer, split coupons	DSCA / IBM5 / NYCUS2103S - TKT - E1 - CR / NYCUS2102H - TKT - E1 - UIF / NYCUS2102H - INV
Display all DPRs for your office	DSCD
Display a specific DPR	DSCD / IBM5
Delete a specific DPR	DSCX / IBM5
Delete all DPRs for your office	DSCX

Sales Reports at Remote Sites

The entries below give sales reports for all agents.

Sales report for host and all satellite and TDO offices	TJS / SOF
Sales report for host and all satellite and TDO offices, specific date	TJI / SOF / D - 210CT
Sales report for all satellite offices	TJD / SOF / P
Sales report for all TDO offices (not for TJS)	TJQ / SOF / 0
Sales report for specific satellite office	TJX / SOF / P - BKKLT2105
Sales report for specific branch or remote office	TJN / SOF - BKKLT2105
Transaction report (from the query report) for specific branch or remote office	TJT / I - 224 / SOF - BKKLT2105
Consolidated report list for specific branch or remote office (<i>market-specific</i>)	TJL / SOF - BKKLT2105

ACCOUNTING

The term *Amadeus Interface Record* used in this section refers to both *Accounting Amadeus Interface Records* and *Information Management Records (IMRs)*, unless otherwise noted. For example, the entry *BD* lists all *Accounting Amadeus Interface Records* and *IMRs* on the queue.

Listing and Displaying Amadeus Interface Records

List the Amadeus Interface Records on the applications queue	BD
List the Amadeus Interface Records starting with a specified sequence number	BD0100000123
List the Amadeus Interface Records created on a specific date	BD27MAR
List incomplete Amadeus Interface Records	BDTK
List transmitted Amadeus Interface Records created on a specific date	BL27MAR
Display a count of untransmitted Amadeus Interface Records	BC
List a specific Amadeus Interface Record (by sequence number)	BI1234567890
Void an Amadeus Interface Record (by sequence number)	BV1234567890
Restore a voided Amadeus Interface Record (by sequence number)	B07644567890
Display the status of the Amadeus Interface Record applications queue	BB

Transmitting and Retransmitting Amadeus Interface Records

Start the transmission of all the Amadeus Interface Records on the applications queue and of the newly created Amadeus Interface Records	BASTART
Stop the transmission of the Amadeus Interface Records	BSSTOP
Transmit all the Amadeus Interface Records on the queue for a specified IATA number	BA80498736
Transmit all the Amadeus Interface Records on the queue for a specified office ID	BANYCUS2101
Transmit all the Amadeus Interface Records on the queue, created on a specific date	BA27MAR
Retransmit all the Amadeus Interface Records on the queue, created on a specific date	BR27MAR
Transmit or retransmit a specific Amadeus Interface Record on the queue (by sequence number)	BR1234567890
Transmit or retransmit the specified Amadeus Interface Records on the queue (by sequence number)	BR1234567890-1234567892

Creating Accounting Amadeus Interface Records

Create an accounting Amadeus Interface Record without sending a ticketing Amadeus Interface Record to a ticket server	TTP/BTK
Create an accounting Amadeus Interface Record without issuing any MCO documents	TTM/BTK/L5

Creating IMRs

From a retrieved PNR and send to the back-office system	BT
From a retrieved PNR, and redisplaying the PNR	BT/RT
From a retrieved PNR, specified passengers and air segments	BT/P2, 4/S3-5
For specified auxiliary (non-air) segments	BT/A3-5, 8
Create an IMR and send to shadow location	BT/H5

Shadow and Mirror Process

Generate an Amadeus Interface Record to a shadow destination on demand	TTP/H1
Generate a mirror Amadeus Interface Record/IMR with the FK element (from a retrieved PNR)	FKMIAUS2M01/LAXUS2CTS/LONUF2100
Retransmit Amadeus Interface Records to primary and shadow destination	BR1302165310/H1
Retransmit Amadeus Interface Records to shadow destination only	BR1302165310/I1
Retransmit Amadeus Interface Records to primary and mirror destination	BR1302165310/M1
Retransmit Amadeus Interface Records to mirror destination only	BR1302165310/R1
Retransmit Amadeus Interface Records to shadow or mirror destination by FG element line number	BR/L12

Amadeus Electronic Ticketing

Issuing Electronic Tickets

Override the system default and print a paper ticket	TTP/PT
Override the system default and issue an electronic ticket	TTP/ET
Issue an electronic ticket for a specific TST	TTP/T2/ET
Issue an electronic ticket for specific segments	TTP/S3-4/ET
Override the TST fare condition to print a paper ticket	TTP/0PT
Override the TST fare condition to print an e-ticket	TTP/0ET
Revalidate an electronic ticket (short entry) <i>This entry is airline specific.</i>	TTP/ETRV
Revalidate an electronic ticket (long entry)	TTP/ETRV/L10/S3/E3-4
Print a paper ticket from an active ET record	TWP
Print a paper ticket from an active ET record, using a specific stock range	TWP/XE1

Displaying ET Records

From a retrieved PNR	TWD
By PNR line number	TWD/L4
By phone number, date, and name	TWD/VC0/ORG999888777/20AUG- BUCKMAN/ROBERT
By frequent traveler number and date	TWD/VC0/FTI 12345678/20AUG
By form of payment, date, and name	TWD/VC0/FOPCCAX37144963311004/2 0AUG-BUCKMAN/ROBERT
By ticket number	TWD/TKT 005-1234567890
By flight number, trip, and name information	TWD/VXX/FLT477/20AUGMIALAX -BUCKMAN/ROBERT
From a list of ET records	TWD/3
Redisplay an ET record	TWDRT
Redisplay the list of ET records	TWDRL
By FOID	TWD/VLA/FOID-FF12345678
Display an old ET record from a new ET record	TWD/0*
Display the history of the active ET record	TWH

Original Issue

Display the FO line automatically	FO* 16
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Amending ET Record Status

The following entries are airline specific.

Amend an ET record status from the ET record display	TWX/REVERT
Amend an ET record status from the sales report	TWX/REVERT/I-035

Airline Office Functions

Force back airport control from the airline's DCS in preparation for servicing an ET	TWA/FCS/E1-2/S-0/Z-CHECK AVAILABILITY OF COUPONS
Update the status of coupon 2 to exchanged (E)	TWA/FCS/E2/S-E/Z-SYSTEM ERROR
Update the status of coupon 1 to flown (F) (replace YY by the two-character airline code)	TWA/FCS/E1/S-F/CCYY/FN01 /DF01MAR05/CSY/RTSYDHKG/Z-PAX UPLIFTED PRIOR TO TKT
Update the status of coupon 2 to refunded (R)	TWA/FCS/E2/SR/Z-SYSTEM ERROR
Update the status of coupon 1 to suspended (S)	TWA/FCS/E1/S-S/Z-PENDING INVESTIGATION
Update coupon 1 status to open (O) (entry valid only when the current status is suspended.)	TWA/TWA/FCS/E1/S-0/Z-PAX CLEARED TO TRAVEL

Control Desk Functions

Force an update to the status of an e-ticket coupon (see also Airline Office functions)	TWC/FCS/E2-4,6/S-0/Z-FREE-FLOW TEXT
Force coupon transmission	TWC/TWC/FCT/E2/Z-FREE-FLOW TEXT
Lock all e-tickets for a specific flight	TWC/ELL/VBA/BA352/19JUN/LHR/NCE
Unlock all e-tickets for a specific flight	TWC/ELU/VBA/BA354/20JUL/NCE/LHR
Lock the currently displayed e-ticket	TWC/ELL
Unlock the currently displayed e-ticket	TWC/ELU
Lock an agency	TWC/AGL/VBA/NCEAX2106/87654321
Unlock an agency	TWC/AGU/VBA/NCEAX2106/87654321
Add an office to the Amadeus Electronic Ticketing Server	TWC/ACD/VBA/NCEAX2106
Remove an office from the Electronic Ticketing Server	TWC/RCD/VBA/98765432
Add an e-ticket boarding point	TWC/ABP/VBA/MDI/BLHR/DII
Remove an e-ticket boarding point	TWC/RBP/VBA/MDI/BLHR/DII

Display a boarding point	TWC /DBP/VBA/MDI/BLHR/DII
Add an e-ticket routing	TWC /ART/VBA/MDI/BLHR/ONCE/S-19JUN06/E-24DEC06
Remove an e-ticket routing (with immediate effect)	TWC /RRT/VBA/MDI/BLHR/ONCE

Canceling ET Records

Cancel the active ET record (void the electronic ticket)	TWX
Cancel the ET record in the sales report, after system timeout	TWX/N

Refunding Electronic Tickets

Refund the ticket for the active ET record	TWREF
Reprint an ET-REA	TWR/REA

Amadeus Invoice

Display an individual basic invoice	INVD
Display an individual extended invoice	INED
Display a single basic invoice for all passengers	INVDJ
Display a single extended invoice for all passengers	INEDJ
Print an individual basic invoice for each passenger	INV
Print an individual extended invoice for each passenger	INE
Print a single basic invoice for all passengers	INVJ
Print a single extended invoice for all passengers	INEJ
Print a single invoice for all passengers in TST 3	INVJ/T3
Print invoice for specific segments and passengers	INV/S2,4/P1-3
Print non-air segments only	INV/A*
Print air segments only	INV/S*
Print an invoice in a specific language	INV/LP FR
Print a copy	INV/COPY 1234567890
Overwrite a credit card number with 'CREDIT CARD'	INV/CREDIT
Redisplay the PNR after printing	INV/RT
Enter a manual invoice number	INV/MI 1234567890
Override a time preference	INV/T012
Print an invoice with hotel terms	INE/HT
Print an invoice for all adults and children	INV/PAX
Print an invoice for infants only	INV/INF
Print an invoice for an adult passenger only	INV/PAX/P1
Alternate date	INV/OD23MAR05
Print an invoice for MCO element on line 4	INV/L4
Print an invoice for all MCO elements	INV/L*
Inhibit Amadeus Interface Record transmission	INV/ZX
Override the Amadeus Interface Record transmission setting, when your office is set to No	INV/ZA
Print an invoice with fare price override	INV/FYBULK/EBULK/XBULK/TBULK
Print an invoice with fare price override, specified amount	INV/FY100.00/X10.00/T110.00
Print an invoice, and ignore FY element	INV/NFY

Print an invoice with no fare	INV/NO FARE
Print an invoice with no fare, overriding base fare and tax	INV/NOFARE*YUSD1500.00*X F17.00
Print an invoice without VAT	INV/VAT
Override default VAT (<i>not the US</i>)	INV/VAT 18.25
Override GST (CA only)	INV/GST
Duplicate an invoice on a specific printer	INV/D SA1234
Print an invoice specifying the printer address	INV-SA1234
Print an invoice in a remote location	INV-NYCUS2101
Duplicate an invoice in a remote location	INV/D NYCUS2101
Print an invoice on a specific printer and duplicate the invoice in a remote location	INV-SA1234/D NYCUS2101
Print an invoice together with the tickets	TTP/INV
Print an invoice together with the tickets, and duplicate the invoice on a specific printer	TTP/INV/D SA1234
Stop the invoice print queue (<i>Amadeus Central Ticketing users only</i>)	NI INV SA0136 STOP
Start the invoice print queue (<i>Amadeus Central Ticketing users only</i>)	NI INV SA0136 START
Send an invoice to the Amadeus Fax queue	INV-FAX
Fax an invoice with the country code and the fax number	INV-FAX-FR492947200
Fax an invoice with an APF element in the PNR	INV-FAXA
Fax an invoice with a nickname	INV-FAXN-JOHN
Send an invoice to the Amadeus Email queue	INV-EML
E-mail an invoice to a specified address	INV-EML-MRYAN@AOL.COM
E-mail an invoice with an APE element in the PNR	INV-EMLA
E-mail an invoice with a nickname	INV-EMLN-MARY
Combine ticket print with the invoice fax option	TTP/INV-FAX-FR492947200
Combine ticket print with the invoice e-mail option	TTP/INV-EMLN-MARY

Accounting Information Element

Enter an account number with passenger association	AIANDEC00129/P2
Enter a cost center with segment association	AICCDV123/S4
Enter a client reference	AICRDECD12459745
Enter an IATA company number	AIICDEC038FR
Combination entry	AIANDEC001029/CCDV123/IC DEC038FR

Displaying Issued Invoice Numbers

See Document Bank on page 143.

Billing and Mailing Addresses

See Billing Address on page 40.

Amadeus Itinerary

Display one basic itinerary for all passengers	IBD
Display one extended itinerary for all passengers	IED
Print a separate basic itinerary for each passenger	IBP
Print a separate extended itinerary for each passenger	IEP
Print basic itinerary for all passengers in same PNR	IBPJ
Print extended itinerary for all passengers in same PNR	IEPJ
Print an itinerary for specific segments and passengers	IBP/S2,4/P1-3
Print an Amtrak segment	IBP/SP2V
Print an itinerary in a specific language	IBP/LP FR
Include customized remark number 1	IBP/M 1
Time preference	IBP/T0 12
Print an itinerary with hotel terms	IEP/HT
Print an itinerary specifying the printer address	IBP-SA1234
Print an itinerary specifying the printer number	IBP-3
Print an itinerary in a remote location	IBP-NYCUS2101
Print a duplicate itinerary at a specified printer address	IBP/D SA1234
Print a duplicate itinerary in a remote location	IBP/D NYCUS2100
Print an itinerary together with tickets	TTP/IBP
Print an itinerary together with tickets, and duplicate the itinerary on a specific printer	TTP/IBP/D SA1234
Send an itinerary to the Amadeus Fax queue	IBP-FAX
Fax an itinerary with the country code and the fax number	IBP-FAX-FR492947200
Fax an itinerary with an APF element in the PNR	IBP-FAXA
Fax an itinerary with a nickname	IBP-FAXN-JOHN
Send an itinerary to the Amadeus Email queue	IBP-EML
E-mail an itinerary to a specified address	IBP-EML-MRYAN@AOL.COM
E-mail an itinerary with an APE element in the PNR	IBP-EMLA
E-mail an itinerary with a nickname	IBP-EMLN-MARY
Combine ticket print with the itinerary fax option	TTP/IBP-FAX-FR492947200
Combine ticket print with the itinerary e-mail option	TTP/IBP-EMLN-MARY
<i>Amadeus Central Ticketing users only:</i>	
Stop the itinerary print queue	NI ITN SA0136 STOP
Start the itinerary print queue	NI ITN SA0136 START

ATB MINI-ITINERARIES

Print an ATB mini-itinerary	IMP
Print an ATB mini-itinerary and ticket	TTP/IMP
Print an ATB mini-itinerary for specific passengers	IMP/P1-3,5
Print an ATB mini-itinerary for specific TSTs	IMP/T3-4
Print an ATB mini-itinerary for specific segments	IMP/S3,6-8
Print an ATB mini-itinerary for an alternate date (US only)	IMP/OD22MAR05
Print an ATB mini-itinerary in a specific language	IMP/LP FR

REMARKS

Remarks Entered in the PNR

Combined invoice and itinerary remark	RII FREE-FLOW TEXT/P1/S3
Itinerary remark	RIR FREE-FLOW TEXT/P1/S3
Invoice remark	RIF FREE-FLOW TEXT/P1/S3
ATB mini-itinerary remark	RIZ FREE-FLOW TEXT/P1
Filler strip remark	RIZ FREE-FLOW TEXT/P1
E-ticket itinerary receipt (ITR) remark	RIZ FREE-FLOW TEXT/P1
Positive invoice adjustment remark for air segments	RIA USD230.00-F FREE-FLOW TEXT
Negative invoice adjustment remark for non-air segments (miscellaneous)	RIA USD-20.00-M FREE-FLOW TEXT
Positive adjustment remark for non-air segments (hotel)	RIA USD200.00-H
Positive adjustment remark for non-air segments (car)	RIA USD200.00-C
Service fee	RIS USD25.00-FREE-FLOW TEXT
Refund	RIS USD-25.00-FREE-FLOW TEXT
Positive override of invoice total amount	RIT USD340.00
Negative override of invoice total amount	RIT USD-340.00
Form of payment for auxiliary segments	RIU CHECK/P3
Add or change message lines	6/M1-3,5
Delete message lines	6/M
Change a free-flow remark on line number 6	6/NO VISA REQUIRED

Remarks from the Office Profile

Include all combined invoice and itinerary remarks	RIO
Include specific combined invoice and itinerary remarks	RIO/M1 , 3-5 , 1/S3-4/P2
Include all itinerary remarks	RIM
Include specific itinerary remarks	RIM/M1 , 3-5 , 1/S4-5/P4
Include all invoice remarks	RIP
Include specific invoice remarks	RIP/M1 , 3-5 , 1/S3-4/P1
Include an agency billing information remark	RIB/P1
Include a due date information remark	RID/P2
Include billing and due date information remarks, and all invoice remarks	RIC
Include billing and due date information remarks, and specific invoice remarks	RIC/M15-17
Add or change message lines	6/M1 -3 , 5
Delete message lines	6/M

OFFICE PROFILE

Display your own office profile	PV
Display the office profile for another office	PV/NYCUS2100
Display the office profile by IATA number	PV/12345678
Display the office profile by AMID number	PV/069189
Display the invoice and itinerary messages section	PV/M
Update the due date invoice message, line 2	PVU/D02-FREE-FLOW TEXT
Update the billing address invoice message, line 1	PVU/BI1-FREE-FLOW TEXT
Update the automatic invoice/itinerary message, line 1	PVU/V01-FREE-FLOW TEXT
Update the customized invoice/itinerary message, line 3	PVU/C03-FREE-FLOW TEXT
Display the general section	PV/G
Update the free-flow text, line 1	PVU/F01-FREE-FLOW TEXT
Delete an office profile remark line	PVU/F01 -

E-TICKET ITINERARY RECEIPTS (ITRS)

This functionality is market/airline specific and is therefore not available to all agents.

Print an individual ITR for each passenger	ITR
Print an ITR for specific passengers	ITR/P1 , 3-5
Print an ITR specifying FB element (line number 10)	ITR/L10
Print an ITR in a specific language	ITR/LP FR
Print an ITR specifying the printer address	ITR-SA1234
Print an ITR in a remote location	ITR-NYCUS2101
Print an ITR together with the tickets	TTP/ ITR
Fax an ITR with the country code and the fax number	ITR-FAX-FR492947200
Fax an ITR with an APF element in PNR	ITR-FAXA
Fax an ITR with a nickname	ITR-FAXN-JOHN
E-mail an ITR to a specified address	ITR-EML-MRYAN@AOL.COM
E-mail an ITR with an APE element in the PNR	ITR-EMLA
E-mail an ITR with a nickname	ITR-EMLN-MARY
Combine ticket print with the ITR fax option	TTP/ ITR-FAX-FR492947200
Combine ticket print with the ITR e-mail option	TTP/ ITR-EMLN-MARY
Combine ticket and invoice print with the ITR e-mail option	TTP/ INV/ ITR-EMLA
Print a copy of a previously issued ITR	ITR/COPY

Amadeus Fax

To register for this product, contact your local NMC.

Sending a Document by Fax

See *Amadeus Invoice* on page 157.

See *Amadeus Itinerary* on page 161.

See *E-Ticket Itinerary Receipts (ITRS)* on page 164.

Creating and Sending Faxes

(ENTER) indicates that you must press Enter to move to the next line.

Send a free-flow text fax message	WMP (ENTER) FAX FR492947200; (ENTER) FREE-FLOW TEXT (ENTER) LLLL/SEND
Create a fax message, append an invoice or itinerary, and send	WMP (ENTER) FAX FR492947200; (ENTER) FREE-FLOW TEXT (ENTER) LLLL/SEND/APPEND-1
Send a free-flow text fax message using a nickname	WMP (ENTER) FAXN JOHN; (ENTER) FREE-FLOW TEXT (ENTER) LLLL/SEND
Send a message to multiple numbers	WMP (ENTER) FAX FR492947200, (ENTER) TLXN JACK, (ENTER) FAX UK1711234567; (ENTER) FREE-FLOW TEXT (ENTER) LLLL/SEND
Request a delivery notification	WMP (ENTER) FAX FR492947200; (ENTER) /NTF (ENTER) FREE-FLOW TEXT (ENTER) LLLL/SEND
Include alternate numbers	WMP (ENTER) FAX UK1711234567 (ENTER) /ALT (ENTER) FAX UK1711234566; (ENTER) FREE-FLOW TEXT (ENTER) LLLL/SEND

Send to an individual	WMP (ENTER) FAX FR492947200; (ENTER) /ATTN MR GREENE (ENTER) FREE-FLOW TEXT (ENTER) LLLL/SEND
Fax Amadeus display	WM /FWD/FAX FR492947200/AN08JANPARNCE
Store Amadeus display in Amadeus Fax queue	WM /GET/AN08JANPARNCE
Display a pending message	WM /MSG-P
Resume the creation of a stored message	WM /RESUME
Cancel a stored message	WM /CANCEL
Send a stored message	WM /SEND
Save a stored message in the Amadeus Fax queue	WM /SAVE
Load a saved message from the Amadeus Fax queue	WM /LOAD-2
Retrieve a saved message from the Amadeus Fax queue	WM /FIND/2
Delete a saved message from the Amadeus Fax queue	WM /DELETE/2

Creating and Managing Nicknames

The entries below are used to manage the agent nickname list. To manage the office nickname list, replace NIC with NICO.

Define a nickname	WM /ADD/NIC/FAX/JOHN/FR492947200
Display a nickname list	WM /DIS/NIC
Delete a nickname	WM /DEL/NIC/FAX/JOHN
Define a nickname with several numbers	WM /ADD/NIC/FAX/MARKETING/ FAX FR493637588, (ENTER) FAX FR493637589, (ENTER) FAX FR493637590, (ENTER)
Add an element to a nickname	WM /ADD/NIC/FAX/JACK/ FAX FR492947172
Update an element within a nickname	WM /CHA/NIC/FAX/JACK/4/ FAX FR492947172
Delete an element from a nickname	WM /DEL/NIC/FAX/JACK/ FAX FR492947172

Managing the Amadeus Fax Queue

Display an agent queue index	WM/MSG
Display an agent queue index for a different agent	WM/MSG/12345A12
Display an office queue index	WM/MSG/0
Display an agent message	WM/MSG-2
Display an office message	WM/MSG-2/0
Display the next agent message from a queue	WMN
Display the next office message from a queue	WMNO
Redisplay the last agent message from a queue	WML
Redisplay the last office message from a queue	WMLO
Delete an agent message	WM/DEL/MSG-2
Delete an office message	WM/DEL/MSG-2/0
Delete a range of agent messages	WM/DEL/MSG-01-15
Delete a range of office messages	WM/DEL/MSG-01-15/0
Delete all agent messages	WM/DEL/MSG-ALL
Delete all office messages	WM/DEL/MSG-ALL/0
Display the message count	WM/ELN
View an agent outbound message queue (LOG)	WM/LOG
View an agent pending message in the LOG	WM/PND-1
View an agent message from a specific LOG	WM/LOG-1/MSG-1
Print an agent message	WM/PRT/MSG-4
Print an office message	WM/PRT/MSG-4/0
Set the sorting order of the agent queue index	WM/ORD/TOP WM/ORD/BOT
Set the sorting order of the office queue index	WM/ORDO/TOP WM/ORDO/BOT
Display statistics at the agent sign or terminal level	WM/HST
Display statistics at the office level	WM/HST/0

Fax Header Options

The entries below are used to manage agent message headers. To manage office message headers, replace HDR with HDRO (this does not apply to the /ON and /OFF options).

Create a message header including free-flow text	WM/ADD/HDR/FAX/GREETING/THANK YOU FOR CHOOSING HAPPY HOLIDAYS TRAVEL
Include a logo in the header	WM/ADD/HDR/FAX/WELCOME LETTER//LOGO LOGO NAME
Display a list of headers	WM/DIS/HDR
Delete a header	WM/DEL/HDR/FAX/GREETING

Activate a header	WM/HDR/ACT/FAX/GREETING
Deactivate a header	WM/HDR/INA/FAX/GREETING
Turn the header function on	WM/HDR/ON
Turn the header function off	WM/HDR/OFF

Amadeus Email

Sending a Document by Email

See *Amadeus Invoice* on page 157.

See *Amadeus Itinerary* on page 161.

See *E-Ticket Itinerary Receipts (ITRS)* on page 164.

Creating and Sending Emails

If your terminal does not support the @ symbol, enter the letters 'AT' instead. For example: MRYAN AT AOL.COM. For terminals that do not support the _ (underscore) symbol, enter the letter 'U' instead. For example: JOHN U SMITH@AMADEUS.NET.

A space before and after the 'AT' and the 'U' is mandatory. (ENTER) indicates that you must press Enter to move to the next line.

Send an e-mail message with free-flow text	WMP (ENTER) EML MRYAN@AOL.COM; (ENTER) FREE-FLOW TEXT (ENTER) ON MANY LINES (ENTER) LLLL/SEND
Send an e-mail message to multiple e-mail addresses	WMP (ENTER) EML MRYAN@AOL.COM; (ENTER) EML JSMITH@MAIL.COM; (ENTER) EML FPETERS@AOL.COM; (ENTER) FREE-FLOW TEXT (ENTER) LLLL/SEND
Send an e-mail message with free-flow text specifying the title	WMP (ENTER) EML MRYAN@AOL.COM; (ENTER) /TITLE YOUR TITLE HERE (ENTER) FREE-FLOW TEXT (ENTER) LLLL/SEND
Create an e-mail message, append an invoice or itinerary, and send	WMP (ENTER) EML MRYAN@AOL.COM; (ENTER) FREE-FLOW TEXT (ENTER) LLLL/SEND/APPEND-1
Send an e-mail message with free-flow text using a nickname	WMP (ENTER) EMLN MARY; (ENTER) FREE-FLOW TEXT (ENTER) LLLL/SEND

Send e-mail messages between Amadeus Email users	WMP (ENTER) AMD 00009268 (ENTER) TEXT DESTINED FOR (ENTER) AMADEUS E-MAIL USER (ENTER) NO 00009268 (ENTER) FREE-FLOW TEXT (ENTER) LLLL/SEND
Send an e-mail message and save a copy in the Amadeus Email queue	WMP (ENTER) EML MRYAN@AOL.COM; (ENTER) FREE-FLOW TEXT (ENTER) LLLL/SEND/CPY
Create an e-mail message and store temporarily	WMP (ENTER) EML MRYAN@AOL.COM; (ENTER) FREE-FLOW TEXT (ENTER) LLLL
Display the pending message	WM/MSG-P
Resume the creation of a stored message	WM/RESUME
Cancel a stored message	WM/CANCEL
Send a stored message	WM/SEND
Save a stored message in the Amadeus Email queue	WM/SAVE
Load a saved message from the Amadeus Email queue	WM/LOAD-2
Retrieve a saved message from the Amadeus Email queue	WM/FIND/2
Delete a saved message from the Amadeus Email queue	WM/DELETE/2
Send an e-mail with an Amadeus display	WM/FWD/EML TOM@AOL.COM /AN08JANPARNCE
Save an Amadeus display in the Amadeus Email queue	WM/GET/AN08JANPARNCE

Creating and Managing Nicknames

These entries are used to manage the agent nickname list. To manage the office nickname list, replace NIC with NICO.

Define a nickname	WM/ADD/NIC/EML/MARY/MRYAN@AOL.COM
Define nickname with several addresses	WM/ADD/NIC/EML/MARKETING/ EML MRYAN@AOL.COM, (ENTER) EML JSMITH@MAIL.COM, (ENTER) EML FPETERS@AOL.COM, (ENTER)
Display a nickname list	WM/DIS/NIC
Delete a nickname	WM/DEL/NIC/EML/MARY
Add an element to a nickname	WM/ADD/NIC/EML/JACK/ AMADEUS@AMADEUS.COM
Update an element within a nickname	WM/CHA/NIC/EML/JACK/4/ EML AMADEUS@AMADEUS.COM
Delete an element from a nickname	WM/DEL/NIC/EML/JACK/1

Managing the Amadeus Email Queue

Display an agent queue index	WM/MSG
Display an agent queue index for a different agent	WM/MSG/12345A12
Display an office queue index	WM/MSG/0
Display an agent message	WM/MSG-2
Display an office message	WM/MSG-2/0
Display the next agent message from a queue	WMN
Display the next office message from a queue	WMNO
Redisplay the last agent message from a queue	WML
Redisplay the last office message from a queue	WML0
Delete an agent message	WM/DEL/MSG-2
Delete an office message	WM/DEL/MSG-2/0
Delete a range of agent messages	WM/DEL/MSG-01-15
Delete a range of office messages	WM/DEL/MSG-01-15/0
Delete all agent messages	WM/DEL/MSG-ALL
Delete all office messages	WM/DEL/MSG-ALL/0
Display the message count	WM/ELN
View an agent outbound message queue (LOG)	WM/LOG
View an agent pending message in the LOG	WM/PND-1
View an agent message from a specific LOG	WM/LOG-1/MSG-1
Print an agent message	WM/PRT/MSG-4

Print an office message	WM/PRT/MSG-4/0
Set the sorting order of the agent queue index	WM/ORD/TOP WM/ORD/BOT
Set the sorting order of the office queue index	WM/ORDO/TOP WM/ORDO/BOT
Display statistics at the agent sign or terminal level	WM/HST
Display statistics at the office level	WM/HST/0

E-mail Header Options

These entries are used to manage agent message headers. To manage office message headers, replace HDR with HDRO (this does not apply to the /ON and /OFF options).

Create a message header including free-flow text	WM/ADD/HDR/EML/GREETING/THANK YOU FOR CHOOSING HAPPY HOLIDAYS TRAVEL
Create a message header including an e-mail title	WM/ADD/HDR/EML/MYTITLE/ (ENTER) /TITLE YOUR TRAVEL PLAN
Create a message header including both free-flow text and an e-mail title	WM/ADD/HDR/EML/GRTNG02/ /TITLE YOUR TRAVEL PLAN (ENTER) THANK YOU FOR CHOOSING HAPPY HOLIDAYS TRAVEL
Display a list of headers	WM/DIS/HDR
Delete a header	WM/DEL/HDR/EML/MYTITLE
Activate a header	WM/HDR/ACT/EML/GREETING
Deactivate a header	WM/HDR/INA/EML/GREETING
Turn the header function on	WM/HDR/ON
Turn the header function off	WM/HDR/OFF

Using a Reply-To Address

These entries are used to manage the agent reply-to address. To manage the office reply-to address, replace RPY with RPYO.

Create a reply-to address	WM/ADD/RPY/AGENTNAME@AMADEUS.COM
Display the current reply-to address	WM/DIS/RPY
Delete a reply-to address	WM/DEL/RPY

Amadeus Queues

Working Queues

Start Queues (default category)	QS87
Start a queue, specified by nickname	QS.TKT
Start a queue, specified by corporate nickname	QS.WL2/MAILTKT
Start a specified queue category	QS87C1
Start a specified queue category and date range	QS87C1D1
Start a specified queue category and date range, for a branch office	QS/MUCLH1023 /87C1D1
Start a specified queue category and display the specified elements for all PNRs in this queue and category	QS8C3.RTN, I, K
Start a queue, specified by nickname, and display the specified elements for all PNRs in this queue	QS.TKT.RTN, A, K
Change the PNR elements displayed in the previous QS entry	RT.N, I
Display all PNR elements after using a previous QS entry to display specific elements	RT.
Start a specified queue category and display the specified history elements for all PNRs in this queue and category	QS8C3.RHN, I, K
Change the PNR history elements displayed in the previous QS entry	RH.N, I
Display all PNR history elements after using a previous QS entry to display specific history elements	RH.
Delete the current item and display the next one	QN
Delete the current item and exit Queues (only for message queues)	QNF
Ignore a PNR or message, leaving it at the top of the queue, and exit Queues	QI
Ignore changes to the PNR or message, exit Queues, and redisplay the PNR outside the Queues application	QIR
Redisplay the PNR if the screen is cleared	RT
Redisplay the message if the screen is cleared	QU
Send the PNR or message to the bottom of the queue and display the next one	QD
Delay the PNR to a time	QD1300
Delay the PNR to a time, with a remark	QD1300/UTC
Delay the PNR to a date	QD20DEC
Delay the PNR to a date, with a remark	QD20DEC/UTC

Delay the PNR to a date and time	QD20DEC / 1300
Delay the PNR to a date and time, with a remark	QD20DEC / 1300 / LMCB
Send the PNR or message to the bottom of the queue and exit Queues	QDF
Delay the PNR to a time and exit Queues	QDF1400
Delay the PNR to a date, and exit Queues	QDF13NOV
Delay the PNR to a date and time, and exit Queues	QDF13NOV / 1400
End transaction on the PNR, remove from the queue, and exit Queues	QF
End transaction on the PNR, remove from the queue, exit Queues, and redisplay the PNR	QFR
Browse a specified queue	QSB1
Browse a queue specified by its nickname	QSB . JANE
Browse a specified queue in another office	QSB / NCE1A0950 / 1
Browse a specified queue and category	QSB97C25
Browse a queue, specified by its nickname, and the specified category	QSB . JANE . C1
Browse a specified queue, category, and date range	QSB97C25D1

Adding Queues

Add a queue and a number of categories	QA91C1
Add a queue, category, and date range	QA91C1D05MAY - 12MAY - 19MAY
Change an existing date range	QAD7D10NOV - 16NOV - 20NOV
Add a single queue category	QAC87C2 - 2
Add multiple queue categories	QAC87C1 - 3
Delete a category name of a special queue	QAN3C1
Add or change a category name to a dual queue	QAR2C2AGENT
Delete a category name of a dual queue	QAR2C2
Change a dual queue to a special queue	QAM7C1
Change a special queue to a dual queue	QAM7C1D23MAR - 30MAR - 07APR
Add a queue name	QAQ87VOUCHER
Delete a queue name	QAQ87
Add a category name to a special queue	QAN3C1PURGED

Activating Queue Sortation

These entries must be entered in the order that they are listed.

Activate a queue category	JGU/QCT - 21
Add the sign-associated category	QAC6C21 - 21
Name the category (optional)	QAR6C21NAME
Name the category (special queue)	QAN6C21NAME

Queue Nicknames

Add a nickname	QLAJANE / 30C1
Add a nickname, different office	QLAHDQ / FRAWL2100 / 5
Add a nickname, corporate list	QLA / BA1 / NLFARE / LONBA1111 / 31C1
Delete a nickname	QLXJANE
Delete a nickname, different office	QLX / BA1 / NLFARE
Display a nickname list	QLD
Display specific nicknames only	QLDTKT
Display a corporate nickname list	QLD / BA1

Displaying Queue Counts

Display the count for the default category of the specified queue	QC87
Display the count for a specified queue and category	QC87C1
Display the queue count, queue specified by its nickname	QC . TODAY
Display the queue count, queue specified by its corporate nickname	QC . BA1 / GBFARE
Display the count for a specified category and branch office	QC / MUCLH1023 / 87C1
Display the count for the sign-associated category	QCC
Display the count for the sign-associated category - activity only	QCA
Display the count for a specified category - activity only	QCAC1
Display the count for all categories with active messages or PNRs	QC1CA
Display the count for all existing categories	QC1CE
Display the count total (with activity category and date range detail)	QT
Display the count total for a branch office	QT / MUCLH1023
Display the count total (summary)	QTQ
Display the count total (summary) for a branch office	QTQ / HOU1A2901
Reset the count	QCR
Reset category 1 of queue 8 in current office for date range 1	QCR8C1D1

Reset category 1 of queue 8 in current office for date range 1 and recalculate the queue counts	QCR8C1D1 -R
Reset all categories for queue 8 in current office for all date ranges and recalculate the queue counts	QCR8 -R
Recalculate queue counts for the queue planner	QCR -U
Reset all queues in the specified office	QCR / LYSAF0105

Deleting Queues

To use the following entries, you must be signed in with an SU duty code. Also note that only empty queues and categories can be deleted, and that you cannot delete categories 0 or 97, even if they are empty.

Delete queue two	QK2
Delete queue categories one through four	QKC87C1 -4
Delete queue category four only	QKC87C4 -4
Delete queue two from a branch office ID	QK / MUCLH1023 / 2

Monitoring Queues - Adding and Canceling

QOA is the transaction code to add the queue monitor function. To cancel it, use the same entries but change QOA to QOX.

Monitor a specific queue	QOA2
Monitor all categories for queue 97	QOA97CA
Monitor all categories and date ranges for queue 97	QOA97CADA
Monitor a specific category of queue 97	QOA97C1
Monitor a specific queue category and date range	QOA97C3D2
Monitor a specific queue category and date range for a specific office ID	QOA / NCE1A0900 / 97C3D2
Monitor a specific queue category and date range for a different office ID	QOA / PARAX2101 / 8CAD2
Monitor a specific queue category and date range for a specific terminal address	QOA97C3D2 / 09020815

Monitoring Queues - Displaying

Display all monitored queues	QODALL
Display a specific monitored queue	QOD8C1D1

Placing PNRs and Messages on Queues

The QER, QMR, and QBR entries can be used to retain PNRs or messages on queue and to transfer them. Also note that messages can only be placed on message queues and PNRs can only be placed on PNR queues. Office IDs can be added to all entries. (ENTER) indicates that you must press Enter to move to the next line.

Place a PNR or message on a queue, category zero	QE87
Place a PNR or message on a queue specified by its nickname	QE . JANE
Place a PNR or message on a queue specified by its corporate nickname	QE . BA1 /GBTOD
Place a PNR or message on a queue in a specified category	QE87C2
Place a PNR or message on a queue, specified by its nickname, and in a specified category	QE . URGENT . C3
Place a PNR or message on a queue, category, and date range	QE87C2D1
Place a PNR or message on a queue, category, and date range for a specified office	QE /MUCLH1023/87C2D1
Place a PNR or message on a queue, category, specific date and time	QE87C2 /15MAR-1100
Place a PNR or message on a queue and category by record locator	QE87C2 -GTF6YT
Place a PNR or message on a queue and category, and retain on screen	QE8 -RT
Place a message on the message queue	QE97 (ENTER) TEST MESSAGE//
Place a message on a queue, by its nickname	QE . JANE (ENTER) TEST MESSAGE//
Place a message on a queue for a different office	QE /MIA1A0980 /97 (ENTER) TEST MESSAGE//
Place a PNR or message on a queue, and retain on the current queue	QER8
Place a PNR or message on a queue and category and retain it on the current queue	QER8C1
Place a PNR or message on a queue, category, and date range, and retain it on the current queue	QER8C1D2
Place a PNR or message on a queue, category, and date range, for a different office, and retain it on a current queue	QER /FRALH0900 /8C122
Place a PNR or a message on a queue specified by its nickname and retain on the current queue	QER . JANE

End transaction on a PNR and retain it on the same queue	QES
Place a PNR in the default category of two or more queues (maximum ten)	QM87/2
Place a PNR in the specified category of two or more queues (maximum ten)	QM87C1/2C1
Place a PNR in the specified categories and date ranges of two or more queues (maximum ten)	QM87C1D1/2C1D1
Place a PNR in the specified categories and date ranges of one queue in your own office and one queue in one or more other offices	QM87C1D1/MAD1A9999/19C1D2/MAD2A9999/5C3D2
Place PNR on one queue in your own office, and on two queues in another office (maximum five queues in another office)	QM7/NCE1A0999/1/22
Place a PNR on other queues but also retain it on the current queue	QMR87C1D1/MAD1A9999/19C1D2/MAD2A9999/5C3D2
Place a message on a queue in two other offices	RM MESSAGE (enter) QM/MIA1A0980/97/NCE1A0980/97
Transfer a specified number of PNRs or messages from one queue, category, and date range to another	QB87C1D2-1C1D1-25
Deactivate the automatic clearance of queue 12	QVU/Q12/OFF
Reactivate the automatic clearance of queue 12	QVU/Q12/ON

Displaying a List of Queues Containing the Current PNR.

Display a list of all queues containing the current PNR	RTQ
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Removing the Current PNR From One or More Queues

Use the following commands after using **RTQ** to display the list of queues containing the current PNR.

Remove the current PNR from the queue on line 3	QXP3
Remove the current PNR from all queues	QXP/ALL

Displaying a List of PNRs Using Queue View

Display a list of PNRs on queue 15, category 0, date range 1, with a ticketing date of March 10, sorted by the date of departure of the first segment.	QV/15C0D1-TK(10MAR)/S-(DD)
Display a list of PNRs on queue 15, category 0, date range 1, for the dates indicated, sorted by the date of departure of the first segment.	QV/15C0D1-TK(10MAR-20MAR,25MAR,12APR)/S-(DD)
Display a list of PNRs on queue 1 in your office	QV/1

Display a list of PNRs on queue 1 in the office FRALH0980	QV /FRALH0980/1
List the PNRs on queue 1 in your office, from line number 250 to line number 500	QV /1/R(250-500)
Display the PNRs in category 1 of the nicknamed queue in the current office.	QV .JANE.C1
Display the PNRs in category 1 of the nicknamed queue in the nicknamed corporation.	QV .CORPID/JANE.C1

Retrieving and Removing PNRs Using Queue View

Use the following entries after you have displayed a list of PNRs using Queue View.

Retrieve the item on line 3 of a Queue View list	QV3
Retrieve the item on line 3 and also remove it from the queue	QVD3
Refresh the list view showing the list after the PNR or message has been removed	QV0
Remove the PNR on line 1	QVX1
Remove the PNR on both lines 1 and 2	QVX1 , 2
Remove the PNRs on lines 1 through 4	QVX1 - 4
Remove the items on the specified lines (maximum number of elements is five)	QVX1 - 10 , 15-20 , 25 , 30
Remove all PNRs from the currently displayed queue	QVXALL

Retrieving and Moving PNRs and Messages Using Queue View

Use the following entries after you have displayed a list of PNRs using Queue View.

Move the PNR on line 3 to queue 1, category 1, date range 1	QVM3 /1C1D1
Move the PNRs on lines 3 and 6 to queue 1, category 1, date range 1	QVM3 , 6/1C1D1
Move the PNRs on the specified lines to queue 1, category 1, date range 1, (maximum number of elements is five)	QVM3 , 6 , 15-20 , 25 , 35-40 /1C1D1
Move the PNRs on line 3 and lines 6 through 8 to queue 1, category 1, date range 1 in specified office	QVM3 , 6-8 /NCE1A0950/1C1D1
Move the PNRs on lines 5 through 15 to the queue in your nicknamed office	QVM5 - 15 . B0B
Move the PNRs on lines 5 through 15 to category 1 of the nicknamed queue in the nicknamed corporation	QVM5 - 15 . CORPID/B0B . C1

Printing Queues

To print and remove from queue, use QP. To print and retain on queue, change QP to QPR in the following entries. To print with history, use QH (to print and remove) or QHR (to print and retain).

Print all PNRs or messages on a queue, category zero	QP87
Print all PNRs or messages on a queue and category	QP87C1
Print all PNRs or messages on a queue, category, date range	QP87C1D1
Print a specified number of PNRs or messages on a queue, category, and date range	QP87C1D1 / 24
Print a specified number of PNRs or messages on a queue, category, and date range, to a printer address	QP87C1D1 / 24-NCE333
Print a specified number of PNRs or messages on a queue, category, and date range, to a branch office	QP87C1D1 / 24-NCEAF0900
Start the automatic queue print, to the default office printer	QP30C1D2 START
Stop the automatic queue print, to the default office printer	QP30C1D2 STOP
Start the automatic queue print, to a specified printer	QP30C1D2-NCE33 START
Stop the automatic queue print, to a specified printer	QP30C1D2-NCE33 STOP
Display alternate print queue status	QPD

Removing All PNRs or Messages from Queues

You can add an office identification to these entries.

Remove from a specified queue, category zero	QR87
Remove from specific queues, category zero	QR28 / 29 / 87
Remove from a specified queue and category	QR87C1
Remove from a specified queue, category, and date range	QR87C1D1
Remove from a specified queue, all categories	QR87CA
Remove from a specified queue, category, date range, in a branch office	QR / MUCLH1023 / 87C1D1

Summary Planner - for Ticketing, Delay, and Option Queues

Queue count for time-delayed PNRs	QCT
Time-delayed PNRs, specified date	QCT / 25JUN
Queue count:	
for date-delayed PNRs	QCD
for half-month summary	QCM
for half-month summary, specific queue	QCM / 12
Number of PNRs on queue by record locator	QVR
specified date	QVR / 25JUN
including the current date	QVR / ALL

Ticketing Planner - for Ticketing Queues

Queue count for time-delayed PNRs	QCTT
Queue count for time-delayed PNRs, specified date	QCTT / 25JUN
Queue count for date-delayed PNRs	QCDT
Queue count half-month PNR totals	QCMT
Queue count half-month PNR totals, specific queue	QCMT / 12
PNR record locators	QVRT
PNR record locators, specified date	QVRT / 25JUN
Specific PNR record locator	QVRT / AGHY5T
All record locators, including the current date	QVRT / ALL
Copy PNRs and messages from the ticketing queue to a specific queue and category	QWMT / 25JUN / 8C1
Copy all future PNRs from the ticketing queue	QWMT / ALL

Delay Planner - for Delay Queues

Queue count for time-delayed PNRs	QCTD
Queue count for time-delayed PNRs, specified date	QCTD / 25JUN
Queue count for date-delayed PNRs	QCDD
Queue count half-month PNR totals	QCMD
Queue count half-month PNR totals, specific queue	QCMD / 12
PNR record locators	QVRD
PNR record locators, specified date	QVRD / 25JUN
Specific PNR record locator	QVRD / AGHY5T
All record locators including the current date	QVRD / ALL
Copy PNRs and messages from the delay queue to a specific queue and category	QWMD / 25JUN / 5C1
Copy all future PNRs from the delay queue	QWMD / ALL

Option Planner - for Option Queues

Queue count for time-delayed PNRs	QCT0
Queue count for time-delayed PNRs, specified date	QCT0 / 25JUN
Queue count for date-delayed PNRs	QCDO
Queue count half-month PNR totals	QCM0
Queue count half-month PNR totals, specific queue	QCM0 / 12
PNR record locators	QVR0

PNR record locators, specified date	QVRO/25JUN
Specific PNR record locator	QVRO/AGHY5T
All record locators, including the current date	QVRO/ALL
Copy PNRs and messages from the option queue to a specific queue and category	QWM0/25JUN/8C1
Copy all future PNRs from the option queue	QWM0/ALL

Amadeus Security

LOCAL SECURITY

Agent Entries

These entries will usually be performed by agents themselves. However, the local security administrator may restrict their usage. The preferences are listed in Preferences Attributes on page 187.

Display your preferences	JGD
Update your preferences	JGU / LNG - FR / QCT - 22
Reset a preference to the office defaults	JGR / LNG

Local Security Administrator Entries

The local security administrator may perform the entries below, in addition to the agent entries.

Display your own profile	JGD
Display an agent profile in your own office	JGD1234AB
Display an agent profile in another office	JGD1234AB . NCE1A0TRN
Display the sign bank for your own office	JCD
Display the security attributes of the sign bank for your own office	JCD / S
Display the rights and duties of the sign bank for your own office	JCD / R
Display the preferences of the sign bank for your own office	JCD / P
Display the sign bank for another office	JCDNCE1A0TRN
Display the security attributes of the sign bank for another office	JCDNCE1A0TRN / S
Create an agent sign and profile: for your own office for another office	JGA1234AB / DUTA - SU / QCT - 21 JGA1234AB . NCE1A0TRN / DUTA - SU / QCT - 21
Copy an agent sign and profile for your own office to create three new signs	JGC1234AB - 9876ZY / 1357AC / 2468BD
Copy an agent sign and profile, from an agent in your own office to agents in another office	JGC1234AB - 9876ZY / 1357AC / 2468BD . NCE1A0TRN
Update an agent profile for your own office	JGU1234AB / PTI - Y / LNG - FR
Update an agent profile for another office	JGU1234AB . NCE1A0TRN / PTI - Y / LNG - FR

Reset an agent profile in your own office: one attribute all attributes	JGR1234AB / LNG JGR1234AB / ALL
Reset all agent profiles in your own office: one attribute all attributes	JGRALL / LNG JGRALL / ALL
Reset an agent profile in another office: one attribute all attributes	JGR1234AB . NCE1A0TRN / LNG JGR1234AB . NCE1A0TRN / ALL
Reset all agent profiles in another office: one attribute all attributes	JGRALL . NCE1A0TRN / LNG JGRALL . NCE1A0TRN / ALL
Delete an agent sign in your own office	JGX9876ZY
Delete an agent sign in another office	JGX9876ZY . NCE1A0TRN
Display sign history for your own sign	JGH
Sign history: for a sign in another office for a specific section before a specific date for a specific section before a specific date	JGH1234AB . NCE1A0TRN JGH1234AB . NCE1A0TRN / R JGH1234AB . NCE1A0TRN - 01 JAN 04 JGH1234AB . NCE1A0TRN / R - 01 JAN 04
Display the office defaults for your own office	JTD
Display the office defaults for another office	JTDNCE1A0TRN
Update the office defaults: for your own office for another office	JTU / RMO - Y / R / LNG - SP / B JTUNCE1A0TRN / RMO - Y / R / LNG - SP / B
Reset the office defaults for your own office: certain attributes all attributes	JTR / RMO / LNG JTR / ALL
Reset office defaults for another office: certain attributes all attributes	JTRNCE1A0TRN / RMO / LNG JTRNCE1A0TRN / ALL

Local Security Attributes

The local security attributes are divided into four sections: Security Profile, Rights and Duties, Preferences, and Currency Preferences.

Security Profile Attributes

Attribute	Identifier	Possible Values
Security level	LEV	ASA, 2HD, 1HD, or NONE
Lower password change limit	LOW	1-255 or NONE
Upper password change limit	UPP	1-255 or NONE
Allowed password attempts	PAT	1-255 or NONE
Password required	PWR	Y (Yes) or N (No)
Multiple signs allowed	MUL	Y (Yes) or N (No)
Automatic time-out period (minutes)	ATO	1-1440, followed by comma (,) followed by SUS (Suspended) or OUT (Signed Out)
Automatic deletion period (days)	ADP	1-255
Remote sign-out	RSO	Y (Yes) or N (No)
Prohibited primary action code	PAC	A (Add) O (Override) or X (Remove) followed by dash (-) followed by one or more letters, separated by commas (,), e.g. PACA-X,S
Day and time restriction start times and end times (with day of week)	RE1 RE2 RE3	(Start time),(end time):(days of week, 1=Monday, 2=Tuesday, and so on). For example: JGU/RE1/0815,1845:23456 JGU/RE2-0845A,0630P:234567
User identification	UID	1-10 characters (for Customer Profiles)
Profile staff number	PSN	Last 6 characters of UID attribute
User name	USN	5-10 characters
User phone contact	UPC	1-15 characters
User department/company	UDC	1-15 characters
Bypass password in RMO jump	BPJ	Y (Yes) or N (No)
Preferences acceptance testing	PFU	Y (Yes) or N (No)
Agent lock	LOC	Y (Yes) or N (No)
Password lock	PLC	Y (Yes) or N (No)
Password	PWD	Five to eight characters
Unique initials	UNI	Y (Yes) or N (No) (office level only)

Rights and Duties Attributes

Attribute	Identifier	Possible Values
Duty code	DUT	A (add), O (override), or X (remove), followed by dash (-) followed by two-letter duty codes (AS, GS, PD, TR, RC, SU , PR or CE), separated by commas (,) For example: DUTA-SU,GS
Local security administrator	LSA	Y (Yes) or N (No)
Password officer	POF	Y (Yes) or N (No)
Remote office	RMO	Y (Yes) or N (No)
Practice training instructor	PTI	Y (Yes) or N (No)
Customer profile reassociation	CPA	Y (Yes) or N (No)
Customer profile modification	CPM	Y (Yes) or N (No)
Customer profile renaming	CPN	Y (Yes) or N (No)
Customer profile deletion	CPX	Y (Yes) or N (No)
Profile responsibility change	PRC	Y (Yes) or N (No)
Profile security matrix name	PST	One-to ten-character matrix name
Keep security matrix	KSM	Y (Yes) or N (No)
Profile management retrieval	PMR	Y (Yes) or N (No)
Extended ownership security	EOS	Y (Yes) or N (No)
Force PNR creation from CP	PNC	Y (Yes) or N (No)
Negotiated space maintenance	NEG	Y (Yes) or N (No)
Ticketing in remote office	RMT	Y (Yes) or N (No)
Broadcast messages	BMG	Y (Yes) or N (No)
Ticket stock maintenance	TSM	Y (Yes) or N (No)
Office profile maintenance	PVM	Y (Yes) or N (No)
Overwrite affiliation number	OAN	Y (Yes) or N (No)
Tour operator level access	TLA	Y (Yes) or N (No)
Call centre country	CCY	2-letter country code, or ANY
Remote office jump	RMJ	Y (Yes) or N (No)
Force booking rule	FBR	All agent sign duty codes (for example RC, SU, or GS) or NONE.
Force group rule	FGR	All agent sign duty codes (for example RC, SU, or GS) or NONE.
Inhibit traveler profile creation	ITC	Y (Yes) or N (No)
Seating override (protected seats)	NOP	Y (Yes) or N (No)
Seating override (unsuitable seats)	NOS	Y (Yes) or N (No)

Confirmed seat number	NOA	Y (Yes) or N (No)
Manual PNR view	MVI	S (Standard) or M (Manual View)
Departure control data in PNR	DCS	Y (Yes) or N (No)
Sign-in messages	SIM	Y (Yes) or N (No)
Past date records	PDR	Y (Yes) or N (No)
Credit card display	CCD	Y (Yes) or N (No)

Preferences Attributes

The Preferences in this section may be displayed, updated, and reset by the agent.

Attribute	Identifier	Possible Values
Language preference	LNG	CA (Catalan) CZ Czech DA (Danish) DU (Dutch) EN (English) FR (French) FI (Finnish) GE (German) HU (Hungarian) IT (Italian) NO (Norwegian) PL (Polish) PO (Portuguese) SP (Spanish) SW (Swedish)
Rail preference	RAI	Two- or three-letter rail code
Ferry preference	FRR	Two- or three-letter ferry code
Queue sortation category	QCT	Number from 20 to upper queue limit
Time preference	TCM	12 (12-hour) or 24 (24-hour)
Distance unit	DIS	K (Kilometers) or M (Miles)
Preferred TST mode	TST	P (Panel) or C (Cryptic)
Hotel alternate cities	AAR	Y (Yes) or N (No)
Hotel distance search	ADI	Number, K (kilometers) or M (miles), comma, R (random display) or S (sorted display). Example: 12K,R
DAN display non-IATA locations	DNI	Y (Yes) or N (No)
HTL all availability statuses	HST	Y (Yes) or N (No)
Hotel special rates	HSR	None, or hotel rate codes

Exclude flight details from Hotel segment	EFI	Y (Yes) or N (No)
Ticketing default	TKD	E (Electronic) or P (Paper)
Assistance-insurance provider	IPV	None, or three-letter company code
Assistance-insurance product	IPD	None, or three-letter product code
Assistance-insurance currency	CIS	Three-letter currency code or * (default office currency)
Tour operator preference	TUR	None, or two- to three-letter tour operator codes
Header for hardcopy printouts	IHW	Y (Yes) or N (No)
Profile display order	PDO	P (by PNR element types), A (by travel activities), or T (by transfer indicator)
Profile merge display	PMG	C (with company only), A (with all associated profiles), G (with guest company) or N (no merged display)
Profile activity list	PAL	Y (Yes) or N (No)
Hotel travel choice display	CSH	E (Enriched neutral display) or P (Preferential display)
Merge hotel biasing profiles in Travel Choice	MBP	Y (Yes) or N (No)
Car travel choice display	CSC	E (Enriched neutral display) or P (Preferential display)
Air travel choice display	CSA	E (Enriched neutral display), P (Preferential display), or T (Twin display)
FXC travel choice display	CSF	E (Enriched neutral display) or P (Preferential display)
Rail travel choice display	CSR	E (Enriched neutral display) or P (Preferential display)
Cruise line preference	CRU	3-character cruise line code
Cruise currency	CRC	3-letter currency code
Default stock reference	DSR	Stock reference code
Time window for availability	TWA	Minus sign (-), number of hours before time in your entry, slash (/), plus sign (+), number of hours after time in your entry. Example: -1/+2.

IDENTIFIERS

Terminal Address

The terminal address appears at the top-left of the work area status display, after a *JD* entry.

The terminal address 09B00866 is broken down as follows:

09	B0	08	66
Network Id	Line number	Interchange address	Terminal address

Office ID

The Office ID appears in the top-centre of the work area status display. It is used in many security entries.

The office ID NCEAF0100 is broken down as follows:

NCE	AF	0	100
City or Airport code	Corporate code	Corporate qualifier code:	Office number
		0 Airline using Amadeus Altéa Reservation and Amadeus offices	
		1 Participating airline	
		2, 3 Travel agency	
		4 Hotel provider	
		5 Car provider	
		6 Tour provider	
		7 Surface provider	
		8 Other provider	
		9 Wholesaler	

Amadeus Service Fee Manager

AGENT ENTRIES

List price schemes available to your office	TFL
List price schemes available to your office by price scheme name	TFL/NM-ABC
Define price scheme reference (all passengers in a PNR)	TFP/1234
Define price scheme reference (specific passengers)	TFP/1234/P1-2

Pricing Integrated with Amadeus Service Fee Manager

If your office profile is configured, the system automatically includes the ticketing fee in the pricing displays for Amadeus Itinerary Pricing, Amadeus Best Pricer, and Amadeus Value Pricer. To include the ticketing fee in the Amadeus Informative Pricing display you must include the price scheme option in your entry.

Choose a price scheme (other than office default price scheme) for Amadeus Value Pricer	FXCLHR/D01MARSYD/D01APRLHR/PS-1234
Informative pricing (default price scheme)	FQPLHRSYD/PS
Informative pricing (specific price scheme)	FQPLHRSYD/PS-1234
Price without ticketing fee	FXP/NF

Activate the Ticketing Fee

Activate ticketing fee	TFU/T1/P1
Change ticket type	TFU/TT-ET/T1/P1
Change validating carrier	TFU/VC-BA/T1/P1
Enter form of payment	TFU/FP-CC/T1/P1
Enter credit card type	TFU/CT-D/T1/P1
Enter credit card provider	TFU/CP-VI/T1/P1
Change several parameters	TFU/TT-ET/VC-BA/CT-D/CP-VI/T1/P1
Deactivate ticketing fee	TFU/T0/P1

Manually Update Ticket Counters

Ticket issue counter	TFC/TKIS+1/P1
Ticket reissue counter	TFC/TKRI+1/P1
Ticket refund counter	TFC/TKRF+1/P1
Ticket cancel and void counter	TFC/TKVX+1/P1
MCO issue counter	TFC/MOIS+1/P1

Manage Transitional Stored Fees (TSFs)

Display informative TSF (one passenger)	TFI/P1
Display informative TSF (all passengers in PNR)	TFIA
Display fee parameters for informative TSF	TFDA/P1
Validate TSF (one passenger)	TFV/P1
Validate TSF (all passengers in PNR)	TFVA
Adjust amount	TFA/5.00/ *FREE-FLOW TEXT/F1
List validated and deactivated TSFs	TFFL
Display the sum of all validated TSFs	TFFA
Display a validated or deactivated TSF	TFF/F5
Display fee parameters for a validated TSF	TFDA/F5
Deactivate a validated TSF	TFX/F5
Create service fee element in the PNR (<i>US only</i>)	TFE/F5/P1

PRICE SCHEME ADMINISTRATOR ENTRIES

Display price scheme algorithms	TFS/PS-1234
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Display Fee Codes

Display fee codes	TFMF/BF
Display booking process fee	TFMF/BF/TY-BKG
Display ticketing fee	TFMF/BF/TY-TKF
Display contextual fee	TFMF/BF/TY-CTF
Display total fee	TFMF/BF/TY-TOT

Display Input Codes

Display input codes	TFMF/IN
Display booking process fee	TFMF/IN/TY-BKG
Display ticketing fee	TFMF/IN/TY-TKF
Display contextual fee	TFMF/IN/TY-CTF

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